



An Update for Eighth District Federal Reserve Bank Electronic Customers

December 1997

1998 Fedline Training Schedule

Our Fedline training sessions are conducted over three days—a half-day for Local Security Administration (LSA) training and two-and-a-half days for Fedline training. The ACH Origination sessions are one-day sessions and are for current Fedline customers only. Each financial institution may send two individuals to a training session. Check Adjustment, Book Entry Securities and Automated Auction are half-day training sessions, and we schedule these on an as-needed basis. When we have two training sessions scheduled in St. Louis during the same month, we will fill the week with ACH Origination training scheduled on Friday before we begin scheduling the second week of training. We reserve the right to cancel, add or reschedule training sessions based on demand.

<u>Date</u>	<u>Class</u>	<u>Location</u>
February 3-5	Fedline Training	St. Louis
February 6	Fedline ACH Origination Training	St. Louis
February 10-12	Fedline Training	Memphis
February 13	Fedline ACH Origination Training	Memphis
March 10-12	Fedline Training	St. Louis
March 13	Fedline ACH Origination Training	St. Louis
March 17-19	Fedline Training	St. Louis
April 7-9	Fedline Training	Memphis
April 10	Fedline ACH Origination Training	Memphis
April 14-16	Fedline Training	St. Louis
April 17	Fedline ACH Origination Training	St. Louis
May 12-14	Fedline Training	St. Louis
May 19-21	Fedline Training	St. Louis
May 22	Fedline ACH Origination Training	St. Louis
June 9-11	Fedline Training	Memphis
June 12	Fedline ACH Origination Training	Memphis
June 16-18	Fedline Training	St. Louis
June 19	Fedline ACH Origination Training	St. Louis

For pricing or registration information, please call (314) 444-8711 or 1-800-333-0861, and press 1 for an Electronic Access Support representative.

Fedline Training Price Clarification

The Federal Reserve System is currently standardizing pricing for all electronic access products, such as Fedline. Due to this standardization, the Eighth District's Fedline training price will change, effective March 1, 1998. *We will bill Fedline training at \$150 per day, not per session, or \$450 for the entire three-day training session.* This fee still includes all training materials and allows each financial institution to send two people per day. Lunch and all refreshments are also still included in the training fees. If you are a current Fedline customer and interested in retraining on selected applications, please call for information at (314) 444-8711 or 1-800-333-0861, and press **1** for an Electronic Access Support representative.

New FedLine Software Will Operate on Windows NT Only

We distributed the new *FedLine Update* newsletter in October. This first issue announced the Federal Reserve's selection of Microsoft Windows NT® as the exclusive operating system for the new FedLine® software that will run on a Windows platform. Previously, we had anticipated supporting both Windows 95® and Windows NT for the new FedLine software. However, after continued investigation, the Federal Reserve has committed to developing and supporting only the Windows NT operating system.

We expect the release of FedLine for Windows NT to be about a year away. In the meantime, we suggest you *wait to purchase a new computer until shortly before FedLine for Windows is available.* If possible, you should maintain your DOS-based hardware to run the current version of Fedline until then. If you have any questions, or if you would like a copy of the October 1997 issue of *FedLine Update*, please call (314) 444-8711 or 1-800-333-0861, and press **1** for an Electronic Access Support representative.

Changes for St. Louis' Fedline Support Staff

St. Louis' Fedline support staff has made several changes. We have a few new voices, and we have gone back to our old name. As of Nov. 1, 1997, Fedline, *FLASH-Light*, Computer Interface and EDITH support is again named the Electronic Access Support (EAS) Unit at the Federal Reserve Bank of St. Louis. We also have a new leader. **Todd Purdy** assumed the role of EAS Manager on Nov. 1 as well.

Todd joins EAS after serving as Assistant Manager in Support Services for two years. Todd has been with the Fed for nearly five years and brings welcomed enthusiasm to EAS. Todd is committed to providing the customer service you expect from EAS, and encourages you to call him at (314) 444-8894 if you have any specific issues to discuss.

Steven (Brent) Pilcher is also a new name you will soon begin hearing on the Fedline help desk. Brent has spent all of his 20-plus years at the Fed in our Check Department and brings a vast knowledge of Check and Check Adjustments with him to our department. Listen for Brent's voice early in 1998.

Yolanda Mullins has also recently joined the EAS unit. Yolanda will serve as the EAS Administrative Clerk, and you may hear her voice from time to time as our call volume gets heavy. Yolanda has been at the Fed for seven years, working in several different positions in the Support Services Department.

Hear Ye, Hear Ye: Software Vendor Names Needed

The Federal Reserve's FedLine for Windows NT® Implementation Work Group needs to gather information about vendors that supply back-end and/or front-end software to our Fedline customers. It is essential we inform these vendors about the future direction of our FedLine product, and our intention to move to a Windows NT® Operating System. The work group is currently developing a vendor forum, which they will hold sometime in 1998. We need your assistance in compiling a comprehensive list of vendors to ensure we have a complete invitation list for this forum.

If your institution uses a commercial software program for front-end or back-end processing of Fedline transactions, please supply us with your vendor's name, contact person and telephone number by Jan. 10, 1998. You may call (314) 444-8711 or 1-800-333-0861, and press 1 to give this information directly to an Electronic Access Support representative, or you may clip out the form below and mail it or fax it in.

Financial Institution Name _____

Routing Transit Number _____

Contact Name _____

Telephone Number _____

Vendor Name _____

Street Address _____

City, State & Zip _____

Contact Person _____

Telephone Number _____

Please mail this form to:

Electronic Access Support
Federal Reserve Bank of St. Louis
P. O. Box 442
St. Louis, MO. 63166

or fax it to (314) 444-8610.