# What's the Point of Credit Scoring?

Loretta J. Mester\*

When one banker asks another "What's the score?" shareholders needn't worry that these bankers are wasting time discussing the ball game. More likely they're doing their jobs and discussing the credit score of one of their loan applicants. Credit scoring is a statistical method used to predict the probability that a loan applicant or existing borrower will default or be-

\*Loretta Mester is a vice president and economist in the Research Department of the Philadelphia Fed. She is also the head of the department's Banking and Financial Markets section. come delinquent. The method, introduced in the 1950s, is now widely used for consumer lending, especially credit cards, and is becoming more commonly used in mortgage lending. It has not been widely applied in business lending, but this, too, is changing. One reason for the delay is that business loans typically differ substantially across borrowers, making it harder to develop an accurate method of scoring. But the advent of new methodologies, enhanced computer power, and increased data availability have helped to make such scoring possible, and many banks are beginning to use scoring to evaluate small-business loan applications.

Credit scoring is likely to change the nature of small-business lending. It will make it less necessary for a bank to have a presence, say, via a branch, in the local market in which it lends. This will change the relationship between the small-business borrower and his or her lender. Credit scoring is already allowing large banks to expand into small-business lending, a market in which they have tended to be less active. Scoring is also an important step in making the securitization of small-business loans more feasible. The likely result would be increased availability of funding to small businesses, and at better terms, to the extent that securitization allows better diversification of risk.

### WHAT IS CREDIT SCORING?

Credit scoring is a method of evaluating the credit risk of loan applications. Using historical data and statistical techniques, credit scoring tries to isolate the effects of various applicant characteristics on delinquencies and defaults. The method produces a "score" that a bank can use to rank its loan applicants or borrowers in terms of risk. To build a scoring model, or "scorecard," developers analyze historical data on the performance of previously made loans to determine which borrower characteristics are useful in predicting whether the loan performed well. A well-designed model should give a higher percentage of high scores to borrowers whose loans will perform well and a higher percentage of low scores to borrowers whose loans won't perform well. But no model is perfect, and some bad accounts will receive higher scores than some good accounts.

Information on borrowers is obtained from their loan applications and from credit bureaus. Data such as the applicant's monthly income, outstanding debt, financial assets, how long the applicant has been in the same job, whether the applicant has defaulted or was ever delinquent on a previous loan, whether the applicant owns or rents a home, and the type of bank account the applicant has are all potential factors that may relate to loan performance and may end up being used in the scorecard.1 Regression analysis relating loan performance to these variables is used to pick out which combination of factors best predicts delinquency or default, and how much weight should be given to each of the factors. (See Scoring Methods for a brief overview of the statistical methods being used.) Given the correlations between the factors, it is quite possible some of the factors the model developer begins with won't make it into the final model, since they have little value added given the other variables in the model. Indeed, according to Fair, Isaac and Company, Inc., a leading developer of scoring models, 50 or 60 variables might be considered when developing a typical model, but eight to 12 might end up in the final scorecard as yielding the most predictive combination (Fair, Isaac). Anthony Saunders reports that First Data Resources, on the other hand, uses 48 factors to evaluate the probability of credit card defaults.

In most (but not all) scoring systems, a higher score indicates lower risk, and a lender sets a cutoff score based on the amount of risk it is willing to accept. Strictly adhering to the model, the lender would approve applicants with scores above the cutoff and deny applicants with scores below (although many lenders may take a closer look at applications near the cutoff before making the final credit decision).

Even a good scoring system won't predict with certainty any individual loan's performance, but it should give a fairly accurate prediction of the likelihood that a loan applicant with certain characteristics will default. To

<sup>&</sup>lt;sup>1</sup>Some of the models used for mortgage applications also take into account information about the property and the loans, for example, the loan-to-value ratio, the loan type, and real estate market conditions (DeZube).

# **Scoring Methods**

Several statistical methods are used to develop credit scoring systems, including linear probability models, logit models, probit models, and discriminant analysis models. (Saunders discusses these methods.) The first three are standard statistical techniques for estimating the probability of default based on historical data on loan performance and characteristics of the borrower. These techniques differ in that the linear probability model assumes there is a linear relationship between the probability of default and the factors; the logit model assumes that the probability of default is logistically distributed; and the probit model assumes that the probability of default has a (cumulative) normal distribution. Discriminant analysis differs in that instead of estimating a borrower's probability of default, it divides borrowers into high and low default-risk classes.

Two newer methods beginning to be used in estimating default probabilities include options-pricing theory models and neural networks. These methods have the potential to be more useful in developing models for commercial loans, which tend to be more heterogeneous than consumer or mortgage loans, making the traditional statistical methods harder to apply. Options-pricing theory models start with the observation that a borrower's limited liability is comparable to a put option written on the borrower's assets, with strike price equal to the value of the debt outstanding. If, in some future period, the value of the borrower's assets falls below the value of its outstanding debt, the borrower may default. The models infer the probability a firm will default from an estimate of the firm's asset-price volatility, which is usually based on the observed volatility of the firm's equity prices (although, as McAllister and Mingo point out, it has not been empirically verified that short-run volatility of stock prices is related to volatility of asset values in a predictable way. Saunders discusses other assumptions of the options-pricing approach that are likely to be violated in certain applications.) Saunders reports that KMV Corporation has developed a credit monitoring model based on options-pricing theory.

Neural networks are artificial intelligence algorithms that allow for some learning through experience to discern the relationship between borrower characteristics and the probability of default and to determine which characteristics are most important in predicting default. (See the articles by D.K. Malhotra and coauthors and by Edward Altman and coauthors for further discussion.) This method is more flexible than the standard statistical techniques, since no assumptions have to be made about the functional form of the relationship between characteristics and default probability or about the distributions of the variables or errors of the model, and correlations among the characteristics are accounted for.

Some argue that neural networks show much promise in credit scoring for commercial loans, but others have argued that the approach is more ad hoc than that of standard statistical methods. (The article by Edward Altman and Anthony Saunders discusses the drawbacks.) A study by Edward Altman, Giancarlo Marco, and Franco Varetto analyzed over 1000 healthy, vulnerable, and unsound Italian industrial firms from 1982-92 and found that performance models derived using neural networks and those derived using the more standard statistical techniques yielded about the same degree of accuracy. They concluded that neural networks were not clearly better than the standard methods, but suggested using both types of methods in certain applications, especially complex ones in which the flexibility of neural networks would be particularly valuable.

build a good scoring model, developers need sufficient historical data, which reflect loan performance in periods of both good and bad economic conditions.<sup>2</sup>

### WHERE IS CREDIT SCORING USED?

In the past, banks used credit reports, per-

sonal histories, and judgment to make credit decisions. But over the past 25 years, credit scoring has become widely used in issuing

<sup>&</sup>lt;sup>2</sup>Patrick McAllister and John Mingo estimate that to develop a predictive model for commercial loans, some 20,000 to 30,000 applications would be needed.

credit cards and in other types of consumer lending, such as auto loans and home equity loans. The Federal Reserve's November 1996 Senior Loan Officer Opinion Survey of Bank Lending Practices reported that 97 percent of the responding banks that use credit scoring in their credit card lending operations use it for approving card applications and 82 percent use it to determine from whom to solicit applications. About 20 percent said they used scoring for either setting terms or adjusting terms on their credit cards.

Scoring is also becoming more widely used in mortgage origination. Both the Federal Home Loan Mortgage Corporation (Freddie Mac) and the Federal National Mortgage Corporation (Fannie Mae) have encouraged mortgage lenders to use credit scoring, which should encourage consistency across underwriters. Freddie Mac sent a letter to its lenders in July 1995 encouraging the use of credit scoring in loans submitted for sale to the agency. The agency suggested the scores could be used to determine which mortgage applicants should be given a closer look and that the score could be overridden if the underwriter determined the applicant was a good credit risk. In a letter to its lenders in October 1995, Fannie Mae also reported it was depending more on credit scoring for assessing risk. Both agencies have developed automatic underwriting systems that incorporate scoring so that lenders can determine whether a loan is clearly eligible for sale to these agencies or whether the lender has to certify that the loan is of low enough risk to qualify (Avery and coauthors).

Private mortgage insurance companies, such as GE Capital Mortgage Corporation, are using scoring to help screen mortgage insurance applications (Prakash, 1995). And it was recently reported that four mortgage companies—Chase Manhattan Mortgage Corp., First Nationwide, First Tennessee, and HomeSide—are involved in a test of the use of credit scor-

ing models for assessing mortgage performance, prepayments, collection, and foreclosure patterns (Talley). This test is being conducted by Mortgage Information Corp.

A growing number of banks are using credit scoring models in their small-business lending operations, most often for loans under \$100,000, although scoring is by no means universally used.<sup>3</sup> It has taken longer for scoring to be adopted for business loans, since these loans are less homogeneous than credit card loans and other types of consumer loans and also because the volume of this type of lending is smaller, so there is less information with which to build a model.

The first banks to use scoring for small-business loans were larger banks that had enough historical loan data to build a reliable model; these banks include Hibernia Corporation, Wells Fargo, BankAmerica, Citicorp, NationsBank, Fleet, and Bank One. BankAmerica's model was developed based on 15,000 good and 15,000 bad loans, with face values up to \$50,000 (Oppenheim, 1996); Fleet Financial Group uses scoring for loans under \$100,000 (Zuckerman). Bank One relies solely on scores for loans up to \$35,000 and approves 30 percent of its loans up to \$1 million by scorecard alone (Wantland). This spring, a regional bank in Pennsylvania began basing its lending decision for small-business loans up

<sup>3</sup>A survey reported in the *American Banker* in May 1995 with responses from 150 U.S. banks indicated that only 8 percent of banks with up to \$5 billion in assets used scoring for small-business loans, while 23 percent of larger banks did (Racine). The smaller banks were less inclined to adopt scoring, citing small loan volumes. Fifty-five percent of banks with more than \$5 billion in assets reported they planned to implement scoring in the next two years. In a more recent survey of larger banks—the Federal Reserve's January 1997 Senior Loan Officer Opinion Survey on Bank Lending Practices—70 percent of the respondents, that is, 38 banks, indicated that they use credit scoring in their small-business lending, and 22 of these banks said that they usually or always do so.

to \$35,000 exclusively on a credit score. Other banks have loan officers review the decisions based on credit scores: at First National Bank of Chicago it's been reported that about a quarter of the small-business loan applications rejected by credit scoring are approved after review, and an equal number that pass the scoring model are rejected. First Union looks at credit scores as a supplement to more traditional analyses of businesses' financial statements (Hansell).

Credit scoring is now available to lenders who do not have sufficient volumes to build their own small-business loan scoring models. In March 1995, Fair, Isaac introduced its "Small Business Scoring Service (SBSS)," a scoring model that was developed with RMA, a trade association of commercial lenders. The model was built using five years' worth of data on small-business loans from 17 banks in the United States, a sample of more than 5000 loan applications from businesses with gross sales of less than \$5 million and loan face values up to \$250,000; banks provided data on good and bad accounts and on declined applications, as well as credit reports on at least two of a business's principals and on the business (Asch; Hansell; and Neill and Danforth).<sup>5</sup> Separate scorecards were created for loans under \$35,000 and for loans between \$35,000 and \$250,000. The models found that the most important indicators of small-business loan performance were characteristics of the business owner rather than the business itself. For example, the owner's credit history was more predic-

<sup>4</sup>For its small-business loans between \$35,000 and \$250,000, a lender makes the decision, but a credit score is also calculated as a guideline. At this bank, a small-business borrower is one with annual sales of \$2 million or less.

tive than the net worth or profitability of the business. While this might seem surprising at first, it's worth remembering that small businesses' financial statements are less sophisticated than those of larger businesses and that the owners' and businesses' finances are often commingled (Hansell). Other companies such as CCN-MDS, Dun & Bradstreet, and Experian (formerly TRW) are developing or already have competitive products. These standardized products make scoring available to lenders with smaller loan volumes, but the models may not be as predictive for these lenders to the extent that their applicant pool differs from that used to create the scorecard.<sup>6</sup>

Despite its growing use for evaluating smallbusiness lending, credit scoring is not being used to evaluate larger commercial loans. While the loan performance of a small business is closely related to the credit history of its owners, this is much less likely to be the case for larger businesses. Although some models have been developed to estimate the default probabilities of large firms, they have been based on the performance of corporate bonds of publicly traded companies. It is not at all clear that these models would accurately predict the default performance of bank loans to these or other companies. (See McAllister and Mingo for more discussion on this point.) To develop a more accurate loan scoring model for larger businesses, a necessary first step would be the collection of a vast array of data on many different types of businesses along with the performance of loans made to these businesses; the data would have to include a large number of bad, as well as good, loans.

<sup>&</sup>lt;sup>5</sup>A good account was defined as one that had not been 30 days delinquent more than twice during the first four years of account history, while a bad account was one that at least once had been 60 days or more delinquent (Asch).

<sup>&</sup>lt;sup>6</sup>In personal conversation, the manager of the small-business lending department of a regional bank in Pennsylvania reported that it was because of this concern that the bank does not rely on the credit score from a standardized model to make the approval decision for loans between \$35,000 to \$250,000.

Since the typical default rate on business loans is in the range of 1 percent to 3 percent annually, banks would have to pool their data. Such data-collection efforts are currently under way. But the fact that loans to large businesses vary in so many dimensions will make the development of a credit scoring model for these types of loans very difficult.

## BENEFITS OF CREDIT SCORING: QUICKER, CHEAPER, MORE OBJECTIVE

Credit scoring has some obvious benefits that have led to its increasing use in loan evaluation. First, scoring greatly reduces the time needed in the loan approval process. A study by the Business Banking Board found that the traditional loan approval process averages about 12-1/2 hours per small-business loan, and in the past, lenders have taken up to two weeks to process a loan (Allen). Credit scoring can reduce this time to well under an hour, although the time savings will vary depending on whether the bank adheres strictly to the credit score cutoff or whether it reevaluates applications with scores near the cutoff. For example, Kevin Leonard's study of a Canadian bank found that the approval time for consumer loan applications averaged nine days before the bank started using scoring, but three days after scoring had been in use for 18 months. Barnett Bank reports a decrease from three or four weeks' processing time for a small-business loan application before scoring to a few hours with scoring (Lawson).

This time savings means cost savings to the bank and benefits the customer as well. Customers need to provide only the information

<sup>7</sup>Loan Pricing Corporation and several of its clients are pooling their data on commercial loans so that in several years there may be information on a sufficiently large number of good and bad loans to begin building a scoring model for commercial loans to larger businesses (correspondence from John Mingo, Board of Governors of the Federal Reserve System staff).

used in the scoring system, so applications can be shorter. And the scoring systems themselves are not prohibitively expensive: the price per loan of a commercially available credit scoring model averages about \$1.50 to \$10 per loan, depending on volume (Muolo). Even if a bank does not want to depend solely on credit scoring for making its credit decisions, scoring can increase efficiency by allowing loan officers to concentrate on the less clear-cut cases.<sup>8</sup>

Another benefit of credit scoring is improved objectivity in the loan approval process. This objectivity helps lenders ensure they are applying the same underwriting criteria to all borrowers regardless of race, gender, or other factors prohibited by law from being used in credit decisions (see Credit Scoring and Regulation B). Bank regulators require that the factors in a scoring model have some fundamental relationship with creditworthiness. Even if a factor is not explicitly banned, if it has a disparate impact on borrowers of a certain race or gender or with respect to some other prohibited characteristic, the lender needs to show there is a business reason for using the factor and there is no equally effective way of making the credit decision that has less of a disparate impact. A credit scoring model makes it easier for a lender to document the business reason for using a factor that might have a disproportionately negative effect on certain groups of applicants protected by law from discrimination. The weights in the model give a measure of the relative strength of each factor's correlation with credit performance

<sup>&</sup>lt;sup>8</sup>Scoring is one part of an automated loan system, which permits banks to offer loans over the phone or via direct mail, so that a costly branch network can be avoided. It's worth mentioning, however, that the costs of a fully automated lending operation at a large bank could be quite high, since reliability would be essential. As one lender has pointed out, when an automated loan system goes down, the bank's lending operation is out of business. Hence, backup systems are necessary.

# Credit Scoring and Regulation B

The Equal Credit Opportunity Act (implemented by the Federal Reserve Board's Regulation B) prohibits creditors from discriminating in any aspect of a credit transaction because of an applicant's race, color, religion, national origin, gender, marital status, or age (provided the applicant has the capacity to contract), because all or part of an applicant's income derives from public assistance, or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act.

Scoring models cannot include information on race, gender, or marital status. Recently, the Board amended its commentary on Reg B to clarify the use of age in credit scoring models. Reg B defines an "empirically derived, demonstrably and statistically sound, credit scoring system" as one that is: (i) based on data that are derived from an empirical comparison of sample groups or the population of creditworthy and noncreditworthy applicants who applied for credit within a reasonable preceding period of time; (ii) developed for the purpose of evaluating the creditworthiness of applicants with respect to the legitimate business interest of the creditor; (iii) developed and validated using accepted statistical principles and methodology; and (iv) periodically reevaluated by the use of appropriate statistical principles and methodology and adjusted as necessary to maintain predictive ability. Reg B classifies any other system as a judgmental system, and such systems cannot use age directly as a predictive variable in the model. However, if the model does qualify as an empirically derived, demonstrably and statistically sound system, the Board has determined that it can use age directly in the model as long as the weight assigned to an applicant 62 years or older is not lower than that assigned to any other age category. And if a system assigns points to some other variable based on the applicant's age, applicants who are 62 years and older must receive at least the same number of points as the most favored class of nonelderly applicants. (Any system of evaluating creditworthiness may favor a credit applicant aged 62 years or older.)

(given the other factors contained in the model). Also, a well-built model will include all allowable factors that produce the most accurate prediction of credit performance, so a lender using such a model might be able to argue that a similarly effective alternative was not available.<sup>9</sup>

But not everyone agrees that the objectivity in scoring will benefit minorities or low-income individuals, who may have had limited access to credit in the past. Some argue that since these potential borrowers are not well represented in the loan data on which the scoring models have been built, the models are less accurate predictors of their loan performance. (See, for example, the discussion in "Mortgage Credit Partnership Project: 1996-1997.") This is a legitimate concern. But it need not be the case that the models are less accurate, since the factors and their weights identified in the model could also be those that determine creditworthiness of the underrepresented groups. One study by Fair, Isaac indicated that their scoring model for installment loans was as predictive for low- to moderate-income loan applicants as for the entire sample of applicants, although the low-income

subsample had lower scores. (With a cutoff

<sup>&</sup>lt;sup>9</sup>But banks that override the model for certain borrowers need to be particularly careful in documenting the reasons for the override to avoid violating fair lending laws. Similarly, borrowers right at the margin of cutoff for approval must be handled carefully.

score of 200, the acceptance rate for low- to moderate-income applicants was 46 percent, while for higher income applicants it was 67 percent. See Fair, Isaac.)<sup>10</sup> Freddie Mac also says its system, called Loan Prospector, is equally predictive of loan performance, regardless of borrower race or income (Prakash, 1997).

### LIMITATIONS OF CREDIT SCORING

The accuracy of the scoring systems for underrepresented groups is still an open question. Accuracy is a very important consideration in using credit scoring. Even if the lender can lower its costs of evaluating loan applications by using scoring, if the models are not accurate, these cost savings would be eaten away by poorly performing loans.

The accuracy of a credit scoring system will depend on the care with which it is developed. The data on which the system is based need to be a rich sample of both well-performing and poorly performing loans. The data should be up to date, and the models should be reestimated frequently to ensure that changes in the relationships between potential factors and loan performance are captured. If the bank using scoring increases its applicant pool by mass marketing, it must ensure that the new pool of applicants behaves similarly to the pool on which the model was built; otherwise, the model may not accurately predict the behavior of these new applicants. The use of credit scoring itself may change a bank's applicant pool in unpredictable ways, since it changes the cost of lending to certain types of borrowers. Again, this change in applicant pool may hurt the accuracy of a model that was built

<sup>10</sup>Fair, Isaac's study used data on direct installment loan applicants from July 1992 to December 1994. Low- and moderate-income applicants were defined as those having gross monthly incomes of less then \$1750. By this definition, one-third of their sample and one-fifth to one-half of the applicants of each of the individual lenders were deemed low- to moderate-income applicants.

using information from the past pool of applicants.

Account should be taken not only of the characteristics of borrowers who were granted credit but also of those who were denied. Otherwise, a "selection bias" in the loan approval process could lead to bias in the estimated weights in the scoring model. A model's accuracy should be tested. A good model needs to make accurate predictions in good economic times and bad, so the data on which the model is based should cover both expansions and recessions. And the testing should be done using loan samples that were not used to develop the model in the first place.

It is probably too soon to determine the accuracy of small-business loan scoring models because they are fairly new and we have not been through an economic downturn since their implementation. Studies of the mortgage scoring systems suggest that they are fairly accurate in predicting loan performance. In its November 11, 1995, industry letter, Freddie Mac reported some of its own research on the predictive power of mortgage credit scores by Fair, Isaac and CCN-MDS. The agency studied hundreds of thousands of Freddie Mac loans originated over several years and selected from a wide distribution of lenders, product and loan types, and geographic areas; it found a high correlation between the scores and loan performance. The agency also had its underwriters review thousands of loans and found a strong correlation between the underwriters'

<sup>&</sup>lt;sup>11</sup>For example, suppose owning a home means a person is less likely to default on a loan. Then if the majority of applicants that a bank approves are home owners, the distribution of home ownership in the approved applicant pool will differ from that in the total applicant pool. If this fact is ignored in estimating the model, the model could not accurately uncover the relationship between home ownership and loan default. The model would show that home ownership is less predictive of good performance than it actually is.

judgments and the Fair, Isaac credit scores. Avery and coauthors also found that credit scores based on the credit history of mortgage applicants generally were predictive of mortgage loan performance.<sup>12</sup>

Not all the news on accuracy is good, however. In the November 1996 Senior Loan Officer Opinion Survey, 56 percent of the 33 banks that used credit scoring in their credit card operations reported that their models failed to accurately predict loan-quality problems by being too optimistic. The bankers attributed part of the problem to a new willingness by consumers to declare bankruptcy. This is a reasonable supposition: this type of "regime shift" (to a world in which there's less stigma attached to declaring bankruptcy) would not be picked up in a scoring model if it was not reflected in the historical data on which the model was based. In response, 54 percent of the banks have redefined or reestimated their models, and 80 percent have raised the cutoff score an applicant needs to qualify for credit.

It's important to remember, though, that a credit scoring model is not going to tell a lender with certainty what the future performance of

<sup>12</sup>Avery and coauthors examined data from Equifax on all mortgages that were outstanding and whose payments were current as of September 1994 at three of the largest lenders in the United States. Each loan had a mortgage credit history score and measures of performance over the subsequent 12 months, to September 1995. For each loan type (conventional fixed rate, conventional variable rate, or government-backed fixed rate), regardless of seasoning status (newly originated or seasoned), borrowers with low scores had substantially higher delinquency rates than those with medium or higher scores, although most borrowers with low scores were not delinquent. They also examined data from Freddie Mac on loans for single-family owneroccupied properties purchased by Freddie Mac in the first six months of 1994, which showed that borrowers with low scores had higher foreclosure rates (by the end of 1995), and that loans with both low credit scores and higher loan-tovalue ratios had particularly high foreclosure rates. In addition, credit scores were much stronger predictors of foreclosure than was income.

an individual loan will be. When loan approval decisions are based solely on credit scores, some borrowers will be granted credit but will ultimately default, which visibly hurts the lender's bottom line. Other borrowers won't be granted credit even though they would have repaid, which, though less visible, also hurts the lender's profitability. No scoring model can prevent these types of errors, but a good model should be able to accurately predict the average performance of loans made to groups of individuals who share similar values of the factors identified as being relevant to credit quality.

Many considered the well-publicized denial of then Federal Reserve System Governor Lawrence Lindsey's application for a Toys 'R' Us credit card a failure of a credit scoring model. But the denial does not necessarily mean the model was faulty. The denial was based on the fact that his credit report showed too many voluntary credit bureau inquiries, and research by Fair, Isaac shows that *as a group*, applicants with seven to eight such inquiries are three times riskier than the average applicant and six times riskier than applicants with no such inquiries (McCorkell).<sup>13</sup>

# IMPLICATIONS FOR THE BANKING INDUSTRY

The spread of credit scoring, especially its growing use in small-business lending, should lead to increased competition among providers of this type of credit and increased availability of credit for small businesses. Traditionally, lenders to small businesses have been smaller banks that have had a physical presence, usually in the form of a branch, in the

<sup>&</sup>lt;sup>13</sup>A credit bureau inquiry refers to an inquiry into someone's credit history at a credit bureau. A so-called voluntary inquiry is initiated when a person seeks credit. An involuntary inquiry can occur without a person's knowledge as part of a routine review of existing accounts or a prescreening for a promotional mailing, for example.

borrower's neighborhood. The local presence gives the banker a good knowledge of the area, which is thought to be useful in the credit decision. Small businesses are likely to have deposit accounts at the small bank in town, and the information the bank can gain by observing the firm's cash flows can give the bank an information advantage in lending to these businesses. (Leonard Nakamura's article discusses the advantages small banks have had in small-business lending.)

However, credit scoring is changing the way banks make small-business loans, and large banks are entering the market using credit scoring and processing applications using automated and centralized systems. These banks are able to generate large volumes of smallbusiness loans even in areas where they do not have extensive branch networks. Applications are being accepted over the phone, and some banks are soliciting customers via direct mail, as credit card lenders do. For example, Wells Fargo uses centralized processing for loans under \$100,000, soliciting these loans nationwide, and uses credit scores not only in the approval process but also for loan pricing. For loans over \$100,000, it still uses traditional underwriting, soliciting in areas where it has branches (Zuckerman).

Out west, in the 12th Federal Reserve District, the largest banks have increased their commercial loans of less than \$100,000 and have taken market share from smaller banks, while they have reduced their commercial loans in the \$100,000 to \$1 million size range, which are less easy to automate (Levonian).<sup>14</sup> Many of the larger banks are finding that auto-

This spring, a regional bank in Pennsylvania planned to solicit small-business loan applications with a direct mail campaign to 50,000 current and prospective customers who will be prescreened using the bank's scoring model. The bank will exclude certain lines of business and businesses less than three years old. A simple application form will be used, with no financial statements required, and loans up to \$35,000 will be approved based solely on the credit score. Also this spring, PNC Bank Corp. opened an automated loan center in suburban Philadelphia through which it plans to process 25,000 small-business loan applications from across the nation in the next year. While much of the application process is automated and credit scores are used, a lender makes the final approval decision on a loan application (Oppenheim, May 1997).

For many creditworthy small-business borrowers, the entry of the larger banks into the market means more potential sources for credit. Some banks have found they've been able to extend more loans under credit scoring than under their judgmental credit approval systems without increasing their default rates (Asch). Credit scoring may also encourage more lending because it gives banks a tool for more accurately pricing risk.<sup>15</sup> However, the relationship that a borrower has with its large

mated small-business lending allows them to profitably make loans of a smaller size than they could using traditional methods. For example, at Hibernia Corp., the break-even loan size was about \$200,000 before automation, but now Hibernia has a large portfolio of loans under \$50,000 (Zuckerman). At Wells Fargo, the average size of a small-business loan is \$18,242 (Oppenheim, January 1997).

<sup>&</sup>lt;sup>14</sup>Mark Levonian reports that between June 1995 and June 1996, the largest banks in the 12th District increased their holdings of loans under \$100,000 by over 26 percent, while other banks increased their holdings of these loans by a little over 3 percent. (These figures are adjusted for bank mergers.)

<sup>&</sup>lt;sup>15</sup>Banks that use scoring to develop risk-related loan pricing need to keep in mind fair lending rules and should avoid selectively overriding the model for some borrowers and not others.

creditor is likely to be very different from the one it has traditionally had with its small bank. The typical bank-borrower relationship, which is built up over years of lending, allows for substantial flexibility in loan terms. A long-term relationship allows the bank to offer concessionary rates to a borrower facing temporary credit problems, which the bank can later make up for when the firm returns to health. (Mitchell Berlin's article discusses relationship lending.)

But automated small-business loans are likely to be more like credit card loans than traditional business loans, with the terms being less flexible and set to maximize a bank's profits period-by-period rather than over the life of a relationship. Monitoring these borrowers would likely be more expensive for the bank, since the borrowers may come from outside the bank's traditional lending markets. This would tend to make the bank less flexible on its loan terms. Small businesses that value the flexibility of the traditional relationship loan will have to seek banks that make loans on this basis, most likely smaller banks, as has been the case in the past. These smaller banks will maintain their advantage over larger banks in monitoring loans, since they have a good knowledge of the local markets in which they and their borrowers operate. Businesses that find it hard to qualify for loans based solely on their credit scores but that, nevertheless, are creditworthy on closer inspection will need to seek funding from these relationship lenders as well.

Another way credit scoring may encourage lending to small businesses is by making securitization of these loans more feasible. Securitization involves pooling together a group of loans and then using the cash flows of the loan pool to back publicly traded securities; the loans in the pool serve as collateral for the securities. The loan pool will typically have more predictable cash flows than any individual loan, since the failure of one borrower

to make a payment can be offset by another borrower who does make a payment. The expected cash flows from the loan pool determine the prices of the securities, which are sold to investors. Securitization can reduce the costs of bank lending, since typically the loan pool is moved off the bank's books to a third-party trustee so that the bank need not hold capital against the loans and the securities provide what is often a cheaper source of funding than deposits. (See Christine Pavel's article for an overview of securitization.)

Securitization has occurred with mortgage loans, credit card receivables, and auto loans, all of which tend to be homogeneous with regard to collateral, the loan terms, and the underwriting standards used. This homogeneity is important, since a crucial aspect of securitization is being able to accurately predict the cash flows from the pool of loans so that the securities can be accurately priced. There have not been many securitizations of small-business loans, partly because of their heterogeneous nature.<sup>16</sup> But credit scoring will tend to standardize these loans and make default risk more predictable, steps that should make securitization more feasible.17 As was true in the mortgage market, securitization would probably lead to an increase in small-

<sup>&</sup>lt;sup>16</sup>In his 1995 article, Ron Feldman indicates that less than \$900 million in small-business loans had been securitized, while \$155 billion of these types of loans were outstanding at year-end 1994. He also provides descriptions of some of these securitizations.

<sup>&</sup>lt;sup>17</sup>The difficulty that the borrower's option to prepay a mortgage poses for pricing mortgaged-backed securities is not an issue for small-business loan securitizations, since small-business loans have short maturities. For example, the November 1996 Survey of Terms of Bank Lending indicated that 85 percent of loans made in the survey period either had no stated maturity or a stated maturity of less than one year. The average maturity, weighted by loan size, of loans with stated maturities of longer than one day but less than a year was 64 days (Federal Reserve Bulletin).

business lending, with nonbank lenders playing a larger role. The market would become more liquid, since unlike loans, the securities are easily bought and sold; thus, diversification would be easier to achieve. Since diversification lowers risk, loan rates could be lower.

### **CONCLUSION**

Widespread securitizations of small-business loans are still in the future. But credit scor-

ing is increasingly being used to evaluate smallbusiness loan applications, something that was not widely anticipated a decade ago. Credit scoring will never be able to predict with certainty the performance of an individual loan, but it does provide a method of quantifying the relative risks of different groups of borrowers. Scoring has the potential to be one of the factors that change small-business banking as we know it.

# **BIBLIOGRAPHY**

- Allen, James C. "A Promise of Approvals in Minutes, Not Hours," *American Banker* (February 28, 1995), p. 23.
- Altman, Edward I., Giancarlo Marco, and Franco Varetto. "Corporate Distress Diagnosis: Comparisons Using Linear Discriminant Analysis and Neural Networks (The Italian Experience)," *Journal of Banking and Finance* 18 (1994), pp. 505-29.
- Altman, Edward I. and Anthony Saunders. "Credit Risk Measurement: Developments Over the Last 20 Years," *Journal of Banking and Finance*, forthcoming 1997 (New York University Salomon Center Working Paper S-96-40).
- Asch, Latimer. "How the RMA/Fair, Isaac Credit-Scoring Model Was Built," *Journal of Commercial Lending* (June 1995), pp. 10-16.
- Avery, Robert B., Raphael W. Bostic, Paul S. Calem, and Glenn B. Canner. "Credit Risk, Credit Scoring and the Performance of Home Mortgages," *Federal Reserve Bulletin* 82 (July 1996), pp. 621-48.
- Berlin, Mitchell. "For Better and For Worse: Three Lending Relationships," *Business Review*, Federal Reserve Bank of Philadelphia (November/December 1996), pp. 3-12.
- DeZube, Dona. "Mortgage Scoring: Rules of Thumb," Mortgage Banking (August 1996), pp. 51-57.
- Fair, Isaac. "Low to Moderate Income and High Minority Area Case Studies," Fair, Isaac and Company, Inc. Discussion Paper (October 4, 1996).
- Federal Reserve Bulletin, Table 4.23 Terms of Lending at Commercial Banks (February 1997), p. A68.
- Feldman, Ron. "Will the Securitization Revolution Spread?" *The Region,* Federal Reserve Bank of Minneapolis (September 1995), pp. 23-30.
- Freddie Mac Industry Letter (July 11, 1995).
- Hansell, Saul. "Need a Loan? Ask the Computer: 'Credit Scoring' Changes Small-Business Lending," New York Times (April 18, 1995), p. D1.

- Lawson, James C. "Knowing the Score," US Banker (September 1995), pp. 61-65.
- Leonard, Kevin J. "The Development of Credit Scoring Quality Measures for Consumer Credit Applications," *International Journal of Quality and Reliability Management*, 12 (1995), pp. 79-85.
- Levonian, Mark E. "Changes in Small Business Lending in the West," *Economic Letter*, Federal Reserve Bank of San Francisco, Number 97-02 (January 24, 1997).
- Malhotra, D.K., Rashmi Malhotra, and Robert W. McLeod. "Artificial Neural Systems in Commercial Lending," *The Bankers Magazine* (November/December 1994), pp. 40-44.
- McAllister, Patrick H., and John J. Mingo. "Commercial Loan Risk Management, Credit-Scoring, and Pricing: The Need for a New Shared Database," *Journal of Commercial Lending* (May 1994), pp. 6-22.
- McCorkell, Peter L. "Comment: Managing Credit Risk Means Getting the Right Mix," *American Banker* (March 20, 1996), p. 14.
- "Mortgage Credit Partnership Project: 1996-1997," Final Report, Federal Reserve Bank of San Francisco, March 5, 1997.
- Muolo, Paul. "Building a Credit Scoring Bridge," US Banker (May 1995), pp. 71-73.
- Nakamura, Leonard I. "Small Borrowers and the Survival of the Small Bank: Is Mouse Bank Mighty or Mickey?" *Business Review*, Federal Reserve Bank of Philadelphia (November/December 1994), pp. 3-15.
- Neill, David S., and John P. Danforth. "Bank Merger Impact on Small Business Services Is Changing," *Banking Policy Report*, The Secura Group, 18 (April 15, 1996), pp. 1 & 13-19.
- Oppenheim, Sara. "Would Credit Scoring Backfire in a Recession?" *American Banker* (November 18, 1996), p. 16.
- Oppenheim, Sara. "Wider Rate Gap Between Small and 'Small'," American Banker (January 21, 1997), p. 10.
- Oppenheim, Sara. "Gearing Up for Small-Business Push, PNC Building an Assembly Line," *American Banker* (May 27, 1997), p. 1.
- Pavel, Christine. "Securitization," *Economic Perspectives*, Federal Reserve Bank of Chicago (July/August 1986), pp. 16-31.
- Prakash, Snigdha. "Mortgage Lenders See Credit Scoring as Key to Hacking Through Red Tape," American Banker (August 22, 1995), p. 1.
- Prakash, Snigdha. "Freddie Mac Exec Details Evolution of Credit Scoring," *American Banker* (March 6, 1997), p. 12A.
- Racine, John. "Community Banks Reject Credit Scoring for the Human Touch," American Banker (May 22, 1995), p. 12.

# **BIBLIOGRAPHY** (continued)

- Saunders, Anthony. Financial Institutions Management: A Modern Perspective, 2nd edition, Chapter 10, Boston: Irwin: Boston, 1997.
- Senior Loan Officer Opinion Survey on Bank Lending Practices, Federal Reserve System, November 1996 and January 1997.
- Talley, Karen. "Four-Lender Test Could Advance the Status of Credit Scoring," *American Banker* (March 24, 1997), p. 12.
- Wantland, Robin. "Best Practices in Small Business Lending for Any Delivery System," *Journal of Lending and Credit Risk Management* (December 1996), p. 16-25.
- Zuckerman, Sam. "Taking Small Business Competition Nationwide," US Banker (August 1996), pp. 24-28, 72.

# What Determines the Exchange Rate: Economic Factors or Market Sentiment?

Gregory P. Hopper\*

Readers of the financial press are familiar with the gyrations of the currency market. No matter which way currencies zig or zag, it seems there is always an analyst with a quotable, ready explanation. Either interest rates are rising faster than expected in some country, or the trade balance is up or down, or central banks are tightening or loosening their monetary policies. Whatever the explanations, the

is that exchange rates don't seem to be affected by economic fundamentals in the short run. Being able to predict money supplies, central bank policies, or other supposed influences doesn't help forecast the exchange rate. Economists have found instead that the best forecast of the exchange rate, at least in the short run,

is whatever it happens to be today.

dicting the exchange rate.

underlying belief is that exchange rates are af-

fected by fundamental economic forces, such as money supplies, interest rates, real output

levels, or the trade balance, which, if well fore-

casted, give the forecaster an advantage in pre-

What is not so well known outside academia

<sup>\*</sup>When this article was written, Greg Hopper was a senior economist in the Research Department of the Philadelphia Fed. He is now in the Credit Analytics Group at Morgan Stanley, Co., Inc., New York.

In this article, we'll review exchange-rate economics, focusing on what is predictable and what isn't. We'll see that exchange rates seem to be influenced by market sentiment rather than by economic fundamentals, and we'll examine the practical implications of this fact. Sometimes, there are situations in which market participants may be able to forecast the direction but not the timing of the movement. We'll also see that volatility of exchange rates and correlations between exchange rates are predictable, and we'll examine the implications for currency option pricing, risk management, and portfolio selection.

# THE EXCHANGE RATE AND ECONOMIC FUNDAMENTALS

The earliest model of the exchange rate, the monetary model, assumes that the current exchange rate is determined by current fundamental economic variables: money supplies and output levels of the countries. When the fundamentals are combined with market expectations of future exchange rates, the model yields the value of the current exchange rate. The monetary model might also be dubbed the "newspaper model." When analyzing movements in the exchange rate, journalists often use the results of the monetary model. Similarly, when Wall Street analysts are asked to justify their exchange-rate predictions, they will typically resort to some variant of the monetary model. This model is popular because it provides intuitive relationships between the economic fundamentals and it's based on standard macroeconomic reasoning.

The reasoning behind the monetary model is simple: the exchange rate is determined by the relative price levels of the two countries. If goods and services cost twice as much, on average, in U.S. dollars as they do in a foreign currency, \$2 will fetch one unit of the foreign currency. That way, the same goods and services will cost the same whether they are bought in the U.S. or in the foreign country.<sup>1</sup>

But what determines the relative price levels of the two countries? The monetary model focuses on the demand and supply of money. If the money supply in the United States rises, but nothing else changes, the average level of prices in the United States will tend to rise. Since the price level in the foreign country remains fixed, more dollars will be needed to get one unit of foreign currency. Hence, the dollar price of the foreign currency will rise: the dollar will depreciate--it's worth less in terms of the foreign currency.

Money supplies are not the only economic fundamentals in the monetary model. The level of real output in each country matters as well because it affects the price level. For example, if the level of output in the United States rises, but other fundamental factors, such as the U.S. money supply, remain constant, the average level of prices in the United States will tend to fall, producing an appreciation in the dollar.<sup>2</sup> Future economic fundamentals also matter because they determine the market's expectations about the future exchange rate. Not surprisingly, market expectations of the future exchange rate matter for the current exchange rate. If the market expects the dollar price of the yen to become higher in the future than it is today, the dollar price of the yen will tend to be high today. But if the market expects the dollar price of the yen to be lower in the future than it is today, the dollar price of the yen will tend to be low today.

Here's an example of how to use the monetary model: suppose we wanted to predict the

<sup>&</sup>lt;sup>1</sup>When purchasing power parity holds, particular goods and services cost the same amount in the domestic country as they do in the foreign country. There is an extensive literature that documents that purchasing power parity doesn't hold except perhaps in the very long run.

<sup>&</sup>lt;sup>2</sup>In the monetary model, the price level must fall in this situation to ensure that money demanded by consumers is the same as money supplied by the central bank.

dollar-yen exchange rate. The first thing we need to do is think about the relationships between the fundamentals and the exchange rate. The monetary model implies that if the U.S. money supply is growing faster than the Japanese money supply, the dollar price of the yen will rise: the dollar will depreciate and the yen will appreciate. So, the analyst needs to assess monetary policy in the two countries. The monetary model also implies that if output is growing faster in the United States than it is in Japan, the dollar price of the yen will tend to fall: the dollar will appreciate and the yen will depreciate. Finally, the analyst must assess expectations about the future exchange rate. If the market's expectation of the future exchange rate were to change, the current exchange rate would move in the same direction. When making an exchange-rate forecast based on the monetary model, the analyst must consider the effect of all the fundamentals simultaneously. He can do this by using a statistical model or by combining judgment with the use of a statistical model.

In practice, using the monetary model to make exchange-rate forecasts is difficult because the analyst never knows the true value of the economic fundamentals. At any time, money supply and output levels are not known with certainty; they must be forecast based on the available economic data. Of course, expectations about the future of the exchange rate are even harder to assess because these expectations are unobservable. The analyst can always survey market participants about their expectations, but he can never be sure if the surveys accurately reflect the market's views. If we assume the monetary model is valid, the goal of the successful exchange-rate forecaster is to predict the values of the fundamentals better than the competition and then use the monetary model or some variant to derive forecasts of the exchange rate.

The fatal flaw in this strategy is the assumption that the monetary model can be used to

successfully forecast the exchange rate once the values of the fundamentals are known. Although the monetary model had some early success, economists have established that the model fails empirically except perhaps in unusual periods such as hyperinflations.<sup>3</sup> For one thing, research did not establish a strong statistical relationship between exchange rates and the values of the fundamentals. Moreover, a key assumption of the model was found to be false: the model assumes that the price level can move freely. Yet the price level seems to be "sticky," meaning that it moves very slowly compared with the movement of the exchange rate.

What about other models? After the failure of the monetary model became apparent, economists went to work developing other ideas. Rudiger Dornbusch developed a variant of the monetary model called the overshooting model, in which the average level of prices is assumed to be fixed in the short run to reflect the real-world finding that many prices don't change frequently. The effect of this assumption is to cause the exchange rate to overshoot its long-run value as a result of a change in the fundamentals; eventually, however, the exchange rate returns to its long-run value. Ultimately, this model was shown to fail empirically: economists couldn't find the strong statistical relationships between the fundamentals and the exchange rate that should exist if the model were true.4

Another extension of the simple monetary model is called *the portfolio balance model*. In this approach, the supply of and demand for foreign and domestic bonds, along with the

<sup>&</sup>lt;sup>3</sup>See the papers by Frenkel (1976, 1980), Bilson (1978), and Hodrick (1978) for empirical analysis of the monetary model.

<sup>&</sup>lt;sup>4</sup>For an empirical treatment of the overshooting model, see the paper by Backus (1984).

supply of and demand for foreign and domestic money, determine the exchange rate. Early tests of the model were not very encouraging.<sup>5</sup> Later, economists formulated a more sophisticated version of the portfolio balance model, in which investors were assumed to choose a portfolio of domestic and foreign bonds in an optimal way. According to the more sophisticated portfolio balance theory, the degree to which investors are willing to substitute domestic for foreign bonds depends on how much investors dislike risk, how volatile the returns on the bonds are, and the extent to which the returns on the different bonds in the portfolio move together. Unfortunately, economists did not find much empirical support for the more sophisticated version of the portfolio balance model.6

Economic News. Thus, the three major models of the exchange rate—the monetary, the overshooting, and the portfolio balance models—do not provide a satisfactory account of the exchange rate. Nonetheless, it is possible that *news about the fundamentals* affects the exchange rate even if the fundamentals themselves don't influence the exchange rate in the manner suggested by the three major exchange rate models.

The news about the fundamentals can be defined as the difference between what market participants expect the fundamentals to be and what the fundamentals actually are once their values are announced. For example, market participants form expectations about the value of the money supply before the government announces the money supply figures, and

<sup>5</sup>See, for example, the paper by Branson, Halttunen, and Masson (1977).

<sup>6</sup>See the papers by Frankel (1982) and Lewis (1988) for empirical analysis of the more sophisticated portfolio balance model. The fundamental problem with the model is that investors must have an implausibly high aversion to risk to explain the exchange rate.

these expectations are translated into decisions to buy or sell currency. These decisions ultimately help to determine the current level of the exchange rate. Once the government announces the value of the money supply, market participants buy or sell currencies as long as the news is different from what they expected. Thus, news about fundamentals, under this view, is an important determinant of the exchange rate.

The difficulty in testing this view is that economists don't know how to measure the news because they don't know how to measure the market's expectations. One solution is to assume that market participants form their expectations using a statistical device called linear regression. Using linear regression, an econometrician could estimate the expected level of a fundamental, such as the U.S. money supply, for each quarter during the past 20 years. He could then subtract the value of the estimated expected money supply from its actual value in each quarter to generate an estimate of the news about the quarterly U.S. money supply. The news for other fundamentals can be estimated in a similar way.

Once the econometrician has estimated each fundamental's news for each quarter during the last 20 years, he can check to see if it explains the level of the exchange rate. Studies by economists who have carried out this procedure generally indicate that news about the fundamentals explains the exchange rate better than the three major exchange-rate models.<sup>7</sup> However, two factors make this result hard to interpret. First, we have no direct evidence suggesting that market participants form their expectations using linear regression models or that they form their expectations as if they were using these models. Second, these

<sup>&</sup>lt;sup>7</sup>For empirical analysis of news models, see the papers by Branson (1983), Edwards (1982, 1983), and MacDonald (1983).

studies use the final values of the fundamentals, values released by governments months, if not years, after the forecasts were made. Yet, forecasters must use the government's preliminary estimates of the fundamentals when they make their predictions. In other words, the econometrician is assuming that market participants are making forecasts using information they don't have. Hence, the result that news about the fundamentals seems to explain the level of the exchange rate better than the models is hard to interpret.

One way to avoid the problem of using final values of fundamentals is to collect the initial estimates from newspapers, government announcements, and wire services and examine their ability to affect the level of the exchange rate. Studies that have done this have found that *announcements about fundamentals* affect the exchange rate only in the very short run: the effects of announcements generally disappear after a day or two.

When we look at the evidence from the three major exchange-rate models, from the news analysis, and from the effects of announcements, it is hard not to be pessimistic about the fundamentals' ability to explain the exchange rate. But the evidence we have examined so far is backward-looking: the fundamentals don't seem to explain exchange-rate behavior over the past couple of decades. However, we can also do a forward-looking analysis: do the fundamentals help us forecast the level of the exchange rate?

The surprising answer to this question, given by economists Richard Meese and Kenneth Rogoff in the early 1980s, is no. Meese and Rogoff examined the ability of the fundamentals to predict the level of the exchange rate for horizons up to one year. They considered fundamentals-based economic models as well as statistical models of the relationship between the fundamentals and the exchange rate that did not incorporate economic assumptions. They found that a *naive strategy* of using today's

exchange rate as a forecast works at least as well as any of the economic or statistical models. Worse, they found that when they endowed the economic or statistical models with final values of the fundamentals—giving the models an advantage that forecasters could not possibly match—the naive strategy still won the forecasting contest. Despite many attempts since the publication of Meese and Rogoff's results, economists have not convincingly overturned their findings.

Thus, if we look backward or forward over periods of up to a year, the fundamentals don't seem to explain the exchange rate, contrary to what standard models in international finance textbooks imply. But this result might be dismissed by claiming that only the models tested have failed to explain the exchange rate. Perhaps economists will discover a model that works in the future.

Although a fundamentals-based model that works is a possibility, evidence from other countries suggests otherwise. In the European Exchange Rate Mechanism (ERM), exchange rates between major European currencies are kept relatively stable by the countries' central banks. If fundamentals are closely associated with the currencies, they should be stabilized as well. However, when we examine European fundamentals, we find that they fluctuate about as much as do the fundamentals of nonstabilized currencies, such as the U.S. dollar. Hence, the evidence from the European experience does not suggest a close connection between the fundamentals and the exchange rate, leading one to suspect that no fundamentals-based model will predict the short-run exchange rate.8

It's possible that the fundamentals really do explain the exchange rate, but we can't see the relationship because we can't observe the true fundamentals. Perhaps if economists discov-

<sup>&</sup>lt;sup>8</sup>See Rose (1994) for a detailed discussion of this point.

ered different economic models that use fundamentals other than money supplies and real output levels, the exchange rate could still be explained in terms of basic economic quantities. For example, some economic models imply that the true fundamentals are business technologies and tastes and preferences of consumers. However, the evidence from European countries renders this potential solution implausible. According to such a model, stabilization of European currencies in the ERM corresponds to stabilization of the true fundamentals. But why should business technologies and tastes and preferences of consumers change less in Europe than they do in the United States? At present, economists have found no evidence to suggest they do and, indeed, have little reason to suppose that they will ever find such evidence.

# THE ALTERNATIVE VIEW: MARKET SENTIMENT MATTERS

The alternative view is that exchange rates are determined, at least in the short run (i.e., periods less than two years), by *market sentiment*. Under this view, the level of the exchange rate is the result of a self-fulfilling prophecy: participants in the foreign exchange market expect a currency to be at a certain level in the future; when they act on their expectations and buy or sell the currency, it ends up at the predicted level, confirming their expectations.

Even if exchange rates are determined by market sentiment in the short run, the fundamentals are still important, but not in the commonly supposed way. From reading the newspapers, we know that market participants take the fundamentals very seriously when forming exchange-rate expectations. Thus, if we wish to understand the level of the exchange rate, we need to know the values of the fundamentals and, more important, how market participants interpret those levels. However, the evidence we reviewed shows no pattern or necessary connection between the fundamen-

tals and the level of the exchange rate. When market participants use the fundamentals to form expectations about the exchange rate, they don't use them in any consistent way that could be picked up by an economic or statistical model. As we have seen, we can do as well forecasting the exchange rate by quoting today's rate.

Although the naive forecast is at least as accurate as statistical or model-based forecasts, it's still not very good. It's just that statistical or model-based forecasts are so bad that even the naive forecast can do at least as well. How can we improve our forecast? Unfortunately, economists are just starting to build models of market sentiment, so we can't get much guidance from economic theory just yet. Nonetheless, we know that exchange rates are likely determined by market sentiment, so it seems reasonable to try to understand the psychology of the foreign exchange market to improve forecasts of the short-run exchange rate.

To understand the psychology of the foreign exchange market, we need to know about the various economic theories. Even if they aren't very accurate, their implications may still influence expectations in the market, although we would not expect any particular model to have any consistent influence. We also need to find out what the market is thinking. Probably the best way to do so is to be an active participant in the foreign exchange market and to talk to other participants to learn which events they think are important for a particular currency's outlook. These events might be announcements of fundamentals, political events, or some other factors. The analyst could then concentrate on forecasting those events. Of course, there will probably be no pattern to which events are important. For example, the U.S. budget deficit may well be important for the dollar one year and unimportant the next.

**Speculative Attacks.** In some cases, the forecaster might be able to make a reasonable guess about the direction of the exchange rate's

movement, even if he can't be precise about the timing. As an example, let's review what happened to the exchange rate between the Swedish krona and the German deutsche mark in the early 1990s.

Sweden applied to enter the ERM in May 1991 in a bid to stabilize its currency. To stabilize the krona-deutsche mark exchange rate, interest rates in Sweden and Germany had to be the same. Therefore, the Swedish and German central banks couldn't independently use monetary policy—that is, change short-term interest rates—if they wanted to keep the exchange rate stable. If Sweden wanted to act independently, it had to use fiscal policy (tax and government spending policies) to stimulate the country's growth rate.

However, a weak Swedish economy provoked speculators, who mounted an attack on the krona in September 1992. Speculators knew that the weak economy would tempt Sweden to abandon its fixed exchange rate and use monetary policy to cut short-term interest rates, especially since the new Swedish government was adopting restrictive fiscal policy. Speculators believed that if the Swedish central bank cut the short-term interest rate, the krona wouldn't be as attractive to investors. Thus, the speculators thought that after interest rates were cut, the currency would depreciate with respect to other ERM currencies. But since speculators expected the depreciation to happen, they decided to sell the currency immediately, i.e., mount a speculative attack on the currency.

This attack put the Swedish central bank in an uncomfortable position. To combat the currency's depreciation, the central bank raised short-term interest rates temporarily to repel the speculative attack—exactly the policy it didn't want in the face of sluggish economic growth. In fact, the Swedish central bank raised the short-term interest rate to an astonishing 500 percent and held it there for four days.<sup>10</sup>

The speculators were deterred, but not for long. The speculators understood that the Swedish central bank had to raise short-term interest rates temporarily to support the currency. But they were betting that the central bank wouldn't fight off the attack for long, especially in the face of disquiet in the country resulting from weak economic growth and the higher interest rates needed to fight the speculative attack. The high short-term interest rates had made the economic situation in Sweden even more precarious, so, in November, the speculators attacked again, selling the krona in favor of other ERM currencies. This time the Swedish central bank did not aggressively raise interest rates and the krona depreciated.

Profit opportunities such as this one can sometimes be exploited by speculators who recognize that a country's exchange-rate policy is inconsistent with the monetary policy needed, given a country's domestic situation. By paying careful attention to a country's economic and political developments, a speculator can sometimes forecast the direction of a

<sup>&</sup>lt;sup>9</sup>If a central bank can't change the short-term interest rate independently, it can't use monetary policy independently to stimulate the economy. Hence, countries with stabilized exchange rates must give up the independent use of monetary policy.

<sup>&</sup>lt;sup>10</sup>If speculators expect the value of the currency to fall, and they are right, speculators can profit by selling the currency short. As an example, suppose a speculator anticipates that the value of the Swedish krona with respect to the deutsche mark will fall in one week. The speculator could borrow krona and sell them for deutsche marks at the current exchange rate. If the speculator is correct and the krona does depreciate, at the end of the week the speculator can buy back the krona for fewer deutsche marks than he sold them for. Provided the krona fell enough over the week, the speculator can repay the loan with interest and make a profit in deutsche marks. However, if the central bank makes short-term interest rates high enough, it can make this transaction unprofitable. Thus, one defense against a speculative attack is to dramatically raise shortterm interest rates.

currency's move when it breaks out of a stabilized exchange rate system. But the timing is not easily forecast; it is probably determined by market sentiment.<sup>11</sup>

### WHAT ABOUT TECHNICAL RULES?

Many market participants don't rely on the fundamentals. Instead, they use technical rules, which are procedures for identifying patterns in exchange rates. A simple technical rule involves looking at interest rates in two countries. Suppose the first country is the United States and the second is Canada. If the onemonth U.S. interest rate is higher than the onemonth rate in Canada, the U.S. dollar will tend to appreciate with respect to the Canadian dollar. But if the one-month Canadian interest rate is higher, the U.S. dollar will tend to depreciate with respect to the Canadian dollar. Economists and foreign exchange participants have often noted this fact.<sup>12</sup>

Indeed, it is possible to make money, on average, by using this rule. The problem is that implementing this rule carries risk. There is an ongoing debate about how big this risk is, and whether the average profits are explained by the level of risk. After all, it would not be surprising that the market pays a premium to those willing to assume substantial risk. Furthermore, the profits may have occurred only by chance and may not recur. Sometimes, economists report other technical rules that seem to make money in the foreign exchange market. <sup>13</sup> However, the considerations noted in the interest-rate differential rule apply to any tech-

<sup>11</sup>For further discussion of the myriad problems that can arise when countries attempt to fix their exchange rates, see the article by Obstfeld and Rogoff (1995).

 $^{12}\mathrm{See}$  my 1994  $\mathit{Business}$   $\mathit{Review}$  article for a nontechnical discussion.

nical rule. Even if the rule makes profits on average, the profits might be explained by the level of risk assumed in applying the rule. Moreover, the profits may well disappear when we account for technical statistical problems. Since economists are undecided at present about whether technical rules really do make money, it seems prudent to be cautious when evaluating the merits of any such rule.

# WHAT ABOUT LONG-RUN FORECASTING?

Even though economic models or the fundamentals don't help us understand the exchange rate in the short run (except to the extent that they influence market psychology), there is evidence that models do better in the long run. For example, economists Martin Eichenbaum and Charles Evans report that currencies react as theory would suggest to unanticipated movements in the money supply, but only in the long run, after a period of about two years. Standard monetary theories would imply that an unanticipated decline in the U.S. money supply would lead to an appreciation of the dollar with respect to other currencies. Eichenbaum and Evans found that the dollar does, in fact, appreciate in response to an unanticipated monetary contraction; however, the full effects on the dollar are not registered until two years after the contraction, suggesting that models may well work in explaining the exchange rate in the long run.14

# IS ANY ASPECT OF THE EXCHANGE RATE PREDICTABLE IN THE SHORT RUN?

Although the level of the exchange rate in the short run is not very predictable, volatilities and correlations of currencies are much

<sup>&</sup>lt;sup>13</sup>For an example, see Sweeney (1986).

<sup>&</sup>lt;sup>14</sup>For further evidence on the effects of unanticipated monetary contractions on the exchange rate, see Schlagenhauf and Wrase (1995).

more predictable. The daily volatility of a currency measures the extent to which the currency's value in terms of another currency fluctuates each day. The value of high-volatility currencies fluctuates more each day than that of low-volatility currencies. Correlations measure the extent to which currencies move together. In general, volatilities and correlations vary with time, rising or falling each day in a somewhat predictable way.

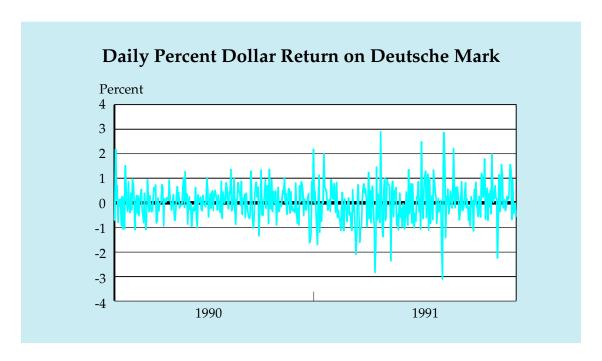
The time-varying nature of the daily volatility of the dollar in terms of the deutsche mark can be seen in the figure. Notice that, in 1991, days on which the volatility of the dollar is high tend to cluster together, and in 1990, days with lower volatility follow one another. Since daily volatility clusters together, it is predictable. If we want to predict tomorrow's volatility, we need only look at the recent past. If daily volatility has been high over the recent past, we can be reasonably sure that it will be high tomorrow.

This idea forms the basis for statistical mod-

els of a currency's volatility. The GARCH model, developed by economist Tim Bollerslev, who built on work by economist Robert Engle, uses the volatility-clustering phenomenon to predict future volatility. In essence, a GARCH model measures the strength of the relationship between recent volatility and current volatility. Once this strength is known, it can be used to forecast volatility. GARCH models have good empirical support for exchange rates and are being used in practical applications in the foreign exchange market.<sup>15</sup>

GARCH models can be extended to handle two or more currencies, and they can measure the strength of recent correlations in predict-

<sup>15</sup>GARCH stands for Generalized Autoregressive Conditional Heteroskedasticity. For the technical details of how GARCH models work, see Bollerslev (1986). Examples of technical applications of GARCH models of exchange rates include Bollerslev (1990) and Kroner and Sultan (1993). Heynen and Kat (1994) use GARCH to forecast volatility.



ing current ones. Once this strength is understood, it can be used to forecast correlations.

# USES OF VOLATILITY AND CORRELATION FORECASTS

Volatility and correlation forecasts have important uses in finance. First, currency derivatives, securities whose value depends on the value of currencies, require measures of volatility and sometimes correlations to price them. GARCH models can supply estimates of these volatilities and correlations. Second, volatilities of individual currencies coupled with correlations between currencies can be combined

to determine the volatility of a portfolio of currencies. Since the volatility of a portfolio measures the extent to which the portfolio's value fluctuates, the volatility can be used to assess a portfolio's risk. Portfolios with higher volatilities are riskier because they have a tendency to lose more per day—or gain more per day—than do portfolios with lower volatilities (see *Using GARCH to Measure Portfolio Risk*). Finally, knowledge of volatilities and correlations can help an investor choose the proportions of each currency to hold in a portfolio. For example, knowing a portfolio's volatilities and correlations may show an investor how to rearrange

# Using GARCH to Measure Portfolio Risk

Here, we illustrate the use of a GARCH model to manage risk in a simple portfolio of two currencies, the yen and the deutsche mark. Using daily data on the yen and the deutsche mark from January 2, 1981, to June 30, 1996, the time-varying volatilities and correlations were estimated using Engle and Lee's (1993a,b) GARCH model. Suppose we have a portfolio with \$1 million invested in yen and \$1 million invested in deutsche marks. Then we can calculate the value at risk (VaR) of the portfolio. The VaR is the maximum loss the portfolio will experience a certain fraction of the time during a specific period. For example, we can see from the table that daily VaR at the 95 percent confidence level is \$12,000. That means that 95 percent of the time, the largest daily loss on the portfolio will be \$12,000. But 5 percent of the time, the loss will be bigger, sometimes by a substantial amount. The daily loss measures the difference between the value of the portfolio at the end of one trading day and its value at the end of the next trading day.

As another example, consider weekly VaR at the 98 percent confidence interval. The numbers indicate that 98 percent of the time, the loss over five trading days will not exceed \$35,000. But 2 percent of the time, the losses will be bigger. See Hopper (1996) for more discussion.

# Value at Risk of a Currency Portfolio with \$1 Million Invested in Both Yen and Deutsche marks

|            | One-Day Horizon | Five-Day Horizon |
|------------|-----------------|------------------|
| 95 percent | \$12,000        | \$27,000         |
| 98 percent | \$15,000        | \$35,000         |
| 99 percent | \$18,000        | \$41,000         |

These numbers for the value at risk apply to the risk in the portfolio on July 1, 1996, the day after the end of the data period. However, the reason for using a GARCH model is that volatility varies over time. The value at risk would be higher in times of greater volatility and lower when the market is less volatile.

the proportions of currencies in a portfolio so that he has the same return, on average, but a lower risk of loss.

### CONCLUSION

The evidence discussed in this article suggests that economic models and indeed fundamental economic quantities are not very useful in explaining the history of the exchange rate or in forecasting its value over the next year or so. This fact has important implications for market participants. It is all too common to encounter private-sector foreign exchange economists who tell very cogent stories designed to buttress their short-term forecasts for the values of currencies. These stories are often based on plausible economic assumptions or models. These economists hope that market participants will act on their forecasts and trade currencies. However, if these forecasts are justified by a belief that economic models or fundamentals influence the exchange rate in the short run, it's likely they are not very good. Indeed, we have seen that these forecasts will probably be outperformed by the naive forecast: tomorrow's exchange rate will be what it is today.

On the other hand, to the extent that these forecasts reflect market sentiment or a self-ful-filling prophecy, they may be useful. Unfortunately, it is difficult to judge when this is the case. The difficulty is accentuated by the unobservability of market expectations. A forecaster might be using a model he believes in, and his forecast might turn out to be correct if the market also temporarily believes the implications of the model. But it is hard, if not impossible, to know what the market expects; hence, it is hard to judge the merits of a forecast.

Fortunately, the situation is better regarding volatilities and correlations, which follow predictable patterns. The GARCH model and its more sophisticated variants can be used to price derivatives, assess currency portfolio risk, and set allocations of currencies in portfolios. Economists are continually discovering new empirical facts about volatility and correlations. No doubt the GARCH model will eventually be supplanted by an alternative, but for now, economists will use the GARCH model, or some variation of it, to forecast volatilities and correlations of currencies.

## **REFERENCES**

Backus, David. "Empirical Models of the Exchange Rate: Separating the Wheat from the Chaff," Canadian Journal of Economics (1984), pp. 824-46.

Bilson, John. "The Monetary Approach to the Exchange Rate—Some Empirical Evidence," IMF Staff Papers, 25 (1978), pp. 48-75.

Bollerslev, Tim. "Generalized Autoregressive Conditional Heteroskedasticity," *Journal of Econometrics*, 31 (1986), pp. 307-27.

Bollerslev, Tim. "Modelling the Coherence in Short-Run Nominal Exchange Rates: A Multivariate Generalized ARCH Model," *Review of Economics and Statistics*, 72 (1990), pp. 498-505.

# **REFERENCES** (continued)

- Branson, William. "Macroeconomic Determinants of Real Exchange Rate Risks," in R.J. Herring, ed., *Managing Foreign Exchange Risk*. Cambridge, U.K.: Cambridge University Press, 1983.
- Branson, William, Hannu Halttunen, and Paul Masson. "Exchange Rates in the Short Run: The Dollar-Deutschemark Rate," European Economic Review, 10 (1977), pp. 303-24.
- Dornbusch, Rudiger. "Expectations and Exchange Rate Dynamics," *Journal of Political Economy*, 84 (1976), pp. 1161-76.
- Edwards, Sebastian. "Exchange Rates and News: A Multi-Currency Approach," *Journal of International Money and Finance*, 1 (1982), pp. 211-24.
- Edwards, Sebastian. "Floating Exchange Rates, Expectations, and New Information," *Journal of Monetary Economics*, 11, (1983), pp. 321-36.
- Eichenbaum, Martin, and Charles Evans. "Some Empirical Evidence on the Effects of Monetary Policy Shocks on Exchange Rates," NBER Working Paper 4271 (1993).
- Engle, Robert F. "Autoregressive Conditional Heteroskedasticity with Estimates of the Variance of U.K. Inflation," *Econometrica*, 50 (1982), pp. 987-1008.
- Engle R., and G. Lee. "A Permanent and Transitory Component Model of Stock Return Volatility," Discussion Paper 92-44R, Department of Economics, University of California, San Diego (1993a).
- Engle R., and G. Lee. "Long Run Volatility Forecasting for Individual Stocks in a One Factor Model," Discussion Paper 93-30, Department of Economics, University of California, San Diego (1993b).
- Frankel, Jeffrey. "In Search of the Exchange Rate Risk Premium: A Six Currency Test Assuming Mean-Variance Optimization," *Journal of International Money and Finance*, 1 (1982), pp. 255-74.
- Frenkel, Jacob. "A Monetary Approach to the Exchange Rate: Doctrinal Aspects and Empirical Evidence," *Scandinavian Journal of Economics*, 78 (1976), pp. 200-24.
- Frenkel, Jacob. "Exchange Rates, Prices, and Money: Lessons From the 1920s," *American Economic Review*, 70 (1980), pp. 235-42.

- Heynen, Ronald C., and Harry M. Kat. "Volatility Prediction: A Comparison of the Stochastic Volatility, GARCH (1,1), and EGARCH (1,1) Models," *The Journal of Derivatives*, 2 (1994), pp. 50-65.
- Hodrick, Robert. "An Empirical Analysis of the Monetary Approach to the Exchange Rate," in J. Frenkel and H.G. Johnson, eds., *The Economics of Exchange Rates*. Reading, Mass.: Addison Wesley, 1978, pp. 97-116.
- Hopper, Greg. "Is the Foreign Exchange Market Inefficient?" Federal Reserve Bank of Philadelphia *Business Review* (May/June 1994).
- Hopper, Greg. "Value at Risk: A New Methodology For Measuring Portfolio Risk," Federal Reserve Bank of Philadelphia *Business Review* (July/August 1996).
- Kroner, Kenneth F., and Jahangir Sultan, "Time-Varying Distributions and Dynamic Hedging with Foreign Currency Futures," *Journal of Financial and Quantitative Analysis*, 28 (1993), pp. 535-51.
- Lewis, Karen. "Testing the Portfolio Balance Model: A Multi-lateral Approach," *Journal of International Economics*, 7 (1988), pp. 273-88.
- MacDonald, Ronald. "Some Tests of the Rational Expectations Hypothesis in the Foreign Exchange Markets," *Scottish Journal of Political Economy*, 30 (1983), pp. 235-50.
- Meese, Richard, and Kenneth Rogoff. "Empirical Exchange Rate Models of the 1970s: Do They Fit Out of Sample?" *Journal of International Economics*, 14 (1983), pp. 3-24.
- Obstfeld, Maurice, and Kenneth Rogoff. "The Mirage of Fixed Exchange Rates," *Journal of Economic Perspectives*, 9 (1995), pp. 73-96.
- Rose, Andrew. "Are Exchange Rates Macroeconomic Phenomena?" Federal Reserve Bank of San Francisco *Economic Review*, 1 (1994), pp. 19-30.
- Schlagenhauf, Don, and Jeffrey Wrase. "Liquidity and Real Activity in a Simple Open Economy Model," *Journal of Monetary Economics*, 35 (1995), pp. 431-61.
- Sweeney, Richard J. "Beating the Foreign Exchange Market," *Journal of Finance* (1986), pp. 163-82.