Earnings and Supplementary Benefits in Hospitals

MEMPHIS, TENNESSEE DECEMBER 1956

Bulletin No. 1210-12

UNITED STATES DEPARTMENT OF LABOR James P. Mitchell, Secretary

In cooperation with
THE WOMEN'S BUREAU
Alice K. Leopold, Director

BUREAU OF LABOR STATISTICS
Ewan Clague, Commissioner

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Preface Contents

This report on a survey of earnings and related benefits of nurses and other employees of Memphis hospitals is one of a series based on similar studies undertaken by the U. S. Department of Labor's Bureau of Labor Statistics and Women's Bureau during the fiscal years 1956 and 1957. A summary of the results of the Memphis survey was issued in April 1957; this report, however, provides more detailed information, both on wages and wage practices.

The surveys were designed to meet a variety of governmental and nongovernmental uses by providing areawide information on the level and distribution of earnings and on the nature of supplementary benefits received by personnel in occupations selected to represent the pattern of employment in hospitals. In the planning of the surveys, the Department of Labor received suggestions and guidance from other government agencies, hospital associations, and organizations representing professional and nonprofessional groups of hospital employees.

The surveys were made by field staff representatives of the Bureau of Labor Statistics' Division of Wages and Industrial Relations. Direction of the survey work was under the supervision of Lily Mary David, with the assistance of Jack A. Wilson.

Bulletins for the 16 cities included in this series of hospital surveys will be listed on the inside back cover of these bulletins as they become available.

			Page
Summ	ary		. 1
Table	s:		
A:	Occup	oational earnings -	
	A-1:	Professional and technical occupations	3
		Office occupations	
	A-3:	Other nonprofessional occupations	4
В:	Estab	lishment practices and supplementary benefits -	
	B-1:		. 6
	B-2:	Minimum weekly salaries paid general duty nurses staff dietitians	. 7
	B-3:		
	B-4:	Shift differential provisions	. 8
	B-5:		. 9
	B-6:	Weekly overtime pay practices	
	B-7:	Paid vacations	
	B-8:		
	B-9:	Sick leave, insurance, and pension plans	. 12
Appen	dixes:		
		and method of survey	

Earnings and Supplementary Benefits in Hospitals in Memphis, Tenn., December 1956

Summary

More than 7,000 workers were employed in hospitals in the Memphis metropolitan area at the time of this survey. Over two-fifths were employed in private hospitals (nongovernmental), about three-tenths in Federal Government hospitals, and the remaining fourth in other governmental hospitals.

Four broad groups of hospital workers were surveyed—registered professional nurses; workers in certain other professional and technical positions; office clerical employees; and various nonprofessional employees engaged in auxiliary nursing, maintenance, custodial, and food preparation activities. Nurses and other professional and technical employees comprised less than a fifth, foffice clerical workers about a tenth, and other nonprofessional workers more than half of all hospital employees. The range of earnings within each occupation was usually substantial. Typically, the level of earnings was higher in the public than in the privately operated hospitals.

Earnings and Perquisites.—Salaries of women professional nurses in Memphis hospitals ranged from an average of \$69 a week for general duty nurses to \$106 for directors of nursing at the time of the survey. In private or nongovernmental hospitals the general duty nurses averaged \$57.50 and 5 out of 9 earned \$55 but under \$60. Among other professional and technical occupations studied, weekly pay of women ranged from \$55 for X-ray technicians to \$75 for medical record librarians and dietitians (table A-1).

Women switchboard operators averaged \$40 a week and payroll clerks \$67 (table A-2). Women practical nurses received \$41 a week on the average and nurses aides, \$30.50—equivalent to \$1 and about 73 cents an hour, respectively (table A-3). A third of the practical nurses earned \$37.50 but less than \$40. The highest paid nonprofessional job surveyed was that of stationary engineer with an average hourly rate of \$2.10. Lowest average was 47 cents for maids.

Provision of meals and frequently of a room in addition to their cash salaries was reported for about a tenth or more of the workers in a majority of professional and technical occupations studied in Memphis hospitals, and such benefits were more common for directors of nursing, physical therapists, and dietitians. Meals, in many cases 3 a day, were also provided at least 1 out of 10 workers in a majority of nonprofessional occupations, including about 3 out of 4 women kitchen helpers and 2 out of 5 maids (table B-1). In a number of professional occupations studied, the lowest paid workers received some meals in addition to their cash salary. The lowest paid workers within a majority of nonprofessional jobs received perquisites; notable exceptions were practical nurses, maids earning less than 35 cents an hour, and laundry finishers. Perquisites were seldom provided for lower salaried office workers with the exception of two of the transcribing-machine operators whose weekly earnings were less than \$42.50.

Laundry or laundry and uniforms were available without cost to a large majority of workers in most positions in which uniforms were required.

About a fourth of the Memphis hospitals provided meals that their employees could purchase by means of a payroll deduction and some provided rooms in the same manner. Charges were generally 50 cents a meal. Nurses occupying a single room generally paid rent of \$18 to \$28.50 a month.

Entrance Rates and Rate Structure.—About half of the Memphis hospitals had a formal rate structure by which the pay of general duty nurses was determined according to established policy rather than on the basis of individual determination. Most hospitals that established general duty nurses pay according to a formal policy provided for annual increments in salary. The increments were most commonly \$8.95 to \$11.25 a month.

Established hiring rates for general duty nurses ranged from \$50 to less than \$80 a week in government hospitals and \$50 but less than \$60 in private hospitals (table B-2). A majority of hospitals did not have established entrance rates for dietitians.

All hospitals reported an established hiring rate for nonprofessional workers. The rates ranged from 30 cents to \$1.05 an hour for men and less than 30 cents to \$1.05 for women. Most entrance rates of less than 60 cents were supplemented by 2 or 3 meals daily (table B-3).

Extra Pay for Late-Shift Work and Other Types of Duty.—About 3 out of 5 professional nurses on late shifts (including 9 out of 10 in private hospitals) were paid extra for such work, their shift differentials varied from \$10 to \$20 a month (\$2.30 to \$4.61 a week). About 1 out of 3 of the other professional and technical workers and

l Several of the Memphis hospitals employed a small number of part-time nurses in addition to the full-time nurses included in this survey. One also had members of a religious order on its nursing staff and in 1 Federal hospital, a majority of the nurses were commissioned members of the Armed Forces. Several hospitals were training student nurses.

1 out of 4 of the nonprofessional workers (all in Federal Government hospitals) employed on late shifts received a differential—amounting to 10 percent for work between 6:00 p. m. and 6:00 a. m. (table B-4).

Several hospitals rotated the shift assignments of their registered and practical nurses with the interval between changes in shifts varying from weekly to quarterly. In 1 case the frequency of rotation was not formalized and in 1 case rotation was practiced only between the day and twilight shifts.

One Memphis hospital paid nurses and nursing aides in the operating room more than workers employed in these positions elsewhere in the hospital. The operating room nurses received an extra \$10 a month and the nursing aides \$5 monthly.

Hours of Work and Overtime Pay.—A 40-hour week was the schedule for virtually all nurses, 4 out of 5 other professional and technical workers, and about 2 out of 3 office clerical and other non-professional workers. Most of the remaining workers were in private hospitals and were on a 44- or 45-hour week (table B-5).

Some workers, most often operating room nurses, were required to be on call beyond their regular hours on duty in several Memphis hospitals. For some cases, pay was provided for time on call as such; in others, it was provided only for workers actually recalled to duty. In a few hospitals in the area, dietary or kitchen workers were employed on split shifts, with 3 hours between morning and afternoon assignments and with no extra pay being reported for such duty. In another hospital in the study, a few head nurses were on a divided shift.

Formal policies providing pay for weekly overtime were in effect for more than 95 percent of the Memphis hospital employees (including all those in private hospitals). The most common compen-

sation for weekly overtime was straight-time pay in private hospitals and time and one-half (equal time off for nurses) in public hospitals (table B-6).

Vacations and Holidays.—All employees were eligible for paid vacations, generally of 2 weeks or more after a year's service. About 2 out of 5, mainly in governmental hospitals, received 4 or more weeks' vacation after 10 years' employment (table B-7).

More than 90 percent of the Memphis hospital employees received at least 5 paid holidays annually. All employees in private hospitals who received holidays were given 5 days a year except for about 1 out of 5 nonprofessional workers (other than clerical) and a few other workers who received fewer days off (table B-8).

All government employees were given at least 5 holidays, with about 2 out of 3 receiving 7 or 8 holidays. Most commonly, hospital employees required to work on holidays received equal time off although a majority of government employees other than nurses were paid double time (their regular pay plus straight time) for such work.

Insurance and Pensions.—Life insurance paid for at least in part by the hospital was provided about 3 out of 4 of the Memphis hospital employees and a third were covered by accidental death and dismemberment insurance. All but about 2 percent of the workers were eligible for sick leave, in most cases at full pay without a waiting period. About a third had some type of hospitalization protection, and about 1 in 5 (most of whom worked in private hospitals) received surgical benefits paid for at least in part by their employers (table B-9).

Retirement provisions covered all but about 5 percent of the employees in private hospitals and more than 9 out of 10 employees in public institutions. A third, all in private hospitals, were covered by Old-Age, Survivors, and Disability Insurance, and 4 out of 5, including some also under social security, were covered by other pension arrangements.

A: Occupational Earnings

Table A-1: Professional and technical occupations

(Average straight-time weekly hours and earnings for selected occupations in Memphis, Tenn., by hospital proprietorship, December 1956)

		Ave	BAGE					NUMBE	R OF WO	RKERS RI	CEIVING	STRAIGE	IT-TIME	WEEKLY	EARNING	s of—				
Sex, occupation, and hospital proprietorship	Number of workers	Weekly hours	Weekly earnings	Under 50.00	and under	\$ 55.00 60.00	-	\$ 65.00 70.00	\$70.00 -75.00	\$75.00 - 80.00	-	\$ 85.00 90.00	-	-	\$ 100.00 - 105.00	-	-	-	-	and
Nursing occupations																				
Momen]																
Directors of nursing Supervisors of nurses Governmental hospitals Nongovernmental hospitals Head nurses Governmental hospitals Nongovernmental hospitals Seneral duty nurses Governmental hospitals Nongovernmental hospitals Nongovernmental hospitals Nursing instructors Governmental hospitals Nongovernmental hospitals Nongovernmental hospitals	12 38 23 15 134 84 50 512 327 185 26 10	40.5 41.0 42.0 41.0 42.5 40.0 40.0 40.0 40.0 42.0	\$106.00 84.50 91.00 74.50 75.00 81.50 65.00 69.00 75.50 57.50 80.00 94.00 71.00	1 1	- - - 4 - - 4 37 10 27 - -	15 7 8 158 55 103	2 2 2 35 22 13 93 39 54 3	- 5 2 3 19 5 14 5 4 10 46	2 8 3 5 15 6 9 16 16 - 2	8 3 5 2 1 84 84 -1 -1	2 3 1 2 6 6 - 34 34 - 3 - 3	1 -7 6 1 41 41 -1	4 4 24 21 1 -	3 3 5 5	101010	1 2 2 - 11 11 - 6 6 6 - 1 1	2 2 2 1 1 1 1 1	11111122	2 2	2/3
Other professional and technical occupations																				
Men									ļ								ļ			
Physical therapists 2/	6	43.5	86.00	2	-	-	-	-	-	-	1	-	-	-	-	1	1	-	-	1
Nongovernmental hospitals Medical technologists 2/ Nongovernmental hospitals Medical record librarians Dietitians 2/ Governmental hospitals Nongovernmental hospitals	31 26 81 34 8 32 17	42.5 43.0 41.0 42.5 41.0 41.5 40.0 43.0	55.00 54.00 69.00 65.00 75.00 75.00 79.50	9711-2-2	5 5 2 1 1	9 9 12 7 - 1	2 2 10 8 -7 4	4 3 18 11 4 1	20 3 - 4 3 1	7 1 1 4 1 3	5 - 3 1 2	2 1 6 5 1	3 1 1 2 2 -	1 1 1 1	1 1 1	-	-		-	-

^{1/} Hours reflect the workweek for which workers receive their regular straight-time salaries and the earnings correspond to these weekly hours. Extra may for work on evening and night shifts is excluded from the earnings information as is the cash value of room, board, or other perquisites provided in addition to cash salaries.

2/ Workers were distributed as follows: 1 at \$135 to \$140; 1 at \$140 to \$145; 1 at \$15 to \$170.

2/ Data for this occupation exclude chiefs in hospitals employing more than 1 worker in the occupation.

Table A-2: Office occupations

(Average straight-time weekly hours and earnings for women in selected occupations in Memphis, Tenn., by hospital proprietorship, December 1956)

		Ava	RAGE					NUMBE	R OF WO	RKERS R	ECEIVING	STRAIG	HT-TIME	WEEKLY	EARNING	8 OF-		-		
Occupation and hospital proprietorship	Number of workers	Weekly hours	Weekly earnings	Under 35.00	35.00 and under 37.50	\$37.50 - 40.00	\$40.00 - 42.50	\$42.50 - 45.00	\$45.00 -	\$47.50 - 50.00	-	-	-	-	\$60.00 - 62.50	-	i - '	-	-	and
				-	3,.50	40.00	42.50	45.00	47.50	50.00	22.50	55.00	57.50	80,00	02.50	65,00	67.50	70.00	72.50	over
Clerks, payroll Switchboard operators Governmental hospitals Nongovernmental hospitals Switchboard operator-receptionists Transcribing-machine operators, technical Governmental hospitals Nongovernmental hospitals	16 26 6 20 26 58 23 35	40.5 40.0 40.0 40.0 41.5 42.0 40.0 43.0	\$67.00 40.00 46.50 38.00 50.00 54.00 63.50 48.00	3/9 - -	2 2 3	11 11 -	3 - 3 - 5 2 3	22 - 44 - 4	2 1 1 - 11 10	33 - 1918		1	2	2 1 1		6 4 2	33	1111	10 6 6	2/9

^{1/} Hours reflect the workweek for which workers receive their regular straight-time salaries and the earnings correspond to these weekly hours. Extra pay for work on evening and night shifts is excluded from the earnings information as is the eash value of room, board, or other perquisites provided in addition to cash salaries.

2/ Workers were distributed as follows: 2 at \$30 to \$32.50; 7 at \$32.50 to \$35.

Table A-3: Other nonprofessional occupations

(Average straight-time weekly hours and earnings or average hourly earnings for selected occupations in Memphia, Tenn., by hospital proprietorship, December 1956)

		Ave	BAGE						N	UMBER	OF WOR	KERS RE	CEIVING	STRAIG	GHT-TIM	E WEEK	LY EARN	ings of	F					
Sex, occupation, and hospital proprietorship	Number of _ workers	Weekly hours	Weekly earnings	Under \$22.50	and under	-	\$27.50 30.00	-	-	-	-	-	-	-	\$47.50 - 50.00	-	-	-	-	i -	-	\$65.00 67.50	-	and
<u>Women</u>												İ						į I	:	ŀ			[!
Nursing aides	353 167	41.5 40.0 42.0 41.0 40.0 42.5 43.5	\$30.50 32.00 29.50 41.00 44.00 38.00 55.00	18 18 - - -	16 16 - - -	105 29 76 - - -	139 60 79 -	238 87 151 17 1 16	43 7 36 32 2 30 2	19 16 3 49 12 37	5 5 128 81 47	- 67 28 39	20 10 10	6 3 3 1	1 1 -	4 2	-	1 1	-	12 12 1	1 1	8 8 9 9 - 1	4 4 -	9 9 3 3 1

See footnote at end of table.

Table A-3: Other nonprofessional occupations - Continued

(Average straight-time weekly hours and earnings or average hourly earnings for selected occupations in Memphis, Tenn., by hospital proprietorship, December 1956)

	1					•		1	NUMBER	OF WOR	KERS R	ECEIVIN	STRAIC	SHT-TIM	E HOURI	Y EARN	INGS OF	-					
Sex, occupation, and hospital proprietorship	Number of workers	Average hourly earnings	Under 0.30	\$0.30 and under .35	\$0.35 - .40	\$0.40 - .45	\$0.45 - .50	-	\$0.60 - .70	\$0.70 - .80	\$0.80 - .90	\$0.90 - 1.00	\$1.00 - 1.10	1.10	-	\$1.30 - 1.40	-	-	1.60 - 1.70	\$1.70 - 1.80	\$1.80 - 1.90	1.90 - 2.00	2.00 and over
<u>Men</u>					ļ																		
Electricians, maintenance Engineers, stationary Governmental hospitals Nongovernmental hospitals Kitchen helpers Nongovernmental hospitals Forters Governmental hospitals Nongovernmental hospitals Nongovernmental hospitals Weshers, machine Governmental hospitals Nongovernmental hospitals	19 30 23 7 225 37 332 227 105 22 11	\$2.04 2.10 2.24 1.65 1.13 .52 .81 .91 .99 .98 1.15		3		26	26 21 30 12 18 1	21 11 102 85 17	10 4 35 17 18 5	15 2 13 2	1 1 8 - 8 3 3 -		28 - 34 33 1 1	2 2 2 1 1 -	- - - 4 - 10 10 - 2	60 - 27 27	2 3 45 29 29 -	1 1 22 - 10 10 - 1	3 - 3 3 -	2		761	3/ 13 1/ 17 17 - - - - -
Women																			-				
Kitchen helpers Governmental hospitals Nongovernmental hospitals Laundry finishers, flatwork, machine Governmental hospitals Nongovernmental hospitals Nongovernmental hospitals	390 229 161 115 53 62 358 136	.58 .67 .45 .68 .91 .48 .47	12 12 14 - 14 8 8	139 79 60 11 - 11 55 55	29 4 25 5 - 5 31 31	16 12 4 6 - 6 145 6	37 31 6 16 11 5 42 19	40 24 16 19 17 2 44 2	55 27 28 3 - 3 21 12	5 -5 15 -15 3 2	5 1 1 1 1 1	-	777	3 3 1 1 -	2 2 1 1	10 10 - - - 3	32 32 - 12 12 - 4	5 5 4 4 - 1	-	-		-	-

^{1/} Hours reflect the workweek for which workers receive their regular streight-time selaries and the earnings correspond to these weekly hours. Extra pay for work on evening and night shifts is excluded from the earnings information as is the cash value of room, board, or other perquisites provided in addition to cash salaries.

2/ Excludes premium pay for overtime and for work on weekends, holidays, and late shifts as well as the cash value of room, board, or other perquisites provided in addition to cash salaries.

3/ Workers were distributed as follows: 5 at \$2.10 to \$2.20; 5 at \$2.20 to \$2.30; 2 at \$2.30 to \$2.40; 1 at \$2.40 to \$2.50; 3 at \$2.50 and over.

B: Establishment Practices and Supplementary Benefits

Table B-1: Perquisites

		l i				in all			·		Pe				in gover					Per				n nongov			
Occupation and sex	All workers		2 meals	3	3 meals	Neither meals nor room			Neither laun- dry nor uni- forms	All workers		2 meals	3	3 meals and room	Neither	Laun- dry only		Neither laun- dry nor uni- forms	All workers		2 meals	3	3 meals and room	Neither meals nor room	T		Neither laun- dry nor uni- forms
Nursing occupations				Γ		1	r					Pro	fessi	onal	occupal	ions					Γ	1		1			
Directors of nursing (women) Supervisors of nurses (women) Head nurses (women) General duty nurses (women) Nursing instructors (women)	100 100 100 1/ 100 100	8 8 7 5 4	17 - 3 -	-	8 3 4 *	67 90 87 95 96	58 50 49 28 39	17 32 33 40 19	25 18 19 30 42	100 100 100 1/ 100 100	13 11 7 10	-	-	46 *	83 83 92 90	48 41 26 30	52 52 52 62 50	- 7 7 20	100 100 100 100		8 -	-		100 92 100 100	53 62 31 44	11111	47 38 69 56
Other professional and technical occupations																											
I-ray technicians (women)	100 100 100 100 100	3 5 -	- 4 - - 38	-	3 * 13 33 6	94 90 88 67 56	84 43 38 50 56	7 44 33 38	10 12 63 17 6	100	-	6	-	-	- - - 94	- - - 29	71	-	100 100 - - 100	-	6 - - 73	-	13	100 94 - - 13	89 85 - - 87		12 15 - 13
		L	<u> </u>	l			L			l		Nonp	rofes	siona	l occup	ation	<u> </u>			L	L	<u> </u>	<u> </u>	l	<u> </u>	LI	
Nursing aides (women)	2/ 100 1/ 100	22 6	12	=	5	73 81	64 79	10 6	15 13	1/ 100 1/ 100	50 13	* 5		11	38 80	75 83	24 13	-	3/ 100 100	-	17	_	-	100 82	56 75	-	26 25
Housekeepers, chief (women)	100	13	25	-	13	50	38	38	25		-	-	-	-	-	-	-	-	-	Ξ.		=	-	-	-	-	-
Electricians, maintenance (men) Engineers, stationary (men) Kitchen helpers (men) Laundry finishers, flatwork, machine (women) Porters Haids Mashers, machine (men)	100 100 100 100 100 100 100 100	7 6 - 4* -	12 20 4 9 15	5 15 48 5 13 25 5	1111 1111	95 93 73 26 90 74 60 91	21 20 - - 8 *	5 7 99 87 70 93 95 68	67 73 * 13 23 5 5 5	100	- - 6 -	16 9 9	51	11:11:1:11	91 23 79 82	13 - 17 3 - 18	74 97 64	83 - 9 *	100 100 100 100 100 100 100		32 25 10 6	65 45 34 50	1111	100 3 30 100 56 44 100	43	14 97 70 66 85 88 73	43 3 30 34 15 13 27

NOTE: Dashes in "All workers" columns indicate either no workers or too few workers to justify presentation of data.

^{1/} Includes less than 5 percent who receive uniforms only.
2/ Includes 10 and less than 15 percent who receive uniforms only.
3/ Includes 15 and less than 20 percent who receive uniforms only.
* Less than 2.5 percent.

Table B-2: Minimum weekly salaries paid general duty nurses and staff dietitians 1

		pitals with established es for general duty nur:			itals with established : les for staff dietitian	
Minimum weekly salary	All hospitals	Governmental hospitals	Nongovernmental hospitals	All hospitals	Governmental hospitals	Nongovernmental hospitals
ll hospitals	16	9	7	16	99	7
spitals having an established minimum	8	5	3	6	3	3
\$50.00 and under \$55.00 \$55.00 and under \$60.00	<u>2</u> / 3 1	2/ 1	1 2	3/ 2	1	3/ 1
\$60.00 and under \$65.00	-	-	-	<u>3</u> / i	<u> </u>	3/ ī
\$70.00 and under \$75.00 \$75.00 and under \$80.00	2	2 2		2	2	<u> </u>
\$80.00 and under \$85.00	-		-	ī	-	1
spitals having no established minimum	8	4	4	9	5	4
spitals that did not employ workers in this category	_	-	_	1	1	_

^{1/} All salaries, with the exception of dietitians at \$60 to \$65 a week who work 44 hours, are paid for a 40-hour week.
2/ In 1 hospital, workers receive 1 meal in addition to their cash salary.
3/ In 1 hospital, workers receive 2 meals in addition to their cash salary.

Table B-3: Minimum entrance rates for nonprofessional workers (except office clerical)

		Num	ber of hospitals with es	tablished minimum rates	for -	
Minimum hourly rate		Men	,		Women	
	All hospitals	Governmental hospitals	Nongovernmental hospitals	All hospitals	Governmental hospitals	Nongovernmental hospitals
ull hospitals	16	9	77	16	9	7
Cospitals having an established minimum Less than \$0.30	16 1/ 1 1/ 1 6/ 5 2/ 2 2/ 2 1 3	9 1/ 1 - 2/ 2 7/ 2 - - 3 1	7 - 1/ 1 3/ 3 4/ 2 1	16 2/3 4/2 5/4 1 - - - -	9 1/ 1 5/ 4 - - - - - - -	7 2 2 4/ 2

Workers receive 3 meals in addition to their cash salary.

In 1 hospital, workers receive 2 meals and in 1 hospital, workers receive 3 meals in addition to their cash salary.

In 1 hospital, workers receive 2 meals in addition to their cash salary.

Workers receive 2 meals in addition to their cash salary.

In 2 hospitals, workers receive 1 meal; in 1 hospital, workers receive 2 meals; and in 1 hospital, workers receive 3 meals in addition to their cash salary.

Workers receive 1 meal in addition to their cash salary.

Workers receive 1 meal in addition to their cash salary.

Table B-4: Shift differential provisions

			Percent of workers	on late shifts in -		
Type of worker and shift differential	All hosp	oitals	Government	al hospitals	Nongovernme	ntal hospitals
1 , po 12 1 , 10 10 10 10 10 10 10 10 10 10 10 10 10	Second shift	Third or other shift	Second shift	Tnird or other shift	Second shift	Third or other
All registered professional nurses employed on the shift	100.0	100.0	100.0	100.0	. 100.0	100.0
With shift pay differential	62.7	62.3	31.2	40,6	92.0	86.9
Uniform amount per week	59.6 27.5 32.1	59•2 30•8 28•5	24.7 24.7	34.8 34.8	92.0 53.0 39.0	86.9 65.6 21.3
Uniform percentage	3.1 3.1	3.1 3.1	6•5 6•5	5.8 5.8	-	=
o shift pay differential	37.3	37.7	68.8	59•4	8.0	13.1
Other professional and technical workers employed on the shift	100.0	100,0	100.0	100.0	100.0	100.0
With shift pay differential	34.8	34.8	57.1	66.7	-	_
Uniform percentage	34.8 34.8	34.8 34.8	57.1 57.1	66.7 66.7	<u>-</u>	=
o shift pay differential	65•2	65.2	42.9	33.3	100.0	100.0
ll nonprofessional workers (except office clerical) employed on the shift	100,0	100,0	100.0	100.0	100.0	100.0
ith shift pay differential	26.0	28.1	52.3	50.0	-	_
Uniform percentage	26.0 26.0	28.1 28.1	52.3 52.3	50.0 50.0	Ξ	-
o shift pay differential	74.0	71.9	47.7	50.0	100.0	100.0

Table B-5: Scheduled weekly hours 1

	L					Percen	t of -					
Weekly hours	Registered	professiona	l nurses in -		profession cal worker	s in -	Office	clerical wor	kers in -		nonprofessi workers in	
	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	mental	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals
all workers	100	100	100	100	100	100	100	100	100	100	100	100
0 hours	97	100	94 -	78 	100	45 39	64 5 22	92 8	25 - 53	66 - 27	100	17
5 hours	-	=	=	6	_	15	~ 9 -	-	22	5 *	-	13 4

Based on scheduled weekly hours for women.
Less than 2.5 percent.

Table B-6: Weekly overtime pay practices

						Percen	t of -					
Weekly overtime policy	Registered	professiona	l nurses in -		professions cal workers		Office	clerical wor	kers in -		nonprofessi workers in -	
	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	mental	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals
All workers	100	100	100	100	100	100	100	100	100	100	100	100
workers in hospitals providing overtime pay	95	90	100	97	95	100	95	92	100	97	95	100
Straight time	55 4 35	23 7 61	98 - *	31 35 31	* 60 33	73 - 27	41 39 15	* 67 24	97 - 3	44 31 22	6 51 37	100
Norkers in hospitals providing no overtime pay or having no formal policy	5	10	-	3	5	-	5	8	-	3	5	-

^{*} Less than 2.5 percent.

Table B-7: Paid vacations

						Percen	t of -					
Vacation policy	Registered	professiona	l nurses in -		profession		Office	clerical wor	kers in -		nonprofessi	
	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals		Nongovern- mental	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental
All workers	100	100	100	100	100	100	100	100	100	100	100	100
Amount of vacation pay									1			!
After 6 months of service												
Workers in hospitals providing paid vacations	76 27 19 30 24	77 10 14 53 23	73 49 24 - 27	76 26 51 - 24	77 5 72 - 23	75 55 20 - 25	82 36 46 -	78 8 70 - 22	86 75 11 -	46 8 37 - 54	68 5 63 - 32	13 13 - - 87
After 1 year of service										1		
Workers in hospitals providing paid vacations	100 5 46 8 10 30	100 10 23 14 -	100 76 	100 3 46 42 8	190 5 23 72	100 - 80 - 20	100 5 54 41 -	100 8 22 70 -	100	100 29 34 37	100 31 6 63 -	100 26 74 - -
After 2 years of service												
Workers in hospitals providing paid vacations	100 - 40 20 10 30	100 - 12 34 - 53	100 76 - 24	100 - 49 42 8 -	100 - 28 72 - -	100 - 80 - 20 -	100 59 41 -	100 30 70 -	100 100 - -	100 26 37 37 -	100 26 11 63 -	100 26 74 - -
After 3 years of service												
Workers in hospitals providing paid vacations	100 - 34 16 16 34	100 - 3 28 10 60	100 76 	100 -46 7 12 35	100 - 23 12 5 60	100 80 - 20	100 54 * 5	100 - 22 3 8 67	100 100 - - -	100 26 34 7 3 31	100 26 6 12 5	100 26 74 - -
After 5 years of service												
Workers in hospitals providing paid vacations	100 - 24 16 26 34	100 - 3 28 10 60	100 51 49	100 - 39 7 19 35	100 23 12 5 60	100 61 39	100 50 * 9 39	100 - 22 3 8 67	100 - 90 - 10 -	100 26 27 7 10 31	100 26 6 12 5 51	100 26 57 - 17

Table B-7: Paid vacations - Continued

	Percent of -											
Vacation policy	Registered professional nurses in -			Other professional and technical workers in -			Office clerical workers in -			Other nonprofessional workers in -		
	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	mental	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals
Amount of vacation pay - Continued												
After 10 years of service												
Workers in hospitals providing paid vacations	100	100	100	100	100	100	100	100	100	100	100	100
1 week	-	-	-	-	-	-	-	-	-	17	26	4
2 weeks	21] 3	46	32	23	46	41	22	67	31	6	67
Over 2 and under 3 weeks	16	28	-	, ,	12		*	3	-	7	12	
3 weeks	18	10 60	30	18	. 5	36	14	.8	22	8	5	13
4 weeks and over	45	60	24	43	60	18	44	67	10	37	51	17
After 15 years of service 1/												
Workers in hospitals providing paid vacations	100	100	100	100	100	100	100	100	100	100	100	100
1 week	_	_	-	-	-	-	_	-	1 -	17	26	4
2 weeks	21	3	46	32	23	46	41	22	67	31	6	67
Over 2 and under 3 weeks	16	28	-	7	12	-	*	3	-	7	12	_
3 weeks	16	10	24	12	5	20	5	8	-	3	5	_
4 weeks and over	47	60	30	49	60	34	53	67	33	42	51	29

 $^{1\!\!\!/}$ No change in length of vacation with longer periods of service. * Less than 2.5 percent.

Table B-8: Paid holidays

	Percent of -											
Item	Registered professional nurses in -			Other professional and technical workers in -			Office clerical workers in -			Other nonprofessional workers in -		
	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	mental	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals
All workers	100	100	100	100	100	100	100	100	100	100	100	100
Workers in hospitals providing paid holidays 1 holidays 3 holidays 5 holidays 7 holidays 8 holidays Workers in hospitals providing no paid holidays	100 * 61 4 34	100 - 32 7 60	100 * - 98 - -	100 3 - 55 7 35 -	100 - 28 12 60	100 7 - 93 - -	100 * - 58 * 39	100 30 3 67	100 3 - 97 - -	98 - 9 52 7 31 *	100 - 37 12 51	%
Workers in hospitals with formal provisions regarding pay for work on paid holidays Straight time Double time total (regular pay plus straight time) Roual time off Workers in hospitals providing no paid holidays or no formal provisions regarding paid holidays	100 - 4 96 -	100 - 7 93	100	100 - 35 65	100 	100 - 100 -	100 39 61	100 - 67 33	100 - 100 -	98 9 31 59	100 - 51 49 -	% 22 - 74 4

^{*} Less than 2.5 percent.

Table B-9: Sick leave, insurance, and pension plans

	Percent of -											
Type of plan	Registered professional nurses in -		Other professional and technical workers in -		Office clerical workers in -			Other nonprofessional workers in -				
	All hospitals	Govern- mental hospitals	Nongovern- mental nospitals	All hospitals	mental	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals	All hospitals	Govern- mental hospitals	Nongovern- mental hospitals
All workers	100	100	100	100	100	100	100	100	100	100	100	100
Workers in hospitals providing:												}
Life insurance	76	83	68	73	83	60	79	89	64	77	83	67
Accidental death and dismemberment insurance	34	60	-	35	6 0	-	39	67	_	31	51	-
Sick leave	99	97	100	99	98	100	9 9	99	100	96	94	100
Full pay, no waiting period	80	97	. 5 6	83	98	61	77	99	47	78	94	55
Partial pay or waiting period	19	-	44	16	-	39	22	-	53	18	-	45
Hospitalization insurance	13 (23	-	14	23	-	13	22	-	19	32	-
insurance coverage	19	-	44	16	-	39	22	-	53	-	-	-
Hospitalization at reduced cost	-	-	_	-	-	l . -	- 1	-	-	18	-	45
Surgical insurance	20	3	44	17	*	39	23	*	53	4	6	-
Surgical benefits at reduced cost	I	-	-	-	l -	-	-	-	-	18	-	45
Retirement pension or social security or both	95	90	100	97	95	100	95	92	100	97	95	100
Retirement pension (other than					l	ا . ا			1			
social security)	81	90	68	80	95	60	80	92	64	83	95	67
Social security	33	l -	76	33	l -	80	37	-	89	32	-	78

^{*} Less than 2.5 percent.

Appendix A: Scope and Method of Survey

The Memphis, Tenn., area 1 is one of 16 major metropolitan areas in which the U. S. Department of Labor's Bureau of Labor Statistics, in cooperation with the Women's Bureau, has conducted surveys of salaries and working conditions of hospital personnel. Data were obtained by personal visits of Bureau of Labor Statistics field staff to representative hospitals, selected on the basis of size, type of service (e. g., general, mental and allied, tuberculosis), and proprietorship (Federal, State, or local government, or nongovernmental organization). Hospitals having fewer than 51 employees were omitted since they employ relatively few workers in the occupations studied.

A summary of the number of hospitals studied and their size is presented in the table below:

To improve the reliability of the data, a greater proportion of large than of small hospitals was studied. In combining the data, however, all hospitals were given their appropriate weight. The estimates thus relate to all hospitals of 51 or more employees rather than to those actually visited.

Occupations and Earnings

The occupations selected for study are common to most hospitals within the scope of the survey, regardless of their size or type of service. Occupational classification was based on a uniform set of job descriptions designed to take account of the fact duties within the same occupation may vary somewhat among hospitals. (These descriptions are presented in appendix B.)

Earnings data are presented for occupations within the following groups:

- 1. Registered professional nurses.
- Other professional and technical employees. (This term includes employees in occupations such as X-ray technicians, medical technologists, dietitians, physical therapists, medical librarians, medical record librarians, medical social workers, and occupational therapists.)
- Office clerical employees. (This group includes employees doing clerical work throughout the hospital in such places as the business office and the medical record library.)
- 4. Other nonprofessional employees (including practical nurses, nursing aides, orderlies, maids, kitchen help, unskilled laboratory help, maintenance, laundry, and similar workers).

Data are shown for full-time employees; i. e., those hired to work the regular schedule for the given occupational classification. Students were not considered as employees. All occupational information excludes not only part-time employees but members of religious orders and members of the Armed Forces.

Earnings data exclude premium pay for overtime, for work on holidays and late shifts, and for time on call, as well as the cash value of room, board, and any other perquisites provided in addition to cash salaries. The earnings, however, include any cost-of-living bonuses as well as extra pay for work performed in certain units such as TB, psychiatric, or communicable disease wards, operating or delivery rooms.

Number of hospitals and workers within scop	e of survey (limited to hospitals wi	th 51 or more workers)
Millinet of Hospitals and Motkers Millin scot	e or survey (innined to nospitate wi	at of those workers,

	Number	of hospitals	spitals Workers in hospitals						
Type of hospital	Within			Studied					
proprietorship	scope of study	Studied	Total workers ¹	Professional and technical workers (includes R.N.'s)	Office clerical workers	Other non- professional workers	Total		
All hospitals	16	13	7,270	1,320	740	4,050	6, 890		
Federal Government Other governmental agency Nongovernmental	4 5 7	4 4 5	2,250 1,880 3,140	460 300 560	290 140 310	1,240 1,180 1,640	2,250 1,770 2,880		

¹ Includes some workers (for example, those in administrative positions) not included in the occupational groups shown separately.

For purposes of this survey, the Memphis area includes Shelby County.

Average weekly earnings data refer to employees' straighttime salaries for their regular workweek (rounded to the nearest half dollar). Average weekly hours, where presented, have been rounded to the nearest half hour and refer to the workweek for which employees receive these salaries.

Occupational employment estimates represent the total in all hospitals within the scope of the study and not the number actually surveyed. Because of differences in occupational structure among hospitals, the estimates of occupational employment obtained from the sample of hospitals studied serve only to indicate the relative importance of the jobs studied.

Hospital Practices and Supplementary Benefits

Information was obtained on selected hospital practices and supplementary benefits as these relate to registered professional nurses, other professional and technical workers, office clerical, and other nonprofessional employees. (All of the information on supplementary benefits excludes members of religious orders and of the Armed Forces as well as part-time employees.) To a considerable extent, differences among these groups in the proportions receiving various benefits reflect variations in the extent to which these groups are employed in various hospitals rather than differences in practice within the same hospital.

Scheduled hours; overtime pay practices; paid holidays; rates of pay for work on holidays; paid vacations; and health, insurance, and pension plans are treated statistically on the assumption that such benefits apply to all those employed within the occupational group in a given hospital if a majority of such employees are eligible for or may eventually qualify for the practice. Because of rounding, sums of individual items in these tabulations do not necessarily equal totals.

The length of vacation shown after 6 months of service refers to the total amount of vacation workers can take after this amount of service, not to their annual rate of vacation, however, vacation provisions shown for workers with 1 or more years of service refer to their annual rate. For example, Veterans Administration nurses receive $2^{1}/_{2}$ calendar days of vacation per month and at the end of

6 months would have earned 15 days of vacation. Hence, they are shown as being eligible for 2 but less than 3 weeks of paid vacation after 6 months of service even though they accumulate vacation credits at the same rate after this amount of service as after a year or more of employment.

The summary of insurance and pension plans includes not only formal arrangements that are underwritten by an insurance company or pooled fund and for which the hospital pays at least part of the cost but also formal hospital policies providing for benefits to be paid out of current operating income. Death benefits are included as a form of life insurance. Medical insurance refers to plans providing for complete or partial payment of doctors' fees.

Tabulations of pension plans are limited to those plans that provide monthly payments for the remainder of the retired worker's life. Data on the extent to which hospital employees are covered by Old-Age, Survivors, and Disability Insurance (social security) are presented, since most hospitals are not automatically covered by the Federal Social Security System.

Sickness and accident insurance is limited to that type of insurance under which predetermined cash payments are made directly to the insured on a weekly or monthly basis during illness or accident disability. Paid sick-leave plans which provide full pay or a portion of the employee's pay during absence from work because of illness are included in the survey of paid sick leave. In addition to the proportion of workers who are provided sickness and accident insurance or paid sick leave, the table showing such benefits presents an unduplicated total of employees who receive either or both types of benefits.

The value of any perquisites received by hospital employees has not been added to the earnings data. Separate information is shown, however, on the extent to which hospital employees receive room, board, and other perquisites in addition to their cash salaries. Limited information is also included on arrangements whereby employees purchase meals or rent a room from the hospital through payroll deductions.

Appendix B: Job Descriptions

The primary purpose of preparing job descriptions for the Bureau's wage surveys is to assist its field staff in classifying into appropriate occupations workers who are employed under a variety of payroll titles and different work arrangements from hospital to hospital and from area to area. This is essential in order to permit the grouping of occupational wage rates representing comparable job content. Because of this emphasis on interhospital and interarea comparability of occupational content, the Bureau's job descriptions may differ significantly from those used in individual hospitals or those prepared for other purposes. In applying these job descriptions, the Bureau's field representatives were instructed to exclude students, members of religious orders, and of the Armed Forces, and part-time workers. Supervisors of other workers in the same occupation were omitted except where the job descriptions provide contrary instructions.

Professional and Technical - Nursing

DIRECTOR OF NURSING

A registered professional nurse who directs and supervises all nursing services concerned with care of patients in the hospital: Plans the nursing services needed to achieve the objective of the hospital. Is responsible for maintaining such nursing service in accordance with accepted standards. Analyzes and evaluates nursing and related services to improve quality of patient care and to plan better utilization of staff time and abilities. Plans and directs the orientation and in-service educational program for nursing personnel. Interprets hospital personnel policies. Administers the budget for the nursing department and may assist in its preparation. May participate in community health education programs. May be responsible for the administration of a school of nursing if such a school is operated by the hospital. May delegate any of these responsibilities to an assistant. May assume the functions of a supervisor in a small hospital. May select and recommend appointment of nursing personnel. Nurses whose primary responsibility is administration of the hospital and assistant directors who may be delegated the responsibility for either nursing service or the school of nursing are excluded.

SUPERVISOR OF NURSES

A registered professional nurse who directs and supervises the nursing service in one or more organized nursing units: Evaluates the nursing service in her unit or units and relates these activities to other hospital departments and to the total nursing service. Interprets responsibilities and hospital policy to nursing personnel. Assists in the evaluation of nursing personnel. Participates in the orientation and in-service education programs for nursing personnel. May direct

SUPERVISOR OF NURSES - Continued

the procurement of supplies and equipment for her unit or units. May spend part of time instructing student nurses or auxiliary nursing personnel or planning instruction for these groups. May perform the functions of the head nurse when there is no head nurse. May be in charge of more than one medical, surgical, psychiatric, or other unit, or more than one operating room, or may be in charge of a combination of these units such as a medical ward and a surgical ward. Evening or night supervisors, nurses who spend more than half their time in instruction in the classroom or on the organized nursing unit, nurses assigned to central supply more than half time, and assistant directors who are responsible for certain types of functions (e.g., personnel, budget, nursing education, nursing service) as distinguished from certain services (e.g., surgical, medical, etc.) and who perform functions of director as delegated by her (such as coordinating nursing service with that of other services) are excluded.

HEAD NURSE

A registered professional nurse who is responsible for the nursing service and patient care on one organized nursing unit: Assigns patient care duties to (professional and nonprofessional) nursing personnel and supervises and evaluates work performance. Periodically visits patients to insure optimal care and to ascertain need for additional or modified services. Supervises the execution of doctors' orders and related treatments and the maintenance of nursing records. Assists in the orientation of new personnel to the unit. Insures the availability of supplies and equipment. Identifies nursing service problems and assists in their solution. May give direct nursing care in

HEAD NURSE - Continued

selected situations (i.e., performs duties of general duty nurse). May assist in the in-service education and guidance of nursing personnel. May spend part of time supervising or instructing student nurses. May be responsible for ward 24 hours a day in the sense evening and night nurses report to her and she is responsible for assigning duties on other shifts. Nurses who spend more than half their time in the central supply unit or in instruction in the classroom or on an organized nursing unit, and those who are given the title of assistant head nurse who receive extra pay as assistant supervisor are excluded.

GENERAL DUTY NURSE

A registered professional nurse who gives <u>nursing care</u> to patients within an organized nursing unit: Utilizes special skill, knowledge, and judgment in observing and reporting symptoms and condition of patient. Administers highly specialized therapy with complicated equipment. Gives medication and notes reactions. Maintains records on patient's condition, medication, and treatment. Assists the physician with treatment. May set up equipment, prepare the patient, etc. May supervise professional and other nursing personnel who are working as members of a nursing team in caring for a group of patients. May spend part time instructing, supervising, or assigning duties to student nurses, practical nurses, and nursing aides. May instruct patients and family. May assume some or all of the functions of the head nurse in her absence. May bathe and feed acutely ill patients. May take and record temperatures, respiration, and pulse. Nurse anesthetists, those who are given extra compensation as assistant

GENERAL DUTY NURSE - Continued

head nurses, specialized intravenous nurses, those who spend more than half their time in the central supply department or in instruction in the classroom or on the organized nursing unit are excluded.

NURSING INSTRUCTOR 1

A registered professional nurse who instructs student, professional, or practical nurses in theory and practical aspects of nursing art and science: Assists in planning and preparing curriculum and outline for course. Lectures to students and demonstrates accepted methods of nursing service, such as carrying out medical and surgical treatments, observing and recording symptoms, and applying principles of asepsis and antisepsis. Collaborates with nursing supervisors to supplement classroom training with practical experience in various departments. Renders individual training assistance wherever needed, and observes performance of students in actual nursing situations. May prepare, administer, and grade examinations to determine student progress and achievement. May make recommendations relative to improved teaching and nursing techniques. May assist in carrying out hospital in-service training program by initiating new procedures and practices and training graduate nurses in their application. May conduct refresher training courses for graduate nurses in theory and practice of general nursing care or clinical specialties. May train auxiliary workers in administration of nonprofessional aspects of nursing care. May teach practical nursing techniques to classes of lay persons. Nurses who spend less than half of their time on such duties are excluded.

Professional and Technical - Other

DIETITIAN

A worker who organizes, administers, and directs one or more phases of the hospital food service program and applies the principles of nutrition to the feeding of individuals and groups. Does at least one of the following: (a) Plans menus, (b) plans modifications of the normal diet for persons needing special diet treatment, or (c) instructs patients and/or hospital personnel in principles of nutrition and in modifications of the normal diet. In addition, usually performs several or all of the following duties: Purchasing or requesting food, equipment, and supplies; supervising food preparation; supervising the serving of food to patients and hospital personnel; selecting, training, and supervising nonprofessional personnel; maintaining food cost controls; inspecting work areas and storage facilities for sanitation and safety. Normally, dietitians will have a college degree with a major in foods, nutrition, or institutional management plus a dietetic internship. Food service supervisors who are concerned with

DIETITIAN - Continued

the day-to-day operations of preparing and serving meals but who do not apply the principles of nutrition to meal planning (other than to modify diets according to established patterns) and, in hospitals that have staff dietitians, chief and assistant chief dietitians are excluded.

MEDICAL RECORD LIBRARIAN

A worker who is <u>responsible</u> for the activities of the department in which the medical records maintained on hospital or clinic patients are filed. These duties include several or all of the following: Reviewing patients[†] records for completeness and accuracy according

¹ This occupation was not studied in Portland, Oreg.

MEDICAL RECORD LIBRARIAN - Continued

to standards established by the accrediting agencies of hospitals; coding or verifying coding of diseases, operations, and special therapy according to recognized nomenclature and classification systems; indexing diseases, operations, and other special study material; preparing or supervising preparation of periodic statistical reports such as on morbidity, births, and deaths, utilization of facilities; assisting the medical staff in research involving medical records; abstracting case histories for special reports; selecting and tabulating information from patients' records for specific purposes of the hospital or clinic and the community; answering inquiries for information recorded in patients! records in accordance with prescribed hospital policies; filing or supervising filing of records; participating in staff meetings representing a professional service; taking medical or surgical dictation. Selects and trains any other employees in the department and assigns their duties. In addition, this worker may prepare the budget for the department and may serve as the hospital medical librarian. May direct program for training medical record library students. Medical record librarians in hospitals below the level of chief are excluded unless they are registered by the American Association of Medical Record Librarians.

MEDICAL SOCIAL WORKER

A person who provides direct service to patients by helping them resolve personal and environmental difficulties that interfere with obtaining maximum benefits from medical care or that predispose toward illness. Performs a variety of services such as counseling on social problems and arranging for posthospital care at home or in institutions, for placement of children in foster homes or adults in nursing homes, and for financial assistance during illness; utilizes resources such as family and community agencies to assist patient to resume life in community or to learn to live within disability. Prepares and keeps current a social case record. Provides attending physician and others with pertinent information to add to understanding of patient. May supervise social work students and beginning case workers. Social workers assigned primarily to psychiatric wards and clinics; workers engaged primarily in financial screening of patients and rate setting; those workers classified as case aides; and in hospitals where more than one social worker is employed, the head of the social service department and other supervisors of medical social workers unless they spend at least 80 percent of their time in direct service to patients (including related clerical and other duties) are excluded.

MEDICAL TECHNOLOGIST

A worker who performs various chemical, microscopic, and/or bacteriologic tests to obtain data used in diagnosis and treatment of patients. Applies techniques used in fields of bacteriology or mycology, parasitology, histopathology, hematology, serology, allergy, and/or chemical, radioactive, or morphological examinations. Is responsible for carrying procedures to completion (and a numerical answer). Records laboratory test results (but does not prepare diagnostic reports). May prepare tissues for microscopic pathological

MEDICAL TECHNOLOGIST - Continued

study. May, under supervision of a pathologist, engage in research and teaching activities. May supervise laboratory assistants, or where no laboratory assistants are employed, perform their duties. May also perform some duties of X-ray technicians, take electrocardiograms and determine basal metabolic rate. In large hospitals and those engaged in research, medical technologists may be responsible for testing and examination in only one of several fields of clinical pathology. In small hospitals, they may perform clinical tests in any one or a combination of these fields. Performs duties normally requiring 12 months' training in an approved school for medical technologists following at least 2 years of college. May be registered by registering agency. Chief technologists where more than one medical technologist is employed; tissue technicians who merely do routine preparation of tissue for study; those who perform only routine (qualitative rather than quantitative) tests such as urinalysis for PH factor or sugar by noting color change, testing hemoglobin by color, doing rough screening, or who perform only a limited range of tests within one field; and workers holding specialist certificates from the Registry of the American Society of Clinical Pathologists are excluded.

PHYSICAL THERAPIST

A person who treats disabilities, injuries, and diseases through the use of massage, exercise, and effective properties of air, water, heat, cold radiant energy, and electricity, according to prescription of a physician. May instruct students, interns, and nurses in methods and objective of physical therapy and may supervise physical therapy aides. May consult with other therapists to coordinate therapeutic programs for individual patients. Normally requires training in approved school of physical therapy. In hospitals with more than one physical therapist, the chief therapist and those who spend over 20 percent of their time supervising other physical therapists are excluded.

X-RAY TECHNICIAN

Takes X-ray photographs of various portions of body to assist physician in detection of foreign bodies and diagnoses of diseases and injuries, and/or assists in treating diseased or affected areas under supervision of radiologist. Prepares patient for roentgenographic examination, fluoroscopy or therapy requested by the physician, performing such duties as poistioning patient, and administering chemical mixtures to increase opaqueness of organs. Sets up and operates stationary and mobile X-ray equipment. Develops exposed film or supervises its development by darkroom helper. Prepares and maintains records or supervises their preparation by clerical helpers. May maintain equipment in efficient operating condition, including correction of minor faults, and may clean apparatus. May perform duties in other departments, such as physical therapy, basal metabolism, and electrocardiography. May, under radiologist's direction, instruct nurses, interns, and students in X-ray techniques. Data for chief X-ray technicians in hospitals where more than one X-ray technician is employed are presented separately.

Office

BILLER, MACHINE 2

A worker who prepares statements, bills, and invoices on a machine other than an ordinary or electromatic typewriter. May also keep records as to billings or shipping charges or perform other clerical work incidental to billing operations.

CLERK, PAYROLL

A worker who computes wages of company employees and enters the necessary data on the payroll sheets. Duties involve: Calculating worker's earnings based on time or production records; posting calculated data on payroll sheet, showing information such as worker's name, working days, time, rate, deductions for insurance, and total wages due. May make out paychecks and assist paymaster in making up and distributing pay envelopes. May use a calculating machine.

STENOGRAPHER, TECHNICAL

A worker whose primary duty is to take dictation from one or more persons, either in shorthand or by stenotype or similar machine, involving a varied technical or specialized vocabulary such as reports on scientific research, and to transcribe this dictation on a typewriter. May also type from written copy. May also set up and keep files in order, keep simple records, etc. Does not include transcribing-machine work.

SWITCHBOARD OPERATOR

A worker who operates a single- or multiple-position telephone switchboard. Duties involve handling incoming, outgoing, and intrahospital or office calls. May record toll calls and take messages. May give information to persons who call in. For workers who also act as receptionists see switchboard operator-receptionist.

SWITCHBOARD OPERATOR-RECEPTIONIST

A worker who in addition to performing duties of operator, on a single position or monitor-type switchboard, acts as receptionist and may also type or perform routine clerical work as part of regular duties. This typing or clerical work may take the major part of this worker's time while at switchboard.

TRANSCRIBING-MACHINE OPERATOR, TECHNICAL

A worker whose primary duty is to transcribe dictation involving a technical vocabulary from transcribing-machine records. May also type from written copy and do simple clerical work. A worker who takes dictation in shorthand or by stenotype or similar machine is classified as a stenographer.

Other Nonprofessional

CARPENTER, MAINTENANCE 2

A worker who performs the carpentry duties necessary to construct and maintain in good repair building woodwork and equipment such as bins, cribs, counters, benches, partitions, doors, floors, stairs, casings, and trim made of wood in a hospital. Work involves most of the following: Planning and laying out of work from blueprints, drawings, models, or verbal instructions; using a variety of carpenter's handtools, portable power tools, and standard measuring instruments; making standard shop computations relating to dimensions of work; selecting materials necessary for the work. In general, the work of the maintenance carpenter requires rounded training and experience usually acquired through a formal apprenticeship or equivalent training and experience.

DISHWASHER, MACHINE

A worker who operates a dishwashing machine and performs most of the following duties: Cleans dishes, glassware, and silverware by machine. Receives tableware from dining room and/or patients rooms, or stacks tableware for transporting to dishwasher. Scrapes food from dishes. Transports cleaned and dried ware to proper places May also clean working area, steam tables, and kitchen equipment, arrange dining tables and chairs, polish fixtures, and perform other duties. May remove garbage from dishwashing area.

ELECTRICIAN, MAINTENANCE

A worker who performs a variety of electrical trade functions such as the installation, maintenance, or repair of equipment for the generating, distribution, or utilization of electric energy in a hospital. Work involves most of the following: Installing or repairing

² These occupations were studied only in Baltimore, Md., Buffalo, N. Y., Portland, Oreg., and St. Louis, Mo.

ELECTRICIAN, MAINTENANCE - Continued

any of a variety of electrical equipment such as generators, transformers, switchboards, controllers, circuit breakers, motors, heating units, conduit systems, or other transmission equipment; working from blueprints, drawings, layout, or other specifications; locating and diagnosing trouble in the electrical system or equipment; working standard computations relating to load requirements of wiring or electrical equipment; using a variety of electrician's handtools and measuring and testing instruments. In general, the work of the maintenance electrician requires rounded training and experience usually acquired through a formal apprenticeship or equivalent training and experience.

ELEVATOR OPERATOR, PASSENGER³

A worker who operates a passenger elevator. Supplies information to passengers regarding location of wards and offices. Assists patients in and out of elevator and may push in wheelchairs and carriages to or from elevator. May move freight in and out of elevator. May distribute mail.

ENGINEER, STATIONARY

A worker who operates and maintains and may also supervise the operation of stationary engines and equipment (mechanical or electrical) to supply the hospital in which employed with power, heat, refrigeration, or air conditioning. Work involves: Operating and maintaining equipment such as steam engines, air compressors, generators, motors, turbines, ventilating and refrigerating equipment, steam boilers, and boiler-fed water pumps; making equipment repairs; keeping a record of operation of machinery, temperature, and fuel consumption. May also supervise these operations. Head or chief engineers in hospitals employing more than one engineer are excluded.

EXTRACTOR OPERATOR 4

A worker who removes surplus moisture from materials (such as wet cloth, clothing, knit goods, and yarn) by operating a centrifugal extractor. Work involves most of the following: Loading material into perforated drum of machine by hand or hoist; closing lid and starting machine, allowing it to run a predetermined time or until fluid stops flowing from drain; removing partly dried materials; hand trucking materials within the department. May assist the washer in loading, operating, or unloading the washing machine.

FINISHER, FLATWORK, MACHINE

A worker who performs flatwork finishing operations by machine. Work involves one or more of the following: Shaking out the creases in semidry washing to prepare it for the flatwork ironing machine; feeding clean, damp flatwork pieces into the flatwork ironing machine by placing the articles on the feeder rollers; catching or receiving articles as they emerge from the machine and partially folding them.

HOUSEKEEPER, CHIEF

A worker who is charged with the responsibility for housekeeping activities, which include maintenance of clean and sanitary conditions in all areas of the hospital except for engineering and dietetic areas; conduct of studies for better housekeeping products and equipment. In this capacity, the housekeeper formulates and implements procedures for effective utilization of housekeeping personnel, supplies, and equipment; sets standards for cleaning, sanitation, and preservation of floor and wall surfaces; conducts continuing program to improve housekeeping techniques and practices; makes budget estimates; schedules activities and makes inspection to determine whether established standards of sanitation and cleanliness are being met. Supervises housekeeping personnel, including conduct of in-service training, interviewing and final selection of personnel, recommending promotions and discharge of employees. May give advice to management on selection of color scheme, type of draperies, rugs, upholstery, and furniture to be used when needed for replacement.

KITCHEN HELPER

A worker who performs one or more of the following unskilled kitchen duties: Cleans worktables, meat blocks, refrigerator, and grease trays; sweeps and mops kitchen floors, obtains and distributes supplies and utensils; watches and stirs cooking foods to prevent burning. Carries dirty utensils to be washed and returns cleaned utensils and polished silver to proper place in kitchen. Cleans pots and kitchen utensils. Carries out garbage. Delivers food trays to floor diet kitchens and collects dirty dishes from trays. Assists in setting up trays. Dishes up food. Cuts, peels, and washes fruits and vegetables. Makes toast and beverages. Workers who work with patients in mental hospitals or who perform tasks such as making salad dressing or soup stock; preparing special beverages such as eggnogs or milk shakes; cooking or frying eggs; weighing, measuring, and mixing ingredients for bakery products, etc., are excluded.

MAID OR PORTER

A worker who cleans and services hospital premises: Performs one or more of the following duties: Cleans, mops, and waxes floors. Dusts furniture and equipment. Cleans window sills, empties

³ These occupations were studied only in Baltimore, Md., Buffalo, N. Y., and St. Louis, Mo.

⁴ These occupations were studied only in Baltimore, Md., Buffalo, N. Y., Portland, Oreg., and St. Louis, Mo.

MAID OR PORTER - Continued

trash baskets, and arranges furniture and equipment in an orderly fashion. Scours and polishes bathtubs, sinks, mirrors, and similar equipment, replenishing supplies of soap and towels. Polishes brass and cleans and polishes glass panels in doors and partitions. Keeps utility storage rooms in good order by cleaning lockers and equipment, arranging supplies, and sweeping and mopping floor. Performs a variety of related duties. May be assigned to specific areas, such as wards, offices, or surgery. Those workers who work with patients in mental hospitals are excluded.

MEDICAL LABORATORY ASSISTANT 5

A worker who assists one or more medical technologists or workers of equivalent status by performing one or more of the following duties: Preparing, under instruction, sterile media for use in growing cultures (does not identify bacteria); sorting bacterial cultures prior to examination by medical technologists; preparing solutions, noncritical reagents (i.e., those not requiring a high degree of accuracy—such as salt solutions or dye solutions), or stains, following standard laboratory formulas and procedures. May clean and sterilize laboratory equipment, glassware, and instruments. May do charting under supervision. May collect some types of specimens from patients. Does not perform tests.

NURSING AIDE

A worker who assists the nursing staff by performing routine duties in the care of hospital patients. Performs several of the following patient care services: Bathes bed patients or assists them in bathing. Cares for patients' hair and nails. Feeds or assists patients to eat and brings patients between-meal nourishment. Assists patients with bedpans and urinals. Keeps records of patients' food intake and output when ordered. Assists patients in undressing and provides hospital clothing, storing patients' clothing and valuables. Assists patients in walking and transports patients to various hospital rooms by means of wheelchair or stretcher. Cleans and sterilizes instru-

NURSING AIDE - Continued

ments and equipment. May clean rooms or equipment upon discharge of patients. Makes occupied beds. May take and record temperature, pulse, and respiration rate. May escort newly admitted patients from admitting office to hospital room or ward. May or may not be licensed. May be called orderly and may transport and arrange portable X-ray, oxygen, or heavy equipment. In mental hospitals or psychiatric units will have very limited responsibility for participation in care of patients, being limited to physical care rather than socializing and will work under close supervision.

PRACTICAL NURSE

A person who, under supervision of a professional nurse, performs selected and delegated nursing tasks in care of patients. Performs three or more of the following duties: Measures and administers simple medications as directed; applies simple dressings; administers enemas, douches, perineal care, and other treatments as directed; reports general observation of patients' condition; sets up treatment trays; keeps under constant surveillance patients recovering from anesthesia or receiving prolonged intravenous or subcutaneous injections, notifying professional nurse of unusual reactions; takes and records temperature, pulse, and respiration. In a mental hospital. may be called a psychiatric aide or attendant and may have duties such as socializing and custodial functions peculiar to mental hospitals. Some workers called orderlies may perform these duties and are included. May be licensed and may also perform duties of a nursing aide. Those regularly supervising other practical nurses or nursing aides and those supervising units to which no professional nurses are assigned are excluded.

WASHER, MACHINE

A worker who operates one or more washing machines to wash hospital linens, garments, curtains, draperies, and other articles. Work involves the following: Manipulating valves, switches, and levers to start and stop the machine and to control the amount and temperature of water for the sudsing and rinsing of each batch; mixing and adding soap, bluing and bleaching solutions; loading and unloading the washing machine, if not done by loaders or unloaders (pullers). May make minor repairs to washing machine.

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⁵ These occupations were studied only in Baltimore, Md., Buffalo, N. Y., and St. Louis, Mo.