U.S. DEPARTMENT OF THE TREASURY

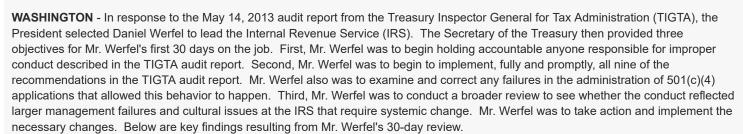
Press Center



Fact Sheet on IRS Report: "Charting a Path Forward at the IRS: Initial Assessment and Plan of Action"

6/24/2013

Read the full report at IRS.gov 🔑



FINDINGS ACTIONS

- Management and judgment failures contributed to inappropriate treatment of certain taxpayers applying for tax-exempt status.
- Current fact-gathering has found no evidence of intentional wrongdoing.
- Current fact-gathering has found no evidence of involvement from anyone outside of the IRS.
- Current fact-gathering has found no evidence of inappropriate criteria in other IRS business unit operations.
- The nine TIGTA recommendations, along with additional actions, will help correct the problems identified in the TIGTA audit report.
- The IRS Commissioner's Office and other leaders across the IRS do not always have sufficient knowledge of emerging risks.

- New leadership has been installed at all 5 levels of management responsible for tax-exempt applications, including top IRS leadership.
- A newly created Accountability Review Board will recommend within 60 days any additional personnel actions necessary to hold accountable those responsible for the findings in the TIGTA audit report.
- The use of BOLO lists has been suspended.
- To clear the current backlog, a voluntary, selfcertification process is now available to expedite those tax-exemption applicants who have waited longer than 120 days for a decision.
- A new process will assess criteria and screening procedures across the IRS to identify emerging risks.
- A new Enterprise Risk Management Program will design a framework for identifying risk areas across the IRS, so that IRS leadership and external stakeholders are aware of such issues.

- Existing mechanisms to assist taxpayers, such as the Taxpayer Advocacy Service, are neither well understood nor sufficiently leveraged.
- The IRS will initiate new education and outreach regarding the role of the National Taxpayer Advocate.

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