ELECTRONIC CURRENTS

DOM Service Upgraded

As you know, the Federal Reserve Bank of St. Louis offers a Dial Out Manager (DOM) service to all Fedline customers. This service automatically delivers Fed files and messages to depository institutions during the day and throughout the night. In the past, we have requested that all DOM customers leave their terminals on during night hours and restrain from making a Fed host connection until after 9 a.m. the following morning.

Well out with the old, and in with the new. An improved DOM service is here. It offers you the convenience of designing a time window that fits your institution's Fedline operational needs. The DOM window can range from one to 24 hours. It still is a requirement for your terminal and phone line to be dedicated to Fedline during the assigned window, and now all new DOM customers must have a 14.4 bps modem. If you are a current DOM customer and have a modem that is not 14.4 bps, please call Customer Access Support and receive documentation on upgrading your modem. If you are tired of waiting for files to come in during the morning hours and are constantly making Fed connections throughout the day to look for information, consider DOM and get the freedom you deserve.

If you are interested in signing up for this *free* service, or if you would like more information, please call (314) 444-8711 or 1-800-333-0861, and press 1 for Customer Access Support.

1997 Fedline Patch
Tentative Deployment Schedule

PATCH	TENTATIVE DEPLOYMENT
FedACH New Features (version 2.40.90)	1st Quarter 1997 (February)
Automated Auction	1st Quarter 1997
ACH Enhancements for EFTPS	2nd Quarter 1997
Funds Expanded Format (Send)	3rd Quarter 1997
Tax Deposit Changes	3rd Quarter 1997
NBES	3rd Quarter 1997 (July)
PCCleanUp/IMS Router	3rd Quarter 1997
Savings Bonds/Interstate Banking	1st Quarter 1998

The above patch deployment schedule illustrates how important it is that your institution ensure your Fedline maintains the current software version. Your Fedline must be on the current version to successfully receive the next scheduled patch. The next patch scheduled for deployment is the FedACH New Features patch (version 2.40.90). Your current Fedline version should be 2.40.81. To verify your Fedline version at the sign-on screen, press the <ALT> and <V> keys simultaneously. A window will appear displaying your version.

Fedline patches are deployed to customers electronically, via FASTPATCH. Letters are sent to customers one week prior to deployment, specifying a specific patch delivery date. We recommend this letter and all associated documentation be provided to the individuals at your institution who are responsible for maintaining your Fedline personal computer.

Questions and Answers

Q   I ran my Cycle Date Rollover this morning and forgot to reprint my wires from yesterday. How can I reprint them?

A   Use the Funds Transfer retrieval function. This function lets you retrieve copies of incoming and outgoing transfers from the Fed. Online messages can be retrieved for the current business day and for one prior business day.

Steps to Retrieve Message on Fedline:

1. Select "Create a Message" from the Funds Transfer menu.
2. Select "Message Retrieval" from the Create a Message menu.
3. Enter the following information in the fields provided:
   > Traffic type: (S) for send or (R) for receive.
   > Start sequence number
   > Stop sequence number (Optional-default is start sequence number)
   > Cycle Date (Default is current cycle date)
   > L-Term—(Optional)
4. Press the <enter> key.
5. A copy of the transfer(s) you requested will print after you have made a Fed connection.

Q   What should I do if I used EDITH to return an ACH item and then realized that I returned the wrong item or used the incorrect return code?

A   You should call the ACH department at the St. Louis Fed at (314)444-8711 or 1-800-333-0861 and press 3 for the ACH department. An ACH inquiry clerk can give you the name and phone number of the originating financial institution. You can then call the institution and request that the item be returned to you.

Q   When returning an ACH item on EDITH, I received an error message "No history found." What does that mean?

A   ACH items are maintained for 10 calendar days in a database for EDITH customers. If the effective date of the item is not within 10 days of the date of the return, you will receive a "No history found" message. The item must then be returned on paper to the Fed's ACH department.

Q   What should we do if we receive a wire through Fedline that was apparently sent to us in error (not a valid customer or account)?

A   You may elect to reverse the wire immediately, returning it to the originating institution. Or, if your internal procedures dictate, you may require the originating institution to send you a subtype 01, Reversal Request, before you create a reversal. To create a same day reversal, select the *Derive A Reversal* function from the Funds Transfer menu. Subtype 02 should be used on "same day" reversals. By deriving the reversal, you will save time and reduce possible keying errors. For a previous day reversal, select the Create A Message function, from the FundsTransfer menu. Next, select the *Non-Structured Funds Transfer Message* data entry screen. Subtype 08 should be used when creating a "previous day" reversal. Refer to your Fedline User Guide for additional information.

Q   I understand that the cut-off time for TT&L advices has changed. Please inform me of the hours for entering my TT&L advices on Fedline.

A   The TT&L system accepts payments for that day's business after 4 p.m. (CST) and until 2 p.m. (CST) the following business day. If you attempt to send an advice during the time the TT&L system is processing, you will receive the message "Online processing closed." Your advice will be rejected when you receive this message. Re-enter your advice, and send it to the Fed after 4 p.m. (CST).

Q   I have not received my ACH Balance Report from my previous days processing. How can I get this report?

A   To request your balance report from a previous day:
- Select the AH (Automated Clearing House) application from the main menu in Fedline, then enter.
- Select option 60 (Process File Info), then enter.
- Select Request Balance Report, then enter.
- Enter the processing day for which you are requesting the report (C=Current, P=previous).
- Enter the 9 digit sending/receiving point ABA if you want a report by ABA number.
- Enter the 9 digit RFI ABA if you are requesting a report for a respondent bank.
- Send your request to the Fed via session 1, and your report will print on your Fedline printer.

Q   I have received my acknowledgement stating that I have "item level errors" on a file that I have originated. How can I find out what the items are?

A   To see what your "item level errors" are you can request delivery of your ACH files. You can request delivery of ACH files any time during the day.
To request file delivery:

> Enter the AH (Automated Clearing House) application in Fedline.
>
> Select option 60 (Process File Info).
>
> Select Request Delivery of ACH Files.
>
> Enter your 9-digit receiving point ABA.
>
> Enter the 9-digit ABA of a respondent bank (if applicable)
>
> Place an "X" in the "Request All Files" field.
>
> Press enter to queue your request to Session 1.

Once your request is queued, establish a Fed connection over session 1. Your request will be sent to the Fed, and within 30 minutes an ACH file will be available for you to receive via session 4 (Bulkdata Files). To receive the file establish a Fed connection using session 4. This file will include your "item level errors" plus any other items you have available to receive from the Fed at this time. Please note you will continue to receive files at your normal scheduled times.

New Fedline Newsletter Enclosed

Enclosed with this issue of *Electronic Currents* is a new publication called *FedLine*. This newsletter was created to formally announce that the next generation of Fedline soon will be on its way. This newsletter is the first of several communications that you will receive over the coming months. Please take the time to read *FedLine* and then share it with all your co-workers and officers, so everyone is aware of what the future will bring for Fedline.

1997 Fedline Training Schedule

The following training sessions are scheduled for the first half of 1997.

Date	Class	Location
February 4-6	Fedline Training	St. Louis
February 7	Fedline ACH Origination Training	St. Louis
February 11-13	Fedline Training	Memphis
February 14	Fedline ACH Origination Training	Memphis
March 11-13	Fedline Training	St. Louis
March 14	Fedline ACH Origination Training	St. Louis
March 18-20	Fedline Training	St. Louis
April 8-10	Fedline Training	Memphis
April 11	Fedline ACH Origination Training	Memphis
April 15-17	Fedline Training	St. Louis
April 18	Fedline ACH Origination Training	St. Louis
May 13-15	Fedline Training	St. Louis
May 16	Fedline ACH Origination Training	St. Louis
May 20-22	Fedline Training	St. Louis
June 10-12	Fedline Training	Memphis
June 13	Fedline ACH Origination Training	Memphis
June 17-19	Fedline Training	St. Louis
June 20	Fedline ACH Origination Training	St. Louis

As a reminder, Fedline training sessions last three days—a half day for Local Security Administration (LSA) training and two and a half days for Fedline training. The ACH Origination sessions are one-day sessions for current Fedline customers only. Each financial institution may send two staff members to a training session. Check Adjustment, Security Transfer and Automated Auction are half-day training sessions, and are scheduled on an as-needed basis, normally on the Monday of scheduled training weeks. We reserve the right to cancel, add or reschedule training sessions based on demand.

For pricing or registration information, please call (314)444-8711, or 1-800-333-0861 and press 1 for Customer Access Support.

Timely Fedline Information

We are always looking for ways to provide you, our Fedline customers, with timely information that affects your daily Fedline operations. Therefore, we have developed a new telephone message system allowing us to provide you with information about Fedline problems, issues and concerns.

When you call the Federal Reserve Bank, Customer Access Support (CAS) Unit's telephone numbers 1-800-333-0861 or 444-8711, you hear a voice giving you menu options to speak with specific service areas at the Fed. CAS is now updating this voice greeting message before the menu, and providing you with information about Fedline, application problems, availability of our HOST system, line outages and other helpful information when needed.

We are asking you to please listen to our new voice system when you are experiencing problems. You will hear an updated message giving you information concerning the problem and an estimated time when the problem will be corrected.

Below is a cutout for you to post next to your Fedline PC and telephone. You can choose several options when you call the Fedline helpline telephone numbers. By using the menu on the system, you will be able to connect directly to the service area you need.

**Federal Reserve Bank of St. Louis
Customer Access Support Unit**

Long Distance Callers **1-800-333-0861**

Local Callers **444-8711**

Press 1 for Customer Access Support
Press 2 for Data Security (Password)
Press 3 for ACH
Press 4 for Funds Transfer
Press 5 for Customer Accounts
(All Other Inquiries)