PUBLISHED QUARTERLY
BY THE COMMUNITY
DEVELOPMENT
DEPARTMENT OF
THE FEDERAL RESERVE
BANK OF ST. LOUIS

BRIDGES

WWW.STLOUISFED.ORG

N D W

Recession's Effects Different by Race, Sex



L³C Designed for Social Enterprises





Spanning the Region



Recessions Happen: Now What?

A commentary by Marta Burgin and Andrew Pack

ince the start of the recession in 2007, a lot has changed in the Federal Reserve's Eighth District and the entire United States. Most startling are the high unemployment numbers combined with state and local budget deficits. With communities in the Eighth District seeing double-digit unemployment numbers and decreased budgets for many programs, what types of policies can help individuals and communities manage the aftermath of the current recession?

Moreover, although it may be difficult to think about the next recession as we attempt to move out of this one, the reality is that recessions happen. They are a natural and inevitable part of the economic cycle. Therefore, it is also important



This recession and others have shown that the foundation for real and sustainable change and economic development in a community is education.

to consider what types of policies can help individuals and communities better hedge against and weather recessions in the future.

An important component to communities' economic recovery and resilience will be the ability to meet demand for a suitable workforce. Therefore, some of the most critical policies for the United States and the Eighth District leading out of the recession will likely center around education, workforce development and regional approaches to job growth.

In a recent study, The Effects

of Recessions Across Demographic Groups, St. Louis Fed economist Howard J. Wall examines the total effects of recessions (current and past) across a range of demographic categories: sex, race, age, marital status and educational level.1 Among Wall's key findings is the link between educational attainment and how a recession affects employment in any demographic group. The study points to the fact that, regardless of other demographic indicators, the higher level of education a person possesses, the less likely the person is to have lost their job during the recession. In fact, during the recession, employment for those with some college or a bachelor's degree increased. On the other hand, unemployment for people without a high school diploma or only a high

Recessions Happen

continued from Page 1

school diploma was accelerated by the recession.

Transitioning out of the recession, it will be important for communities to have people with higher levels of education because of the job skills such people offer. The types of higher education experiences that are needed are varied—ranging from traditional degree-bearing higher education programs to various training, certification and retraining programs.

For example, according to the Bureau of Labor Statistics, half of all jobs in the fastest-growing industries from 2006 to 2016 will require a bachelor's or some form of higher degree. Having said that, for 28 of the 30 jobs that will see the biggest declines between 2006 and 2016. on-the-job training is actually the most important form of education. In addition, a recent article in USA Today noted that 71 percent of laid-off workers are seeking work in other job fields. The economic stimulus package contains nearly \$4 billion over the next three years to help retrain and to place laid-off workers into new careers.

Communities and individuals that prepare for future recessions now by placing a high value on education and increasing access to education will be better equipped to weather future recessions. (See Howard Wall study, Figure 18.) Communities in the Eighth Federal Reserve District

Unemployment in 8th District (SA*,%)		
MSA	Dec-07	Sep-09
Little Rock	4.3	6.2
St. Louis	5.8	10.2
Louisville	5.7	10.6
Memphis	5.8	10.1
United States	4.9	9.8

*Seasonally adjusted

understand the importance of education to economic resilience and attainment and are undertaking efforts to not only manage the effects of this recession, but to prepare for the future as well.

In Louisville. Kentuckiana-Works has received \$3 million from the economic stimulus to train and re-train laid-off workers.2 Part of the money will fund KentuckianaWorks scholarships that will help workers complete a certificate program, associate or bachelor's degree. Laid-off workers may receive up to \$4.000 for tuition and \$600 for books and supplies over a two-year period. It is important as we rise out of the recession and attempt to create a stronger future economy that communities and states in the Eighth District have the ability to leverage federal funds for improving and retraining the workforce.

CareerPlace in Memphis is also helping to reconnect people to the workforce by offering programs that connect people with businesses.3 Porter-Leath, the nonprofit group that operates CareerPlace, started the job readiness program last year. Opportunities range

from internships to permanent jobs. The program also helps participating businesses receive tax credits for hiring workers. Those responsible for creating CareerPlace believe that helping individuals gain more experience will help them attain better jobs and have the skills to weather future recessions.

Workforce partnerships and sector-based approaches can be critical to a community's or region's ability to grow, attract and retain jobs. Partnerships with those in the business community, educational institutions, workforce organizations, nonprofits and other community groups not only create a more effective way of sharing resources, but also foster a collaborative approach to improving the regional economy. Working with the business community and other organizations can help better match workers and talent to specific jobs and industries in the region.

The St. Louis Regional Chamber and Growth Association (RCGA) recently rolled out its new four-part regional plan for post-recession recovery.4 One of the most important

parts of the plan is to attract, develop and retain top talent in the region. RCGA's "Bounce Back St. Louis Program" is one component in creating a city that uses its regional strengths and networks to develop a competitive workforce in the post-recession economy.5 "Bounce Back St. Louis" brings together people in business, education, professional associations and career centers through career forums, talent groups, partnerships, social networks and a web site that acts as a hub to keep people informed and connected. Creating regional networks to increase the talent and skills of the St. Louis workforce will help St. Louis during future recessions.

Regional groups such as the Metro Little Rock Alliance and the Little Rock Regional Chamber of Commerce have been critical in working together to create jobs.6,7 Little Rock has one of the lowest unemployment rates of any city in the United States. Little Rock's regional approach to job creation has resulted in job growth even amidst a deep recession. During 2007 and 2008, Little Rock had a record amount of new capital investment, with almost \$1 billion in new investments during the early part of the recession. Recently, the Little Rock area has attracted jobs in the aviation, energy and steel industries. Bringing together regional resources and assets

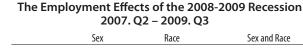
This Recession's Effect on Employment

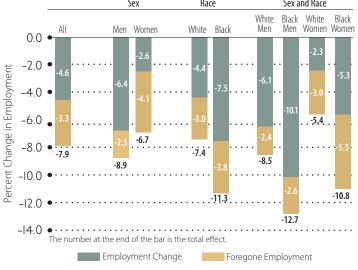
How It Stacks Up for Blacks, Whites, Men and Women

By Howard J. Wall

ince the U.S. economy entered into its current recession in December 2007, steep job losses have been seen for most demographic groups and industries. By any measure, news from the labor market has been dire. Between the fourth quarter of 2007 and the third quarter of 2009, nonfarm employment fell by about 6.8 million jobs while the unemployment rate rose from 4.8 percent to 9.6 percent. The overall picture has been bleak, but the bad news has not been distributed evenly across demographic groups.

A recent report produced by the Federal Reserve Bank of St. Louis analyzed the effects of the recession on the employment of a variety of demographic categories—sex, marital status, race, age and educational attainment relative to the previous five recessions.1 To provide a more complete picture of what happens to employment during recessions, the report accounted for two important considerations that are usually overlooked. First, it considered employment losses that occurred outside of official recessions because changes in employment do not always





SOURCES: Bureau of Labor Statistics and author's calculations

coincide with official recession periods (i.e., jobless recoveries). Second, the report also used estimates of the growth in employment that would have occurred if the recession had not happened—foregone employment—to more accurately measure the total effect of recessions on the level of employment.

This article follows the methodology of the report and applies it to the 2008-2009 recession, focusing on the different effects of the recession by sex and race

Measuring the Effects of the Recession on Employment

When the word recession is used to describe specific periods of economic weakness. it refers most often to the official recession dates determined by the business-cycle-dating committee of the National Bureau of Fconomic Research (NBFR) It used to be that NBER recession periods coincided with periods of falling employment, but this link collapsed starting with the 1990-91 recession. For the current recession, employment growth first dipped below zero in early 2007, months before

the start of the official recession, and has continued to fall even after the second quarter of 2009, the date that most analysts presume will be considered the last quarter of the recession. Therefore, the effects of the recession should be measured as starting with the second quarter of 2007 through the most recent data available.²

Typically, the effects of a recession on employment are seen as simply the difference between the levels of employment at the start and end of a recessionary period. This assumes, though, that there would have been zero employment growth if the recession had not occurred. However. the recession results not only in a drop in employment from its pre-recession level, it also prevents employment growth that would have occurred. This "foregone" employment needs to be accounted for in an analysis of the recession's total effects on employment. This consideration is especially crucial for present purposes because average employment growth varies a great deal across demographic categories.

Total Effects of the Recession

The figure illustrates what has happened to employment

Recession

continued from Page 3

because of the recession. For all categories combined, the level of employment has fallen by 4.6 percent. As already described, however, this does not tell the whole story. What is needed is a notion of what the level of employment would have been if there had not been a recession. If the estimate of the missing employment growth is taken to be simply the median growth between 1985 and 2009, the foregone employment is 3.3 percent, making the total effect of the recession on employment a 7.9 percent decrease.

The difference across demographic groups that has received the most attention is that between men and women In fact, some have labeled the recession the "Great Man-Cession" because employment losses have fallen disproportionately on men. As shown in

ENDNOTES

- 1 Howard J. Wall, The Effects of Recessions Across Demographic Groups. September 2009, www.stlouisfed. org/publications/recessiondemo graphics/.
- 2 Note that, from this point forward, the data used is quarterly from the household survey of the Bureau of Labor Statistics.
- 3 Howard J. Wall. "The 'Man-Cession' of 2008-2009: It's Big, But It's Not Great." Federal Reserve Bank of St. Louis, The Regional Economist, October 2009, pp. 5-9.

the figure, employment for men fell by 6.4 percent whereas that of women fell by only 2.6 percent. Put another way, the fall in men's employment is about 2.5 times that of women's.

It is not at all unusual for men to bear a greater burden of direct employment losses during a recession.3 In fact, this recession is one of the milder ones in this regard. Further, because women's employment has tended to grow faster than men's employment, the difference between men and women is reduced dramatically once foregone employment is taken into account. Specifically, because foregone employment for women was about 60 percent higher than for men (4.1 percent versus 2.5 percent), the total effect of the recession on employment was about 33 percent larger for men than for women (-8.9 percent versus -6.7 percent). So, although the burden of the recession has fallen disproportionately on men, the discrepancy between men and women is not nearly as large as it appears from looking at the simple employment changes alone.

There are interesting differences in the effects of the recession if the employment data are broken down by race. In fact, the differences by race are intertwined with the differences by sex. As reported in the figure, there is a substantial gap in the changes in employment between whites and blacks: White employment is 4.4 percent below its prerecession level, whereas black employment is 7.5 percent below its pre-recession level. Because black employment has tended to grow faster than white employment, the gap widens after foregone employment is included: The total effect of the recession on black employment is about 50 percent higher than the total effect on white employment (-11.3) percent versus -7.4 percent).

The final section of the figure shows how the breakdowns by race and sex are intertwined. First, whereas the effect of the recession on black men's employment is about 50 percent of its effect on white men's employment, the effect on black women is twice the effect on white women. Further, for men, it is the change in employment that is dominant, although there are significant differences by race: For white men, the change in employment is about 2.5 times foregone employment, while for black men the employment change is about 4 times foregone employment. For women, on the other hand, it is foregone employment rather than the employment change that is the larger of the two effects, although both effects are much larger for black women than for white women. Finally, note that the total effect of the recession on black women's employment is double that for white women, and the difference between the total effects on black women and black men is relatively small.

What Explains the **Demographic Differences?**

So, what accounts for the differences in the effects of the recession across these categories? The most obvious explanation for the differences between men and women is that they are a reflection of the recession's effect on the industries in which they tend to be employed: Construction and manufacturing, which are male-dominated, have seen the biggest declines in employment, whereas education and health services, where women are a majority, have actually seen job growth during the recession. No doubt these industry differences play a role, but they cannot go very far in explaining the differences outlined above. To do that, one should begin with education because there is a strong link between the demographic categories that have been hit hardest and those with low average educational attainment. For example, women are more likely to have finished high school and whites are much more likely to have a bachelor's degree than are blacks.

Howard J. Wall is a vice president and economist in the Research Division of the Federal Reserve Bank of St. Louis and is the director of the Center for Regional Economics—8th District (CRE8).

The L³C

A New Business Model for Socially Responsible Investing

By Sue Woodrow and Steve Davis

The L³C is one of several hybrid business organization models that have been developed in recent years, both in the U.S. and abroad, to help address the funding-related challenges experienced by a growing sector of charitablepurpose entities known as social enterprises.1 A social enterprise is an organization that combines or supports a charitable mission with marketoriented methods. In other words, a social enterprise has a "double bottom line," or double purpose of social benefit and financial gain. Dubbed the "Fourth Sector," social enterprises are increasingly seen as filling a void left unaddressed by the traditional public, private, and nonprofit sectors. In particular, social enterprises are seen as straddling the for-profit business sector, which is generally constrained by the duty to generate profits, and the nonprofit sector, which is generally constrained by tax laws and the duty to fulfill social objectives.

At the heart of the social enterprise movement is the ongoing challenge of accessing investment capital for socially responsible purposes.2 Acquiring start-up capital is a common issue for many nonprofits. It's exacerbated by federal tax laws

The nonprofit Montana Food Bank Network hopes to charter its cannery in Deer Lodge, Mont., as an L^3C . Photo courtesy of Montana Correctional Enterprises.

that restrict nonprofits from accessing traditional forms of equity, such as venture capital and, sometimes, commercial debt. For the most part, nonprofits must rely on private foundation grants, government support, and, for some, earned income such as fees for services. To subsidize their earned income, some nonprofits have set up separate social enterprise business sidelines.³ For example, an animal shelter in Minneapolis recently opened a full-service day care, grooming, and boarding facility for pets.

The for-profit sector faces its own challenges in funding charitable activities because federal tax laws generally restrict private business entities from accessing foundation grants and government assistance. In addition, for-profit investors expect market-rate returns and maximized profits. Their expectations don't align well with social missionfocused entities, which need "patient capital" and typically have slower, more modest growth.

There is a growing body of thought that new business models and possibly new tax incentives or structures are needed to effectively bridge the "sector" gap. These new models would eliminate the need for social entrepreneurs to either choose between the for-profit and nonprofit business models or create and manage both. One such model, the L³C, is a newly developed form of business that blends attributes of nonprofit and for-profit organizations in order to promote investment in socially responsible objectives.

The idea behind the L³C model grew out of a 2006 meeting convened by the Aspen Institute's Nonprofit Sector and Philanthropy Program and

The L₃C

continued from Page 5

titled "Exploring New Legal Forms and Tax Structures for Social Enterprise Organizations." Legal, financial, and other experts gathered to discuss the myriad issues that the growing Fourth Sector faces. The key question that emerged was whether traditional business structures and nonprofit tax laws are hindering the growth of hybrid social enterprise models.4

development: federal tax law and "patient capital." According to Lang, "There was a whole portion of the for-profit sector which, while self-sustaining, produced too low a profit to induce normal for-profit investors to engage on their own. Yet this area is where a lot of socially beneficial enterprises fit."

A Hybrid of a Hybrid

The trio of Lang, Owens, and Wood developed the L³C as a self-sustaining means to achieve a social mission at the

t the heart of the social enterprise movement is the ongoing challenge of accessing investment capital for socially responsible purposes.

It was at this meeting that Robert Lang, president of the Mary Elizabeth & Gordon B. Mannweiler Foundation; Marcus Owens, a partner with the Washington, D.C., law firm Caplin & Drysdale and former director of the Exempt Organizations Division of the Internal Revenue Service: and Arthur Wood, director of Social Financial Services for Ashoka. an international organization that promotes social entrepreneurship and socially responsible investing; met and began collaborating to create a business model that would address. among other things, two key challenges for social enterprise

lowest possible cost and with the greatest efficiency. An L³C can make a low profit of 1 to 10 percent, but this is secondary to its social purpose. Unlike a traditional charity, however, an L³C may distribute its low profits to its investors.

As its name suggests, the L³C is a hybrid form of a for-profit limited liability company, or LLC. The LLC is an established form of business entity in most states and U.S. territories and on several Native American reservations. Basing the L³C on the LLC model was a strategic decision that ensured the L³C would have the LLC's flexible profit, loss, and taxa-

tion features. LLCs themselves are hybrids of corporations and partnerships. Like the liability of shareholders of a corporation, the liability of LLC owners, or members, is limited. The LLC is like a partnership, however, in that the organization can be structured to bear no direct tax consequences. For federal income tax purposes, the profit and loss tax liabilities may be passed through to the LLC's members unless the operating agreement specifies otherwise.

The L³C modifies the standard LLC in a couple of important respects. First, an L3C's organizing document, called articles of organization, must set forth as its primary business objective "one or more charitable or educational purposes," as defined by the Internal Revenue Code. In addition, the term "low profit" is embedded in the title of the business form to put investors and philanthropic funders on notice that the entity is motivated first and foremost by its expressed social mission, but not necessarily to the exclusion of making money.

Second, the L3C's articles of organization must state that the operating agreement among its members contain specific language that mirrors IRS regulations regarding programrelated investments, or PRIs. Facilitating the use of PRIs is at the heart of the L3C structural concept. Authorized by Congress in the Tax Reform Act of 1969.5 a PRI is an investment that a foundation makes in a

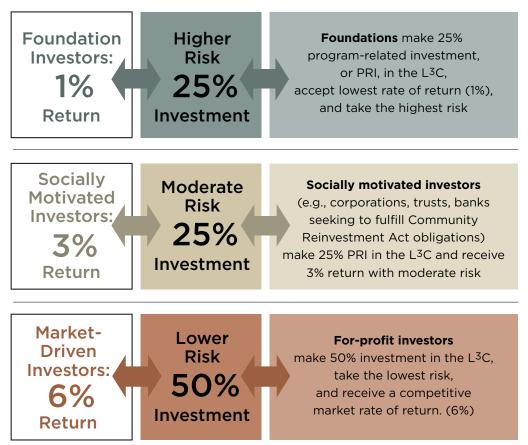
nonprofit or for-profit venture to support a charitable project or activity, with the potential of a return on the foundation's capital over a period of time. A PRI can be any type of investment vehicle, such as a loan or loan guarantee, line of credit, asset purchase, recoverable grant, or equity investment. Notably, foundations can use PRIs to meet their federally mandated 5 percent minimum payout obligation.⁶ To deter investments in speculative deals, an investment must meet three tests to qualify as a PRI: 1) its primary purpose must be to further the tax-exempt objectives of the foundation, 2) the production of income or the appreciation of property cannot be a significant purpose, and 3) it cannot be used for political lobbying or campaigning.⁷ By nature. PRIs are intended to be high-risk and/or low-return.

A Layered Investment Approach

At the core of the L³C concept is the use of PRIs as part of a multiple-tiered, or layered, investment strategy that, theoretically, will help attract a wide range of both socially motivated and profit-oriented investments. Following this strategy, a foundation makes a PRI in an L³C and accepts a lower-thanmarket rate of return as well as a disproportionately higher risk—or "first risk"—position, which in turn attracts other for-profit investors by lowering their risk and increasing their potential rate of return. The diagram illustrates the mechanics of a sample L³C layered investment strategy and shows how different types of investors can formulate a plan that best suits the risk-to-reward ratios each is willing to accept.

A for-profit entity does not need to organize as an L³C to utilize PRIs for charitable purposes. But Lang and Owens contend that PRIs are significantly underutilized. Of the nearly 80,000 private foundations operating in the U.S. today, only 5 percent make PRIs, and these are primarily loans to charities.8 According to Lang and Owens, foundations typically don't engage in PRIs because of the perceived need to seek prior approval from the IRS to ensure compliance with PRI requirements. Upon request and for a fee, the IRS will issue a private letter ruling that states whether a proposed investment will qualify as a PRI. A private letter ruling is not required by law, but the risks of a post-investment determination by the IRS that a foundation's investment does not qualify as a PRI may include financial penalties. In addition, when the investment is subsequently subtracted from the foundation's calculation of tax-exempt purpose expenditures, the foundation may face more penalties or even lose its nonprofit status if the subtraction results in falling short of the 5 percent payout requirement. However, obtaining a private letter ruling can be very costly and time-consuming. The costs and perceived risks of

The L³C's Layered Investment Strategy^{*}



The percentages listed here are provided for illustration purposes and represent just one of many possible risk-return arrangements for L^3Cs .

seeking or failing to seek private letter rulings deter some foundations from making PRIs. The L³C is structured to help address these barriers and thus facilitate PRIs by requiring the operating agreement among an L³C's members to include language that sets forth the federal legal requirements for PRIs. This is intended to provide assurance to foundations that their investments in L³Cs

comply with federal tax requirements and thus qualify as PRIs without the added expense and time needed to obtain private letter rulings.

To further address the deterrents that keep foundations from making PRIs, Lang and Owens are lobbying for legislation that would amend the federal tax code so that a foundation's investment in an L³C is presumed to qualify as a

PRI unless proven otherwise. This rebuttable presumption is not intended to do away with a foundation's need to exercise due diligence in its decision-making process, but it would arguably offer the added assurance foundations seek when considering investments in for-profit entities. In addition, Lang and Owens are advocat-

REFERENCES

- 1 Examples of hybrid business models in the U.S. include the Socially Responsible Corporation, introduced in Minnesota Senate Bill 3786 in 1986 (the bill failed), and the B-Corporation concept being developed by Jay Coen Gilbert and B-Lab. Examples from abroad include the "community interest company," which was enacted into law in Great Britain in 2005.
- 2 A "socially responsible investment," or SRI, is an investment made principally for a charitable, educational, environmental, community development, or ethical purpose and not primarily to maximize a return on the investment.
- 3 For more about nonprofits creating social enterprises, see "Earning income, serving the community: An introduction to social enterprises" in *Community Dividend* Issue 1, 2009. Available at www.minneapolisfed.org.
- 4 Thomas J. Billitteri, Mixing Mission and Business: Does Social Enterprise Need a New Legal Approach? Highlights from an Aspen Institute Roundtable, The Aspen Institute, January 2007.
- 5 See USC § 4944(c) for the statutory provision regarding PRIs.
- 6 Private foundations are required by federal law to distribute each year at least 5 percent of their endowments; specifically, their net investment assets. This is known as the minimum payout obligation, or payout rule.
- 7 To read the full regulatory definition of PRIs, see CFR § 53.4944-3(a).
- 8 IRS Business Master File system, January 2007.

The L₃C

continued from Page 7

ing for L³C legislation at the state level through an informational organization called Americans for Community Development, L³C.

Possibilities vs. Concerns

The range of socially responsible purposes potentially suited to the L3C structure is broad, from affordable housing initiatives and mortgage assistance to historic building preservation and biotech development. For example, a recently chartered L3C in Vermont produces innovations in medical imaging technology. It has high research and development costs, but relatively low rates of return for its investors. An interesting L³C possibility in North Carolina involves plans to revive the flagging furniture industry. Many of the furniture manufacturing conglomerates in the state have moved production overseas, leaving behind struggling communities. Lang is working with parties in North Carolina to explore developing an L³C capitalized by foundations and for-profit investors that would buy the closed manufacturing plants, rehabilitate and re-equip them, and then rent them at low rates to local, startup furniture manufacturers. Lang notes, "These would-be entrepreneurs are long on talent but short on cash." The proposed L3C would provide up-and-coming furniture companies in North Carolina with

affordable access to manufacturing capacity. Efforts to pass L³C legislation in that state are under way.

Despite the possibilities, the L³C has its critics and skeptics. Some argue that existing business forms are sufficient for the purposes discussed above, and adding yet another legal entity as an option will "muddy the waters." Others express concern that the proposed legislation to amend federal tax law pertaining to PRIs in L³Cs entails a loosening of the tax laws for for-profit entities, and that it's too early to consider amendments because L³Cs are still a relative unknown. Some concern has also been expressed that without the supporting federal tax legislation, the L3C movement will die out

Proponents of the L³C stand by the new model as a potentially powerful tool for social entrepreneurs and an evolutionary step in social enterprise development. Many believe that as more jurisdictions enact L3C laws, the L3C brand will increasingly attract foundation and for-profit investment. Their belief could soon be tested, because L³Cs are gaining traction across the country. To date, five states and two Native American tribes have enacted some form of L³C legislation. Vermont took the lead, signing L³C legislation into law in April 2008. Michigan, Wyoming, Utah, Illinois, the Crow Tribe in Montana. and the Oglala Sioux Tribe on

the Pine Ridge reservation in South Dakota followed suit in 2009. According to L³C Advisors, L³C, the first L³C chartered for the purpose of advocating for and supporting the development of L³Cs, some form of L³C legislation is pending or under review in 20 other states. As a matter of comity, an L3C chartered in one U.S. jurisdiction will be recognized as a lawful business in all other U.S. jurisdictions, whether or not they have enacted L3C legislation.

For more information about the L³C, visit www.americansfor communitydevelopment.org.

At the time of this writing, Steve Davis was an AmeriCorps VISTA volunteer with Rural Dynamics, a community development organization in Great Falls, Montana. Sue Woodrow is Community Affairs senior project director at the Federal Reserve Bank of Minneapolis.

This article is an excerpt from an article originally published in Community Dividend, a publication of the Federal Reserve Bank of Minneapolis. To read the entire article, visit www.minneapolisfed. org/publications_papers/pub_display.cfm?id=4305.

.. ONLY ONLINE

Read an article by L³C creator Robert Lang and co-author Carol Coren at www.stlouisfed.org/publications/br.

SPANNING

Home Weatherization Funds Available in Tennessee

The Weatherization Assistance Program in Tennessee can help low-income households keep their hard-earned money from literally going out the window. The program allows for up to \$7,100 per home for weatherization projects such as storm window installation, air duct sealing, caulking or insulation. Eligible households include those with annual incomes ranging from \$21,660 for a one-person household to \$74,480 for an eight-person household. Priority is given to the elderly, the disabled and families with small children. Program guidelines can be viewed at www.tn.gov/wap. Monies from the American Recovery and Reinvestment Act were allocated to counties for weatherization based on income and population. Shelby County received \$14.7 million of Tennessee's \$99 million allocation. This will allow the Shelby County Consumer Service Agency to weatherize 2,000 homes before September 2010 compared to its normal average of 300 homes per year.

The program is administered by 18 agencies across the state. For more information in west Tennessee, contact one of the following agencies:

Delta Human Resource Agency (Fayette, Lauderdale and Tipton counties). 901-476-5226:

Shelby County Community Service Agency, 901-381-9976 or 901-362-9514:

Northwest Tennessee Economic Development Council (Benton, Carrol, Crockett, Dyer, Gibson, Henry Lake, Obion and Weakley counties), 731-364-3228: or

Southwest Human Resource Agency (Chester, Decatur, Hardeman, Haywood, Henderson, Madison and McNairy counties), 731-989-5111.

Indiana Offers Home Buyers Up to \$15.000 toward Purchase

The Indiana Housing and Community Development Authority has created the Market Stabilization Program in an effort to stimulate Indiana's housing markets. The program is aimed at borrowers interested in purchasing foreclosed homes. Qualified borrowers can receive up to \$15,000 toward a down payment, closing costs and qualified repairs for properties that will be used as the home buyer's primary residence

The funds will be in the form of a zero-interest, nonamortizing, second mortgage loan and do not have to be paid back as long as the homeowner remains in the home for at least 10 years. Home buyers will also be required to complete

THE REGION

THE REGION SERVED BY THE FEDERAL RESERVE BANK OF ST. LOUIS ENCOMPASSES ALL OF ARKANSAS AND PARTS OF ILLINOIS, INDIANA, KENTUCKY, MISSISSIPPI, MISSOURI AND TENNESSEE.

eight hours of prepurchase education provided by the Indiana Housing and Community Development Authority.

For more information, visit www.ihcda.in.gov. To determine if a foreclosed property is in an eligible neighborhood, visit www.indianahousingnow.org.

Louisville Council Amends Housing Trust Fund Law

The Louisville Metro Council overwhelmingly passed changes to the Affordable Housing Trust Fund ordinance on Sept. 22, 2010. The main change in the ordinance is that the fund will be run by a nonprofit rather than by the Louisville Metro Department of Housing. Originally established by the Metro Council in 2008, the fund has been stalled because a board has not been appointed. The changes to the ordinance require the appointments to be made.

The eventual goal of the fund is to raise \$10 million annually. To make that goal, it will likely need a change in the state law that would allow a percentage of fees and fines paid in Jefferson County to funnel directly into the fund. Finding a dedicated public revenue stream, soliciting corporate and individual donations and grant writing will be the primary

job of the future board and its executive director.

Illinois L3C Designed for Social Enterprises

Social enterprises in Illinois will have a new tool to help them become self-sustaining when an amendment to the state's Limited Liability Company Act takes effect Jan. 1, 2010. The amendment allows for the creation of a low-profit limited liability company known as an L3C. A hybrid of the LLC business organization model, the L³C invests capital in enterprises with a "double bottom line" or dual purpose of, first, having a socially beneficial mission and, second. making a small profit. L³Cs are allowed to pursue for-profit opportunities that help them achieve social goals.

The L3C is formally recognized by five states and two tribal nations and is being used throughout the United States and overseas. Members can include a variety of entities, such as corporations, nonprofits, government organizations and individuals.

To find out more, visit www.americansforcommunity development.org or see related articles on pages 5-8 of this issue

Recessions Happen

continued from Page 2

is imperative for communities wanting to build more resilient economies after the recession.

As Wall's report details, the recession has had a significant impact on many groups of people, and the impact is varied. We cannot always control what will happen during a recession, but we can better equip ourselves to have power over what we can somewhat control: our educational attainment Recessions will happen, but people and communities must plan and prepare for future recessions now. Education, workforce development and regional approaches to job growth are three interrelated issues that will bolster more stable communities in future recessions

Marta Burgin is public policy coordinator and Andrew Pack is a regional public policy specialist at the Federal Reserve Bank of St. Louis.

ENDNOTES

- 1 "Total effects" of a recession on a particular demographic group are direct employment change plus foregone employment. For a full discussion, see *The Effects of Recessions Across Demographics Groups* (Wall 2009)
- 2 www.kentuckianaworks.org
- 3 www.porter-leath.org/content. php?id=156
- 4 www.stlrcga.org
- 5 http://bouncebackstl.net
- 6 www.metrolittlerockalliance.com
- 7 www.littlerockchamber.com/cwt/ external/wcpages/index.aspx

Celebrating Innovation in Our Communities

The Federal Reserve Bank of St. Louis invites you to be part of its annual **Exploring Innovation in Community Development Week**, scheduled April 19-23, 2010.

The purpose of this event is to draw national attention to innovations in the community development industry and its important role in American life. This year's theme is "The Future of Community Development."

Staff members in the Bank's Community Development department are planning activities in St. Louis, Memphis, Little Rock and Louisville. As details are confirmed, we will be getting in touch with you and also posting information at www.exploringinnovation.org.

Watch your snail mail and virtual mailbox for more information ... and then come celebrate what's new and exciting in the field of community development with us! Visit www.exploringinnovation.org.

CALENDAR

JANUARY

11-15

Indiana Economic Development Course—Muncie, Ind.

Sponsor: Indiana Economic Development Council

www.bsu.edu/cecd/edc

14

Missouri Homeownership Preservation Summit—Jefferson City, Mo.

Sponsors: Missouri Homeownership
Preservation Network, Federal Reserve
Bank of St. Louis, Federal Reserve Bank
of Kansas City, FDIC, Metro St. Louis
Foreclosure Intervention Task Force,
LINC, LISC Greater Kansas City, Des Lee
Collaborative and NeighborWorks America
Capital Plaza Hotel, Jefferson City, Mo.
www.missourihomenetwork.org/
summit.html.

19

Fed Focus: Financial Education at Work—Louisville, Ky.

Sponsor: Federal Reserve Bank of St. Louis 502-568-9216

www.stlouisfed.org/community_development

MARCH

1-5

NeighborWorks Training Institute— New Orleans

Sponsor: NeighborWorks 202-220-2454

http://nw.org/network/training/calendar/default.asp

15-18

The Mid-South Basic Economic Development Course—Little Rock, Ark.

Sponsor: University of Arkansa at Little Rock 501-569-8519

www.iea.ualr.edu/econdev/default.php

Have you **HEARD**

New Rules Prohibit Fees on ATM, Debit Overdrafts

Beginning next July, financial institutions can no longer charge consumers fees for paying overdrafts on automated teller machines (ATMs) and one-time debit card transactions, unless the consumer consents, or opts in, to an overdraft service for those types of transactions. The Federal Reserve Board recently announced the new rules on the fees.

The rules state financial institutions must notify consumers about available overdraft services, including any fees and the consumer's choices, before the consumer opts in. The final rules, along with a model opt-in notice, are issued under Regulation E, which implements the Electronic Fund Transfer Act.

Consumer testing by the Board shows that most consumers do not want to be enrolled in overdraft services for ATM and one-time debit card transactions unless they consent, or opt in. However, testing also shows that most consumers want overdraft services to cover important bills, such as checks they use to pay rent and utilities.

The final rules also prohibit financial institutions from discriminating against consumers who do not opt in. Financial institutions must provide consumers who do not opt in with the same account terms, conditions and features (including pricing) that they provide to consumers who do opt in. For consumers who do not opt in, the institution would be prohibited from charging overdraft fees for any overdrafts it pays on ATM and one-time debit card transactions.

Rental Housing Tax Credits Topic of New Publication

n the current economy, with homeownership becoming more difficult for some people, the need for rental housing has become increasingly important. At the same time, the market for Low Income Housing Tax Credits (LIHTCs), a major source of capital for the development of rental housing, has experienced a serious



Photo courtesy of St. Louis Equity Fund

downturn. This market contraction has resulted in stalled developments across the country. Because of the slump in the production and preservation of rental units, the Board of Governors of the Federal Reserve System, in collaboration with the Federal Reserve Bank of St. Louis, asked six experts to suggest ideas for bolstering the LIHTC program. Their suggestions are contained in a new publication, Innovative *Ideas for Revitalizing the LIHTC Market.* The booklet is available online at www. stlouis fed.org/community development or in print by contacting Cynthia Davis at 314-444-8761.

View presentations by the authors and take a virtual tour of housing built with LIHTCs in St. Louis at www.stlouisfed.org/ community_development.

Foreclosure Prevention Event Draws Hundreds of Homeowners

ore than 700 people at risk of losing their homes sought help from local counseling agencies and mortgage servicers during a recent event at St. Louis' convention center.

The Save Your Home! Event was presented by the HOPE Now Alliance in collaboration with the Federal Reserve Bank of St. Louis, Neighbor-Works America, the Metro

St. Louis Foreclosure Intervention Task Force and KETC Channel 9

Welcome Hope Now

Alliance Preservation

Event

Homeowners behind on their mortgage payments, or who fear they will fall behind, met one-on-one with loan servicers

and HUD- certified housing counselors to discuss their options for avoiding foreclosure. Representatives from 15 loan servicers eight housing counseling agencies and

two legal services organizations were on hand to provide advice.

To learn more about the HOPE Now Alliance, visit www.hopenow.com.

BRIDGES

Bridges is a publication of the Community Development Office of the Federal Reserve Bank of St. Louis. It is intended to inform bankers, community development organizations, representatives of state and local government agencies and others in the Eighth District about current issues and initiatives in community and economic development. The Eighth District includes the state of Arkansas and parts of Illinois, Indiana, Kentucky, Mississippi, Missouri and Tennessee.

Glenda Wilson

Assistant Vice President and Managing Editor 314-444-8317

Yvonne Sparks

Senior Manager 314-444-8650

Linda Fischer

Editor 314-444-8979

Community Development staff

St. Louis: Matthew Ashby 314-444-8891 Jean Morisseau-Kuni 314-444-8646

Eileen Wolfington 314-444-8308

Memphis: Kathy Moore Cowan 901-579-4103 Teresa Cheeks Wilson 901-579-4101

Little Rock: Lyn Haralson

501-324-8240 Amy Simpkins 501-324-8268

Louisville: Lisa Locke

502-568-9292 Faith Weekly 502-568-9216

The views expressed in Bridges are not necessarily those of the Federal Reserve Bank of St. Louis or the Federal Reserve System. Material herein may be reprinted or abstracted as long as Bridges is credited. Please provide the editor with a copy of any reprinted articles.

Free subscriptions and additional copies are available by calling 314-444-8761 or by e-mail to communitydevelopment@ stls.frb.org.



FEDERAL RESERVE BANK of ST. LOUIS

CENTRAL to AMERICA'S ECONOMY™

P.O. Box 442 St. Louis, MO 63166

WWW.STLOUISFED.ORG

PRSRT STD U.S. POSTAGE PAID ST. LOUIS, MO PERMIT NO. 444



Now There's More News with Each Issue of *Bridges*

an't get enough of *Bridges*? Subscribers to our community development newsletter will have even more information at their fingertips in 2010. Starting with this issue, articles related to *Bridges* content will be available online. These additional articles will allow us to bring you expanded coverage of topics in the print publication and more commentaries on current community development issues. Go to www.stlouisfed.org/publications/br to read our inaugural offerings:

 The L³C: The For-Profit with the Nonprofit Soul by Carol Coren and Robert Lang provides an insider's unique insight into the creation of this new business model. Lang developed the first L³C, a legal structure designed to incorporate socially beneficial activities under a for-profit umbrella. (See related article on pages 5-8 of this issue.)

• The Power of Credit Scores by Jean Morisseau-Kuni lets you know who is looking at your credit score, how to understand your credit score and tips for raising your credit score. (See related article at www.stlouisfed.org/ publications/br/pastissues/?yr=2008.)

You can also sign up for e-mail alerts and RSS feeds that will let you know when new articles are available.



BRIDGES | WINTER 2009-2010

https://www.stlouisfed.org/publications/bridges/winter-20092010/the-l3c-the-forprofit-with-the-nonprofit-soul

The L3C: The For-Profit with the Nonprofit Soul

When Mohammed Yunus spoke at the 2006 Nobel Peace Prize ceremonies honoring his work, he shared a vision of how capitalism could solve "social and economic problems within the scope of the free market." He extolled the virtues of social businesses and how they could address "almost all social and economic problems of the world." He suggested that "the challenge is to innovate business models and apply them to produce desired social results cost-effectively and efficiently."

When Robert Lang (one of the authors of this article) first conceived of the L3C, the initial vision was smaller. As CEO of the Mary Elizabeth and Gordon B. Mannweiler Foundation, all he wanted was a simpler, faster, less expensive and more transparent way for foundations to use the Program Related Investment (PRI) tool. As it developed, it became obvious that the L3C opened the door to a totally different way of achieving socially beneficial goals. This enlightenment came with the help of some early supporters like Tom Blaney, a partner at O'Connor Davies Munns & Dobbins. Others who shared similar visions included Arthur Wood, a former United Kingdom banker and director of social financial services at Ashoka and John Tyler, secretary and general counsel of the Ewing Marion Kauffman Foundation in Kansas City. Retaining Marcus Owens, a former director of the Exempt Division of the IRS and partner in Caplin & Drysdale, allowed the concept to be shaped into a viable law with potential for passage in every state. Additional support came from Steve Gunderson, the CEO of the Council on Foundations (COF) and many more.

The common thread among all those who supported the L3C concept was a desire to find ways to use the vast pool of market-rate investment capital controlled by philanthropies and nonprofit charities to achieve socially beneficial goals. They wanted to encourage patient, low-interest investments in ventures that would create jobs, reverse economic declines, provide access to affordable and needed services and meet environmental sustainability standards. The scale of funds they wanted to move toward such investments exponentially exceeded the little bucket of money given out to the nonprofit sector as grants and charitable donations. The original goal was still there because the PRI investment of a foundation into an L3C could be the leveraging tool that would make that possible. But writing papers, giving speeches and creating awareness is not the same thing as making something happen.

Fortuitously, Jim Jacumin, a state senator from North Carolina, read an article Lang wrote for *Worth* magazine on the L3C and called. His question was simple: "Can we use the L3C to save the furniture industry in North Carolina?" The answer was "yes," but he would have to put a bill before the North Carolina Legislature to make the L3C legal. He agreed, and Owens made the process very simple by figuring out how to graft an L3C on to an LLC as a variant form and wrote the very first law for North Carolina. Unfortunately, the bill got bogged down in North Carolina politics and still is. Using the lessons learned there, Lang developed a strategy that has since led the bill to being passed in multiple states.

That early-stage core team created Americans for Community Development (www.americansforcommunitydevelopment.org) as a coalition set up to support the efforts. With the passage

of the first L3C law in Vermont in April 2008, L3C Advisors L3C, the world's first and oldest L3C, was created with Lang as CEO. It has been the resources of that firm that have supported Americans for Community Development and the L3C efforts since then.

Through the L3C model, social enterprise proponents can benefit from a brand that does more than signify good intentions. By law, the "DNA" of the L3C brand ensures that profit is second to its social mission. To attract market-rate capital, L3Cs are free to aggressively pursue earning opportunities that will result in profits for their market-rate members while helping them achieve social aims. A properly organized L3C integrates mission and income and is self-sustaining. As a for-profit, it is also a taxpayer. The members of the L3C, in most cases, will like any LLC be likely to elect pass-through status, which means all profits go directly to the members according to allocations established in the operating agreement.

The L3C business model is exceptionally well suited to play a role in advancing emerging innovations in community development. It is formally recognized by five states and two Tribal Nations and is being used by ventures operating throughout the United States and overseas. The L3C is also rapidly gaining attention from social investment funds, philanthropies, public agencies, economic development organizations and groups involved in economic recovery, food security, agriculture, environmental restoration, alternative energy technologies, the arts, communications, education, health care, infrastructure construction, etc. Businesses operating as L3Cs today include a rural solar energy production farm, a community coffeehouse, a chess camp, a religion-oriented travel service, a cheesecake bakery run by a former Super Bowl star to earn money for prostate cancer screenings, and an entertainment enterprise that provides support for groups presenting at the Edinburgh Fringe Festival. A few have formed to create affordable housing. Plans include L3Cs engaged in the revitalization of the industrial companies of the Rust Belt, furniture manufacturing and processing food for the Montana Food Bank Network. A significant subset has been the exploration of the L3C model as a way to support the survival of newspapers. This effort has gained widespread support, and we may well see several L3C newspapers appear in 2010.

Once registered, an L3C can operate wherever LLCs are recognized because every state must honor every other state's LLCs. The same rule that applies to a Delaware corporation's authority to operate in Idaho applies to a Vermont L3C's ability to operate in Nevada.

The L3C has to have a clear description of a social mission in its operating agreement and has to be prepared to demonstrate how it balances that mission with its profit-making concerns. Having this information at hand allows L3C s to provide a case statement to assure foundations that their investment will meet IRS standards for a PRI. Basically, to qualify as a PRI, the investment—which can include loans, guarantees, equity, leases, etc.—must meet the mission objectives of the investing foundation, not be for lobbying purposes and have a risk/reward profile that would normally make the investment violate the standards of fiduciary responsibility. The foundation is not limited in a PRI to any percentage of ownership. It can own 100 percent of an L3C.

The PRI can replace a grant, yet the foundation retains title to the PRI investment. PRIs have been legal for 50 years; however, less than 5 percent of all U.S. foundations have made PRIs. Even fewer have chosen to use PRIs as venture capital to advance programs. Those that have often were large organizations willing to invest in the legal and accounting fees needed to secure predistribution IRS approval.

The L3C as an LLC allows its members to make investments, have responsibilities, receive income and have voting power in disproportionate relationships to one another. The LLC is effectively a partnership with corporate protection. That means that the operating agreement or contract among the members can, within the framework of the law, essentially embody whatever the members agree upon. This makes the L3C well suited to membership by a disparate group of organizations. The membership could include corporations,

nonprofits, government organizations and individuals. A nonprofit could be given total day-to-day control and never invest a dime.

Finally, the L3C designation as a brand will come to be recognized by the world at large for what it is. The transparency and efficiency will elevate L3C organizations from obscurity to high public awareness. Once that is achieved, it will be far easier to get public investment in the L3C, which is the eventual goal. We need to greatly reduce the burden on the very limited resources of the nonprofit community and allow businesses to perform many of the services in our society that can be performed under a for-profit umbrella. An L3C will not be exempt from property tax, so its existence makes positive financial contributions to the community.

Recent economic conditions highlight the need for new sources of capital to be brought to bear on social problems. COF has recognized the utility of the L3C as a vehicle to advance new and innovative applications of philanthropy controlled investments. In the spring of 2009, COF made passage of a federal law to simplify the qualification of PRIs a plank in its legislative agenda. This law, the PRI Promotion Act of 2009, will make it easier for L3Cs to receive PRI investments and for newspapers to become L3Cs. The consequences could be tremendous for community development as it would prompt foundations to consider investing in relatively risky ventures that could lead to new technologies, new service models, new job opportunities and new opportunities for communities struggling to sustain tax bases and maintain economic vitality.

The appeal of PRIs and their potential as an investment pool to support L3C business developments is clearly growing. In many respects this is because reports on PRI experiences have been positive and persistent. Unlike other investments made over the past decade, they have retained their equity base and earned income at about 3 percent to 4 percent a year. The opportunities that creative applications of these funds as venture capital could pose for innovative projects are only now beginning to be discovered.

L3Cs can be organized in any state by registering in Illinois, Michigan, Utah, Vermont, Wyoming, the Crow Nation or the Oglala Sioux Tribe. By the end of 2009, the legislation was under consideration in Arkansas, Georgia, Louisiana, Minnesota, North Carolina, Massachusetts, California, Kentucky, Colorado, Nebraska, Maine, Montana, North Dakota, Ohio, Oregon, Missouri, and Tennessee.

All the L3C laws have been written or reviewed by attorneys retained by L3C Advisors L3C. To form one, members must register the enterprise in a state that recognizes L3C and write an operating agreement that includes a statement of social purpose and use L3C rather than LLC as part of their formal business name. Sample operating agreements can be found on the Americans for Community Development web site.

Robert (Bob) M. Lang is CEO of the Mary Elizabeth & Gordon B. Mannweiler Foundation, Inc. and CEO of L3C Advisors L3C. He is responsible for innovative projects including the L3C, the new legal structure designed to incorporate socially beneficial activities under a for- profit umbrella. He created the first L3C, L3C Advisors L3C, to work with the philanthropic community and the world's largest financial institutions. His role as a pioneering advocate of L3C business models is widely recognized by nonprofit and foundation professionals throughout the United States.

Carol Coren is a principal in Cornerstone Consultants (www.cornerstoneconsultants.us), an international consulting organization specializing in support for community action agencies and nonprofit groups and in CornerstoneVentures (www.cornerstoneventures.biz), a business consulting group that assists social enterprises.

ABOUT THE AUTHOR



Carol Coren

Carol Coren is a principal in Cornerstone Consultants (www.cornerstoneconsultants.us), an international consulting organization specializing in support for community action agencies and nonprofit groups and in CornerstoneVentures

(www.cornerstoneventures.biz), a business consulting group that assists social enterprises.



BRIDGES | WINTER 2009-2010

https://www.stlouisfed.org/publications/bridges/winter-20092010/the-power-of-credit-scores-make-this-important-number-work-emforem-you-not-emagainstem-you

The Power of Credit Scores: Make This Important Number Work *for* You, Not *against* You

Jean B. Morisseau-Kuni

Take our poll.

Caryn graduates from college and starts a new job. Her car is old and she decides to buy a new one since zero percent financing is available. After negotiating a good price with the dealer, Caryn finds that she does not qualify for the zero percent rate because her credit score is not high enough. The culprit: No established credit history.

Jane and Jay want to refinance their mortgage because interest rates are low and the lower mortgage payments would ease their tight cash flow. After meeting with the loan officer, they find that the bank is not willing to refinance their loan because of changes in their credit report. The culprit: Late payments, partial payments and high credit card balances.

Christopher receives a tentative job offer from a great company that will provide good benefits and a generous salary. However, before his hire date, the employer declines the offer. The culprit: Collection for nonpayment.

Who Is Looking at Your Credit Score?

What our fictional consumers failed to realize was the power of their credit scores, who looks at credit scores and the importance of maintaining good credit.

At one time, only lenders ran credit reports; but, in today's world, employers, insurance companies and utility companies use credit reports and credit scores when making decisions. A good credit score will open doors and save a person money through lower interest rates and insurance premiums. A low credit score will have the opposite effect, and those with low scores may find themselves paying much higher prices for services and loans.

Recent statistics on late payments and delinquencies are astounding, with the number of late payments, collection actions and bankruptcies growing. According to a 2009 survey by the National Foundation for Credit Counseling, 26 percent of all Americans admit to not paying all of their bills on time. Among African Americans, 51 percent make that claim.

Sallie Mae's study on "How Undergraduate Students Use Credit" indicates that one-third of college students pay their tuition with a credit card. Of those students, 60 percent said they were surprised by their high balances, and they did not have enough income to make the minimum payment.

Raising Credit Scores

A whopping 65 percent of a credit score is based on outstanding credit and payment history. Managing debt by reducing both available credit and outstanding debt and by paying bills on time is the best way to maintain and raise a credit score.

Checking a credit report on a regular basis, contacting credit agencies to correct information, creating a plan to get out of debt and keeping credit card balances below 35 percent of the available credit all help to keep credit scores in the high range.

Consumers need to be aware of some pitfalls when attempting to raise credit scores. For instance, the length of time a person has had credit is important. Therefore, if it is necessary to close some accounts to lower the amount of available credit, it is best to close those with the shortest history and to keep the oldest accounts open. Also, whenever a consumer applies for credit, the lender runs a credit check, which becomes part of the consumer's file. Too many credit checks may be an indicator of too much available credit.

There is a saying that time heals all evils, and that advice applies to credit scores. Consumers need to give themselves time to establish or re-establish a history of responsible credit management and bill payment. Paying the minimum due each month before the due date helps to raise a credit score and allows lenders to see that a person will repay loans in a timely manner.

Lastly, consumers who do not have an established credit history or need to repair their history should consider a secured credit card. Consumers deposit money into an account with the lender and then can borrow, via the credit card, against the account. Available through many lenders, a secured card is a measure that, if used responsibly, will help raise a credit score.

Credit reports are available to consumers free of charge through a variety of sources. The government-authorized web site, AnnualCreditReport.com, allows consumers to receive one free credit report a year from each of the three credit reporting agencies: Equifax, TransUnion and Experian.

Other web sites, like Credit Karma, offer free reports, credit scores and a plethora of credit information and interactive calculators and graphs. Consumers should be advised that some web sites claim they are free but in reality are trying to sell credit-monitoring products. Many will not provide the "free" credit report unless the consumer enters a credit card number and signs up to use the product.

Understanding Credit Reports

Looking at a credit report can be an eye-opening experience, and many consumers start to understand why their credit score is lower than they anticipated. Late and nonpayment notices, the number of open accounts and the amount of available credit all play a significant role in credit score creation.

If a consumer has problems because of a bad credit report, the first step is a defensive one: Go back to the source of the information—the credit report.

Consumers should look for incorrect information and contact the credit-reporting agency to take steps to correct the information. Experian, Equifax and TransUnion all have web sites where consumers can submit discrepancy information online or print forms to mail back to the agency. Once the agency receives the disputed information, it will investigate the claim and correct incorrect data.

If there are credit accounts on the report that the consumer did not establish, they may be a victim of identity theft and should immediately put fraud alerts on the credit report with all three agencies, close all accounts they did not open and file a report with their local police department and with the Federal Trade Commission.

Consumers also need to be honest with themselves about their situation. While some people have credit problems because of a life experience such as job loss, illness or divorce, other people simply live beyond their means and use credit to supplement their income. Creating and living on a budget is one way to resolve this issue. A number of reputable resources help consumers learn about budgeting and debt reduction. The National Foundation for Credit Counseling's web site offers detailed self-help information, including worksheets and calculators. In addition, contact information for reputable counseling agencies is available for consumers who would like individualized help.

Consumers can also contact their creditors and ask for help. A creditor's goal is to collect the money that is owed them, and many are willing to change billing dates and, in some instances, may even lower the minimum payment.

Find your credit score and other valuable information at these web sites

Trans Union: www.transunion.com

Equifax: www.equifax.com

Experian: www.experian.com

AnnualCreditReport.com: www.annualcreditreport.com

Credit Karma: www.creditkarma.com

National Foundation for Credit Counseling: www.nfcc.org

FTC: www.ftc.gov