



FEDERAL RESERVE BANK  
OF DALLAS

HELEN E. HOLCOMB  
FIRST VICE PRESIDENT AND  
CHIEF OPERATING OFFICER

DALLAS, TEXAS  
75265-5906

March 13, 1998

Notice 98-24

**TO:** The Chief Operating Officer of each  
financial institution and others concerned  
in the Eleventh Federal Reserve District

**SUBJECT**

**1998 Telephone Directory for the  
Eleventh Federal Reserve District**

**DETAILS**

The telephone directory for the Federal Reserve Bank of Dallas, which includes the El Paso, Houston, and San Antonio Offices, has been updated. The directory is arranged alphabetically by department and by service.

**ENCLOSURES**

Enclosed are two copies of the telephone directory for your use.

**MORE INFORMATION**

For additional copies of this Bank's notice and the directory, please contact the Public Affairs Department at (214) 922-5254.

Sincerely,

*Helen E. Holcomb*

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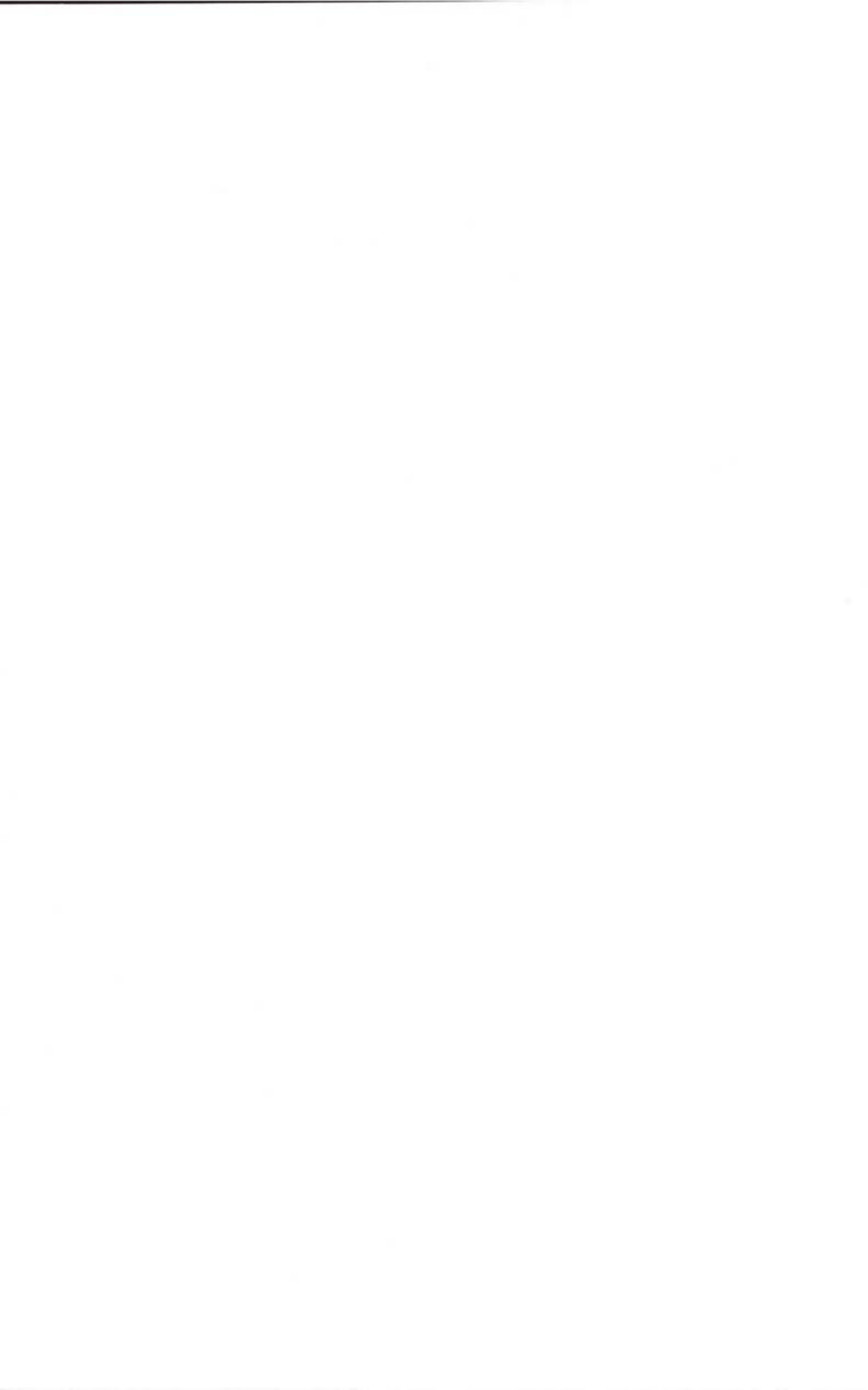
For additional copies, bankers and others are encouraged to use one of the following toll-free numbers in contacting the Federal Reserve Bank of Dallas: Dallas Office (800) 333-4460; El Paso Branch *Intrastate* (800) 592-1631, *Interstate* (800) 351-1012; Houston Branch *Intrastate* (800) 392-4162, *Interstate* (800) 221-0363; San Antonio Branch *Intrastate* (800) 292-5810.



FEDERAL RESERVE BANK OF DALLAS

# 1998 Phone Directory





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STREET AND MAILING ADDRESSES  
FEDERAL RESERVE BANK OF DALLAS

DALLAS OFFICE

Local	(214) 922-6000
After 5:00 p.m.	(214) 922-6911
Toll Free	(800) 333-4460

The area code for all Dallas Office local numbers is 214.

Street Address: 2200 N. Pearl St.  
Dallas, TX 75201-2272

Mailing Address: P.O. Box 655906  
Dallas, TX 75265-5906

EL PASO BRANCH

Local	(915) 544-4730
Texas (Toll Free)	(800) 592-1631
New Mexico (Toll Free)	(800) 351-1012
U.S.A. (Toll Free)	(800) 846-6858

The area code for all El Paso Branch local numbers is 915.

Street Address: 301 E. Main St.  
El Paso, TX 79901-1326

Mailing Address: P.O. Box 100  
El Paso, TX 79999-0100

## STREET AND MAILING ADDRESSES *(continued)*

### HOUSTON BRANCH

Local (713) 659-4433

Intrastate (Toll Free) (800) 392-4162

Interstate (Toll Free) (800) 221-0363

**The area code for all Houston Branch local numbers is 713.**

*Street Address:* 1701 San Jacinto St.

Houston, TX 77002-8215

*Mailing Address:* P.O. Box 2578

Houston, TX 77252-2578

### SAN ANTONIO BRANCH

Local (210) 978-1200

Intrastate (Toll Free) (800) 292-5810

**The area code for all San Antonio Branch local numbers is 210.**

*Street Address:* 126 E. Nueva St.

San Antonio, TX 78204-1020

*Mailing Address:* P.O. Box 1471

San Antonio, TX 78295-1471

### FEDERAL RESERVE BANK OF DALLAS

**INTERNET WEB SITE:** [www.dallasfed.org](http://www.dallasfed.org)

## FEDERAL RESERVE BANK OF DALLAS OFFICERS

ROBERT D. McTEER, JR., President and Chief Executive Officer	922-5001
Executive Assistant to the President—Bunny Harmon	922-5002
HELEN E. HOLCOMB, First Vice President and Chief Operating Officer	922-5007
Branch Offices	
Administrative Assistant—Nancy T. Archer	922-5058
TYRONE GHOLSON, Senior Vice President	922-6789
Cash, Protection, Securities, Services	
Executive Secretary—Jan Armstrong	922-6810
ROBERT D. HANKINS, Senior Vice President	922-5057
Banking Supervision, Discount and Credit,	
Financial Industry Studies	
Executive Secretary—Debbie L. Nygaard	922-5369
LARRY J. RECK, Senior Vice President	922-5010
Information Technology Services, Payments Services	
Executive Secretary—Madeline Vaughan	922-5020
HARVEY ROSENBLUM, Senior Vice President and Director of Research	922-5055
Research, Statistics	
Administrative Assistant—Martha F. Hill	922-5018
MILLARD E. SWEATT, Senior Vice President, General Counsel, and Secretary	922-5014
Legal, Office of the Secretary, Operations Analysis, Purchasing	
Executive Secretary—Irma R. Hernandez	922-5016
EARL ANDERSON, Vice President	922-6152
Banking Supervision	
BASIL J. ASARO, Vice President	922-6066
Banking Supervision	
GLORIA V. BROWN, Vice President	922-5266
Community Affairs, Public Affairs	



**OFFICERS** (continued)[illegible]



DALLAS OFFICE

ACH—AUTOMATED CLEARINGHOUSE	
Ann S. Dodson, Manager	922-5802
Rita S. Douglas, Supervisor	922-6443
Betty G. Davis, ACH Analyst	922-6437
B. B. Sessions, ACH Analyst	922-6441
Automated Clearinghouse and Direct Deposit of Recurring Payments	922-6119
ACH Forms	922-6161
ACH Processing	922-6119
ACH Remakes	922-6119
ACH Returns	922-6119
ACH Correspondence	922-6119
SouthWestern Automated Clearing House Association	954-0585
ADJUSTMENTS—CHECKS	
(See Payments Services Department)	
AUDIT DEPARTMENT	
Bill Adamson - ITS	922-5524
Pam Mann - Retail Payments	922-5530
Sharon Lyerly - Cash/Fiscal	922-5535
Glenda Balfantz - Accounting	922-5532
Scott Meischen - District	922-5525
Larry Rex - Wholesale	922-5521
BANKING SUPERVISION DEPARTMENT	
Earl Anderson, Vice President	922-6152
Basil J. Asaro, Vice President	922-6066
W. Arthur Tribble, Vice President	922-6226
Dean A. Pankonien, Assistant Vice President	922-6154
John R. Phillips, Assistant Vice President	922-5572
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**BANKING SUPERVISION DEPARTMENT** *(continued)*

Gayle Teague, Assistant Vice President	922-6151
Marion E. White, Assistant Vice President	922-6155
E. Ann Worthy, Assistant Vice President	922-6156
Jay R. Jolley, Director—Applications	922-6071
Dianne Wetsel, Coordinator—Applications	922-6085
State Member Bank, Edge and Agreement Corporations, Bank Holding Company Applications; Merger Effects on Bank Market Structure	
Eugene Coy, Jr., Director—Consumer Affairs	922-6201
Consumer Affairs, Consumer Complaints	
Zane Rogers, Enforcement Examiner—Special Monitoring Unit	922-6086
Dorsey J. Davis, Director—Report Processing Services	922-6051
Call Reports	
<b>Examinations/Inspections</b>	
V. Lynn Black, Supervisory Examiner	922-6069
Bobby E. Coberly, Jr., Supervisory Examiner	922-6209
James T. Dean, Jr., Supervisory Examiner	922-6237
Richard F. Kiker, Supervisory Examiner	922-6247
Daniel L. Kirkland, Supervisory Examiner	922-6256
Gary A. Krumm, Supervisory Examiner	922-6218
<b>CALL REPORTS</b>	
<i>(For the actual report or for technical requests, see Banking Supervision Department.)</i>	
<b>CAPITAL STOCK</b>	
<i>(See Financial Planning and Control Department)</i>	
<b>CASH DEPARTMENT</b>	
Tyrone Gholson, Senior Vice President	922-6789
Robert G. Feil, Assistant Vice President	922-6787
<i>(continued)</i>	7

## **CASH DEPARTMENT** *(continued)*

Bill Morse, Manager	922-6802
Mark Billings, Application Systems Analyst	922-6807
Armando Diaz, Senior Analyst, Coach—Currency Verification	922-6755
Robert L. Blackwell, Coach—Operations	922-6804
Bob R. Carney, Coach—Accounting	922-6805
Don E. Curtis, Customer Relations	922-6808
Betty K. Dowdle, Analyst	922-6806
Keith Cotton, User Programmer	922-6809
Currency and Coin Order Inquiries	922-6815
ACCENT—Automated Currency and Coin Ordering	922-6115
(Toll Free)	(800) 333-1795

## **CHECK COLLECTION DEPARTMENT**

*(See Payments Services Department)*

## **COMMUNITY AFFAIRS**

*(See Public Affairs Department)*

## **CONSUMER COMPLAINTS**

Banking Supervision Department

922-6291

## **DATA SERVICES DEPARTMENT**

*(See Information Technology Services Department)*

## **DISCOUNT AND CREDIT DEPARTMENT**

W. Arthur Tribble, Vice President

922-6226

Michael N. Turner, Assistant Vice President

922-5573

Finlay R. Higgins, Coordinator—Discount and Credit

922-5335

Advances and Collateral

922-5333

Paul T. Elzner, Manager—Reserve and Risk Management

922-5590

Daylight Overdraft Monitoring

922-5584

or 922-5585

Calculation of Reserve Requirements

922-5646

**DISCOUNT AND CREDIT DEPARTMENT** *(continued)*

Clearing Account Information	922-5646
<b>ECONOMIC INFORMATION</b>	
<i>(See Research Department)</i>	
<b>EMERGENCY PREPAREDNESS MANUAL</b>	922-6903
<b>FINANCIAL INDUSTRY STUDIES DEPARTMENT</b>	
W. Arthur Tribble, Vice President	922-6226
Jeffery W. Gunther, Senior Economist and Policy Advisor	922-5370
Robert R. Moore, Senior Economist and Policy Advisor	922-5355
Kenneth J. Robinson, Senior Economist and Policy Advisor	922-5365
Thomas F. Seims, Senior Economist and Policy Advisor	922-5129
Sujit "Bob" Chakravorti, Senior Economist	922-5357
Robert V. Bubel, International Financial Analyst	922-6277
Robert F. Mahalik, Senior Mortgage Banking Financial Analyst	922-6225
Karen M. Couch, Financial Industry Analyst	922-6052
Kelly Klemme, Financial Industry Analyst	922-5356
Edward C. "Ed" Skelton, Financial Analyst	922-5358
Susan P. Tetley, International Financial Analyst	922-6060
<b>FINANCIAL PLANNING AND CONTROL DEPARTMENT</b>	
Lyne H. Carter, Vice President	922-5901
KaSandra Goulding, Assistant Vice President	922-5255
Claude H. Davis, Manager—General Books, Capital Stock, Corporate Accounting, Expense, Revenue Accounting	922-5607
Godwin Aniede, Supervisor—General Books, Capital Stock	922-5608
James E. Mabe, Manager—IAS, Interdistrict Accounting	922-5606
Patricia W. Harris, Accounting Coordinator—IAS	922-5598
John Hourigan, Supervisor—Revenue Accounting	922-5574
Billing Information/Earnings Credit Information	922-5637
	or 922-5636
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## FINANCIAL PLANNING AND CONTROL DEPARTMENT *(continued)*

Interdistrict Accounting	922-5605
Federal Reserve Bank Stock Information	922-5609
Signature Cards	922-5614
<b>FOOD COUPONS</b>	922-6804
<b>FUNCTIONAL COST ANALYSIS (FCA)</b>	
<i>(See Statistics Department)</i>	
<b>GRAPHIC ARTS</b>	
<i>(See Public Affairs Department—Publications)</i>	
<b>INFORMATION TECHNOLOGY SERVICES DEPARTMENT</b>	
Billy J. Dusek, Vice President	922-5902
Johnny L. Johnson, Assistant Vice President	922-5427
Meredith N. Black, Assistant Vice President	922-6167
<b>Customer Services Center</b>	
Anne H. Coday, Manager	922-5850
Toll Free	(800) 333-4460
Fax	922-5439
The Customer Services Center provides assistance to financial institutions located in the Dallas Office territory. For technical assistance for any of the following, please call	
Local	922-6161
Toll Free	(800) 333-1672
<b>ACCENT—Automated Currency and Coin Ordering</b>	
Local	922-6115
Toll Free	(800) 333-1795
<b>Audit Confirmation/Verification</b>	
Local	922-6161
Toll Free	(800) 333-1672
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## INFORMATION TECHNOLOGY SERVICES DEPARTMENT *(continued)*

CATIE	
Local	922-6118
Toll Free	(800) 333-1695
FASTAX	
Local	922-6108
Toll Free	(800) 333-1792
FEDLINE Network Data Line	
Toll Free	(800) 401-1555
Reserve Account Balances	
Local	922-6161
Toll Free	(800) 333-1672
Routing Numbers	
Local	922-6161
Toll Free	(800) 333-1672
Institutions located in other office territories should contact their local Branch Office.	

## LEGAL DEPARTMENT

Millard E. Sweatt, Senior Vice President, General Counsel, and Secretary	922-5111
Sharon A. Sweeney, Assistant Vice President, Associate General Counsel, and Associate Secretary	922-5101
Gary S. Renna, Senior Attorney	922-5101
Kally K. Robbins, Senior Attorney	922-5101
Jane Anne Schmoker, Senior Attorney	922-5101

## OPERATIONS ANALYSIS DEPARTMENT

Joanna O. Kolson, Vice President	922-5126
Larry C. Ripley, Assistant Vice President	922-6429

## PAYMENTS SERVICES DEPARTMENT

Larry M. Snell, Vice President	922-5571
Terry B. Campbell, Assistant Vice President	922-6603
Evelyn L.V. Watkins	922-5589
<b>Adjustments</b>	
Joe Betsill, Manager	922-6519
Lena P. Brown, Forward Adjustments Team Leader	922-6566
Randi F. Murphy, Forward Adjustments Team Leader	922-6561
Barbara J. Turner, Forward Adjustments Team Leader	922-6564
David A. Brown, Return Adjustments Team Leader	922-6537
Mark W. Frazier, Adjustment Operations Analyst	922-6581
Cash Letter Adjustments, Missing/Extra Bundles	922-6565
<b>Check Collection (8:00 a.m.–5:00 p.m.)</b>	
Charles R. Hunter, Coordinator—Item Processing	922-6543
Jess Insall, Transportation Coordinator	922-6599
Richard Brown, Supervisor—Item Processing	922-6557
Sharon Brown-Turner, Supervisor—Item Processing	922-6594
Gloria L. Gilder, Supervisor—Mail Distribution	922-6508
Wendol R. Ross, Supervisor—Item Processing	922-6542
Check Forms	922-6576
Direct Send Cash Letter System	922-6555
<b>Check Support</b>	
Denny McCormick, Supervisor	922-5441
Correspondent Agreements, Cash Letter Processor	
Agreements, Autocharge Agreements, Availability Analysis	
<b>Electronic Check Services</b>	
Eric Lendl, Manager	922-6507
Elnor Reed III, Supervisor	922-6510



## PAYMENTS SERVICES DEPARTMENT *(continued)*

Notification of Large Return Items	922-6547
	or 922-6534
	or 922-6579
	or 922-6550
Check Image Services	922-6568
	or 922-6606
<b>Float/Quality Services</b>	
Salestus Winkley, Manager	922-5757
Denny McCormick, Supervisor	922-5441
Faye Kocian, CLMS Analyst	922-6533
Renay Morgan, Float Specialist—As-of Adjustments	922-5603
Denise Shoulders, Float Analyst	922-6578
Linda Nations, Checks Analyst—Credit Availability	922-6558
<b>Information Services</b>	
Bill Green, Coordinator	922-5490
Al Proctor, Coordinator	922-6560
Sandra Taylor, Marketing Analyst	922-5429
Joe Urso, Financial Analyst	922-5482
Wendy Zea, Financial Analyst	922-5580
<b>Marketing/Business Development</b>	
Bill Green, Coordinator	922-5490
Sandra Taylor, Marketing Analyst	922-5429
Gene S. Coleman, Jr., Account Executive	922-5430
Diane M. Holloway, Account Executive	922-5470
Stan McAnelly, Account Executive	922-5464
Jim McCammon, Account Executive	922-5491
<b>RCPC (10:00 p.m.–7:00 a.m.)</b>	
Harry F. Franklin, Manager—Item Processing	922-6575
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**PAYMENTS SERVICES DEPARTMENT** *(continued)*

Aubrey Sikorski, Supervisor—Item Processing	922-5451
David Eastman, Supervisor—Item Processing	922-6530
Erma N. Harris, Supervisor—Item Processing	922-6501
Bobby Jones, Supervisor—Item Processing	922-6527
James P. Partlow, Supervisor—Mail Distribution	922-6585
<b>Return Items</b>	
Charles R. Hunter, Coordinator—Item Processing	922-6543
Richard Brown, Supervisor—Item Processing	922-6557

**PERSONNEL SERVICES DEPARTMENT**

Joel L. Koonce, Jr., Vice President	922-6350
C. LaVor Lym, Assistant Vice President	922-6352
Bob W. Williams, Assistant Vice President	922-6353
Rick L. Butler, Coordinator—Information Systems	922-6382
Thurman W. Medlock, Jr., Coordinator—Community Services	922-6356
Bob P. Queyrouze, Coordinator—Compensation and Benefits	922-6374
Dana Mandel, Coordinator—Recruiting, Employee Relations, and Training	922-6359
C. Lenelle Wagner, Supervisor—Payroll	922-6389
Verification of Employment	922-6362
Job Line	922-6166

**PROTECTION DEPARTMENT**

Kermit S. Harmon, Vice President	922-6870
Lawrence E. Hall, Manager	922-6867
Domingo Castillo, Captain	922-6905
Administrative Office	922-6903

**PUBLIC AFFAIRS DEPARTMENT**

Gloria V. Brown, Vice President	922-5266

## PUBLIC AFFAIRS DEPARTMENT *(continued)*

<b>Community Affairs</b>	
Gloria V. Brown, Vice President	922-5266
Nancy Vickrey, Community Affairs Officer	922-5271
<b>Economic Education</b>	
Wayne Hast, Director	922-5258
<b>Public Information</b>	
Media Information	922-5253
Public Information	922-5259
Requests for Notices, Operating Circulars, and Regulations	922-5254
Requests for Dallas Fed Publications	922-5254
Requests for Currency Exhibit or Film/Slide Shows	922-5257
Requests to be Added/Deleted to/from a Mail List	922-5257
<b>Public Information Recording—Available 24 hours</b>	922-6100
Information on U.S. Treasury Securities, (Toll Free)	(800) 333-2231
Constant Maturity Rates, Dallas Fed and Branch	
Locations/Addresses, Members of the Board of Governors	
<b>Publications—Editorial/Graphics</b>	
Kay Champagne, Director	922-5202
Publications—Requests for recent or back issues of <i>Economic Review</i> , <i>Southwest Economy</i> , <i>Financial Industry Issues</i> , <i>Financial Industry Studies</i> or any other Federal Reserve publication	922-5254
<b>Technical and Support Services</b>	
Trudy White, Director	922-5287
<b>Fax (Public Affairs)</b>	922-5268
<b>PURCHASING DEPARTMENT</b>	
Joanna O. Kolson, Vice President	922-5126
Larry C. Ripley, Assistant Vice President	922-6429

## RESEARCH DEPARTMENT

W. Michael Cox, Vice President and Economic Advisor	922-5150
Stephen P. A. Brown, Senior Economist and Assistant Vice President	922-5152
William C. Gruben, Director of Center for Latin American Economics and Assistant Vice President	922-5155
John V. Duca, Senior Economist and Assistant Vice President	922-5154
Evan F. Koenig, Senior Economist and Assistant Vice President	922-5156
Mine Yücel, Research Officer	922-5160
D. Kay Gribbin, Administrative Manager	922-5185
Michael C. Zimmerman, Library Administrator	922-5219
Economic Statistics Information	922-5180
Or, you may obtain information at: <a href="http://www.dallasfed.org">www.dallasfed.org</a>	
Fax	922-5194

## RESERVE ACCOUNT INFORMATION

*(See Information Technology Services Department)*

## RETURN ITEMS—CHECKS

*(See Payments Services Department)*

## SALARY SURVEYS

*(See Statistics Department)*

## SAVINGS BONDS

*(Effective March 1, 1994, the Federal Reserve Bank of Kansas City  
began processing all savings bonds transactions.)* (Toll Free)

EZ Clear

(800) 333-2919

922-6520

## SECRETARY'S OFFICE

Millard E. Sweatt, Senior Vice President, General Counsel,  
and Secretary

922-5014

Sharon A. Sweeney, Assistant Vice President,

922-5101

Associate General Counsel, and Associate Secretary

**SECRETARY'S OFFICE** *(continued)*

Martha F. Hill, Administrative Assistant	922-5018
Irma R. Hernandez, Executive Secretary	922-5016
<b>SECURITIES DEPARTMENT</b>	
Tyrone Gholson, Senior Vice President	922-6789
Robert G. Feil, Assistant Vice President	922-6787
Nancy H. Barton, Manager	922-6746
Shirley M. Barnes, Coordinator	922-6703
<b>Federal Taxes/Treasury Tax and Loan Division</b>	
Janie Worley, Supervisor	922-6761
Federal Taxes	922-6717
Treasury Tax and Loan	922-6711
	or 922-6716
FASTAX	922-6108
(Toll Free)	(800) 333-1792
Fax (Treasury Tax and Loan)	922-6742
Commodity Credit Corporation	922-6766
<b>Noncash Collection</b>	
<i>(Effective February 1, 1993, the Federal Reserve Bank of Atlanta, Jacksonville Branch, began handling noncash services.)</i>	(904) 632-1170
<b>Securities Handling</b>	
Carolyn R. Crawford, Supervisor	922-6748
Government Coupons	922-6772
Interest Rate Information	922-6100
Marketable Issues Section	922-6772
Original Issues Section	922-6771
<i>(Effective November 1, 1993, the Federal Reserve Bank of Chicago began handling the purchase and sale of securities.)</i> (Toll Free)	(800) 223-6536
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**SECURITIES DEPARTMENT** *(continued)*

<b>Transfer of Funds</b>	
Vannecie L. Willis, Supervisor	922-6455
Offline Transfer of Funds	922-6110
(Toll Free)	(800) 333-1768
Fax	922-6777
<b>Transfer of Securities</b>	
Carolyn R. Crawford, Supervisor	922-6748
Offline Transfer of Securities	922-6110
Fax	922-6777
<b>SERVICES DEPARTMENT</b>	
Kermit S. Harmon, Vice President	922-6870
James R. McCullin, Assistant Vice President	922-5904
Robin Wilson, Manager	922-5135
<b>STATISTICS DEPARTMENT</b>	
Stephen M. Welch, Assistant Vice President	922-5402
Kathy K. Johnsrud, Statistics Officer	922-5480
Regulations D and Q, Federal Reserve Board	
Statistical Releases	
Mario Hernandez, Technical Coordinator	922-5399
Karan A. Jensen, Reports Coordinator	922-5410
Deborah S. Perkins, Reports Coordinator	922-5404
Barbara Winters, FCA Coordinator	922-5376
Officers' and Employees' Salary Surveys	
Terri Regas, Data Analyst	922-5414
Deposit Reports, Regulation D	
Carolyn S. Burton, Data Analyst	922-5421
Deposit Reports, Regulation D	





## EL PASO BRANCH

<b>Local</b>	(915) 544-4730
<b>Texas (Toll Free)</b>	(800) 592-1631
<b>New Mexico (Toll Free)</b>	(800) 351-1012
<b>U.S.A. (Toll Free)</b>	(800) 846-6858
Sam C. Clay, Vice President in Charge	521-8288
Dolores V. King, Administrative Specialist	521-8203
Blanca Lance, Executive Secretary	521-8204
Patricia Pietzyk, Secretary	521-8219
Esther Burnham, Operations Support	521-8297
Nicole B. King, Operations Support	521-8290
Robert J. Frohoff, Customer Support	521-8226
Fax	521-8284
<b>ACCOUNTING/PERSONNEL SERVICES DEPARTMENT</b>	
Javier R. Jimenez, Assistant Vice President	521-8202
Vicky Johnson, Supervisor—Accounting	521-8230
Direct Sends/Federal Reconciliation	521-8282
Reserve Maintenance	521-8213
Fax (Accounting)	521-8285
Rosa M. Vega, Coordinator—Personnel	521-8234
Fax (Personnel)	521-8256
<b>AUDIT DEPARTMENT</b>	
Branch Auditor	521-8211
<b>CASH/FISCAL AGENCY DEPARTMENT</b>	
J. Eloise Guinn, Assistant Vice President	521-8201
Dieter Stanchos, Manager	521-8265
Alfredo Contreras, Supervisor—BPS-3000 and Currency Receiving	521-8268
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**EL PASO BRANCH** *(continued)*

Susana A. Jimenez, Supervisor—Currency Paying, Coin and Fiscal Agency	521-8266
Cyndy J. Wood, Supervisor—BPS-3000 (Nights), Records	521-8267
ACCENT—Automated Currency and Coin Ordering	521-8278
Texas (Toll Free)	(800) 592-1631
New Mexico (Toll Free)	(800) 351-1012
Fax	521-8283
<b>CUSTOMER SUPPORT</b>	
J. Eloise Guinn, Assistant Vice President	521-8201
Jane L. Pyke, Manager	521-8244
Angel Del Toro, Trainer—Fedline	521-8205
Phil Gagner, PC User Systems Analyst	521-8247
Fax	521-8284
<b>ECONOMICS/RESEARCH</b>	
Lucinda Vargas, Economist	521-8231
Fax	521-8228
<b>FACILITIES/PROTECTION DEPARTMENT</b>	
Sam C. Clay, Vice President	521-8288
Luis Barba, Manager	521-8232
Lino Duron, Guard Captain	521-8280
Tony Soto, Maintenance Supervisor	521-8242
Fax	521-8284
<b>PAYMENTS MECHANISM DEPARTMENT</b>	
J. Eloise Guinn, Assistant Vice President	521-8201
Jane L. Pyke, Manager	521-8244
Scott G. Sawyers, Supervisor—Adjustments	521-8262
Lupe M. Edens, Supervisor—Check Processing	521-8256
Annette B. Rivas, Supervisor—Electronic Checks	521-8259
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**EL PASO BRANCH** (continued)[illegible]

HOUSTON BRANCH

Local	(713) 659-4433
Intrastate (Toll Free)	(800) 392-4162
Interstate (Toll Free)	(800) 221-0363
Main Fax	(713) 652-9103
Robert Smith III, Senior Vice President in Charge	652-1548
Pamela Daniel, Executive Secretary	652-1547
ACCOUNTING/PURCHASING	
Daron D. Peschel, Operations Officer	652-1536
C. O. Holt, Jr., Manager—Accounting	652-1530
Jan M. Williams, Supervisor—Accounting	652-1507
Shirley Hancock, Accounting Analyst (IAS)	652-9135
Payment System Risk (DORPS)	652-9107
Reserve Maintenance	652-1538
Shawn Rose, Purchasing, Buyer	652-9149
ADJUSTMENTS	
(See Payments Services Department)	
AUDIT DEPARTMENT	
Fran Kenner, Branch Auditor	652-1517
BANKING SUPERVISION DEPARTMENT	
Richard J. Burda, Assistant Vice President	652-1503
Andra H. Young, Secretary	652-1512
Barbara E. Reising, Supervisory Examiner	652-9116
Randy L. Steinley, Supervisory Examiner	652-9117
Fax	652-9118
BUDGET/EXPENSE DEPARTMENT	
Daron D. Peschel, Operations Officer	652-1536
Lilia P. Hice, Supervisor	652-1513
(continued)	23

## HOUSTON BRANCH *(continued)*

Gary W. Horne, Coordinator—Planning/Quality Control	652-1529
<b>CASH/FISCAL AGENCY DEPARTMENT</b>	
Luke E. Richards, Assistant Vice President	652-1544
Marilyn Snider, Operations Officer	652-1521
Martha B. McAnally, Supervisor—Certification and Verification	652-1612
Shelly McCollum, Supervisor—Currency Processing	652-1607
William A. Taylor, Supervisor—Cash Operations, Food Coupons	652-1605
Pat Cinco, Operations/Budget Specialist	652-9143
Linda M. Edney, Supervisor—Securities	652-1635
Carol J. Nevill, Cash/Fiscal Agency Operations Support	652-1634
Cash Control	652-1603
ACCENT—Automated Currency and Coin Ordering	652-1610
Treasury Tax and Loan FASTAX	652-1625
(Toll Free)	(800) 392-4162
Fax	652-9144
<b>CHECK COLLECTION/RETURN ITEMS</b>	
<i>(See Payments Services Department)</i>	
<b>CUSTOMER ASSISTANCE</b>	
<i>(See Payments Services Department)</i>	
<b>ECONOMICS/PUBLIC AFFAIRS DEPARTMENT</b>	
Robert W. Gilmer, Assistant Vice President	652-1546
Bobbie Salgado, Community Affairs Specialist	652-9134
Jennifer Tellepsen, Public Information	652-9138
Tim Hopper, Economist	652-9102
Angie Montelongo, Librarian	652-1539
<b>FACILITIES</b>	
René G. Gonzales, Assistant Vice President	652-1543
D. Everett Fetzer, Jr., Manager	652-1520



**HOUSTON BRANCH** *(continued)*

Stacy P. Ramos, Chief Engineer—Building/Equipment	652-1590
Fax	652-1630
<b>MANAGEMENT INFORMATION SYSTEMS</b>	
Robert W. Gilmer, Assistant Vice President	652-1546
Kurtis W. Kim, Coordinator	652-1528
Kimberly K. Collins, Project Manager	652-9192
Richard L. Cope, Network Administrator	652-9169
Tracy Cabbage, Programmer	652-9165
Jorge Salinas, Analyst	652-4835
<b>PAYMENTS SERVICES DEPARTMENT</b>	
René G. Gonzales, Assistant Vice President	652-1543
Louis R. Moore, Coordinator	652-1581
Fax	652-1569
<b>Adjustments</b>	
Peggy C. Rast, Manager	652-1582
Hilda H. Velasquez, Supervisor	652-1579
Cynthia Hogan, Quality Analyst	652-1570
Cash Letter Adjustments, Missent Cash Letters,	652-1652
Missing/Extra Bundles	
Notification of Large Return Items	652-1554
Fax	652-1569
<b>Check Collection/Return Items</b>	
Peggy C. Rast, Manager (8:00 a.m. – 5:00 p.m.)	652-1582
Pat Etie, Manager (10:00 p.m. – 7:00 a.m.)	652-1583
Linda P. Garcia, Supervisor (8:00 a.m. – 5:00 p.m.)	652-1587
James Brehm, Supervisor (5:00 p.m. – 1:00 a.m.)	652-1586
Kenneth B. Rollo, Supervisor (10:00 p.m. – 7:00 a.m.)	652-9186
Rosie Garcia, Supervisor—Distribution Center	652-1589

*(continued)*

## HOUSTON BRANCH *(continued)*

Check Forms, EZ Clear, Postal Money Orders, Government Checks	652-1588
Correspondent Agreements, Cash Letter Processor Agreements, Autocharge Agreements	652-1580
Direct Send Cash Letter System	652-1597
Pricing	652-1594
	or 652-1665
Fax	652-1569
<b>Customer Assistance</b>	
Daron Peschel, Operations Officer	652-1536
Carolyn Hartmann, Supervisor	652-1659
Shonda D. Clay, Account Representative	652-1580
Kathy F. Waggoner, Quality Analyst	652-9146
Ambreen Salters, Financial Services Training Analyst	652-9110
Brian Johnson, Check Operations Analyst	652-9158
Correspondent Agreements, Cash Letter Processor Agreements, Autocharge Agreements	652-1652
Cash Letter Adjustments, Missent Cash Letters, Missing/Extra Bundles	652-1652
Fedline/Electronic Services Customer Assistance	652-9111
(Toll Free—extension 111)	(800) 392-4162
ACH, Savings Bonds, All Other Customer Assistance	652-1652
(Toll Free—extension 652)	(800) 392-4162
Fax	652-9103
<b>Electronic Check Services/Pricing/Float</b>	
Belva E. Scheig, Manager	652-1660
Norlan H. Johnson, Coordinator	652-1668
Ed Peters, Check Operations Analyst	652-1669
Canadian Check Services	652-1661
26	<i>(continued)</i>





**SAN ANTONIO BRANCH**

<b>Local</b>	(210) 978-1200
<b>Intrastate (Toll Free)</b>	(800) 292-5810
James L. Stull, Senior Vice President in Charge	978-1400
Rachel F. Reynosa, Administrative Assistant	978-1406
Sylvia A. Corona, Administrative Secretary	978-1405
Fax	978-1407
<b>ACCOUNTING DEPARTMENT</b>	
Karen Ojeda Salisbury, Assistant Vice President	978-1403
David B. Sowell, Manager	978-1420
Mark Hausheer, Accounting Analyst—PACS, Budget	978-1422
Natalie Roberson, Supervisor—Reserve Maintenance/ DORPS/Pricing	978-1423
Patty Hampton, Supervisor—Expense, General Ledger, Treasury Transcript	978-1421
Fax	978-1429
<b>AUDIT DEPARTMENT</b>	
J. Michael McCarty, Auditor	978-1493
Robert L. Schock, Auditor	978-1492
<b>CASH/FISCAL AGENCY DEPARTMENT</b>	
Richard A. Gutierrez, Assistant Vice President	978-1401
Mario A. Garcia, Manager	978-1300
John E. Davenport, Planning and Quality Control Administrator	978-1302
Claudio M. Maldonado, Supervisor—Currency and Coin, Food Coupons	978-1301
Joyce Mendez, Supervisor—Currency Verification, Counting and Sorting, Differences	978-1307
Automated Currency and Coin Ordering	(Toll Free) (800) 333-1795

## **SAN ANTONIO BRANCH** *(continued)*

Problems with Currency and Coin Orders	978-1316
Linda D. Holzhaus, Supervisor—Treasury Direct, Government Coupons, Treasury Tax and Loan	978-1303
Treasury Tax and Loan FASTAX (Toll Free)	(800) 333-1792
<b>CUSTOMER SUPPORT DEPARTMENT</b>	
Herb Barbee, Assistant Vice President	978-1402
Robert M. Sherbondy, Manager	978-1660
Rick Flansburg, Business Development Representative	978-1661
Jennifer M. Pruitt, Fedline Technical Support	978-1662
Barbara Lynch, Supervisor	978-1670
Customer Service	978-1200
Fedline Assistance	978-1200
<b>INFORMATION TECHNOLOGY SERVICES DEPARTMENT</b>	
Herb Barbee, Assistant Vice President	978-1402
Robert A. Sanchez, Manager	978-1586
<b>PAYMENTS SERVICES DEPARTMENT</b>	
Herb Barbee, Assistant Vice President	978-1402
Martin E. Ramsey, Manager	978-1500
Pete Holland, Manager—RCPC Division (nights)	978-1502
Elaine Klar, Supervisor—Check Adjustments, Return Adjustments	978-1503
Patricia A. Schultz, Coordinator—Check Operations	978-1520
Bill B. Jarnagin, Coordinator—Electronic Checks	978-1650
Fax	978-1549
<b>PERSONNEL SERVICES DEPARTMENT</b>	
Karen Ojeda Salisbury, Assistant Vice President	978-1403
Lilia R. Hausheer, Coordinator	978-1410
<b>PROTECTION DEPARTMENT</b>	
Karen Ojeda Salisbury, Assistant Vice President	978-1403
<i>(continued)</i>	29

**SAN ANTONIO BRANCH** *(continued)*[illegible]

# REGULATIONS OF THE BOARD OF GOVERNORS OF THE FEDERAL RESERVE SYSTEM

Reg.	Title and Dallas Office Department	Phone
A	Extensions of Credit by Federal Reserve Banks <i>(Discount and Credit Department)</i>	922-5333
AA	Unfair or Deceptive Acts or Practices <i>(Banking Supervision Department)</i>	922-6291
B	Equal Credit Opportunity <i>(Banking Supervision Department)</i>	922-6291
BB	Community Reinvestment <i>(Public Affairs Department)</i>	922-5266
C	Home Mortgage Disclosure <i>(Banking Supervision Department)</i>	922-6291
CC	Availability of Funds and Collection of Checks <i>(Legal Department)</i>	922-5101
D	Reserve Requirements of Depository Institutions <i>(Discount and Credit Department</i>	922-5646
	<i>or, concerning FR 2900, Statistics Department)</i>	922-5401
DD	Truth in Savings <i>(Banking Supervision Department)</i>	922-6291
E	Electronic Fund Transfers <i>(Banking Supervision Department)</i>	922-6291
F	Limitations on Interbank Liabilities <i>(Banking Supervision Department)</i>	922-6306
G	Securities Credit by Persons Other Than Banks, Brokers, or Dealers <i>(Banking Supervision Department)</i>	922-6291
H	Membership of State Banking Institutions in the Federal Reserve System <i>(Banking Supervision Department)</i>	922-6071
I	Issue and Cancellation of Capital Stock of Federal Reserve Banks <i>(Financial Planning and Control Department)</i>	922-5609
J	Collection of Checks and Other Items and Wire Transfers of Funds by Federal Reserve Banks <i>(Payments Services Department and Securities Department)</i>	*922-6543 **922-6455
*For Collection of Checks                      **For Wire Transfers of Funds		
<i>(continued)</i>		31



## REGULATIONS *(continued)*

Reg.	Title and Dallas Office Department	Phone
<b>K</b>	International Banking Operations <i>(Banking Supervision Department)</i>	922-6305
<b>L</b>	Management Official Interlocks <i>(Banking Supervision Department)</i>	922-6305
<b>M</b>	Consumer Leasing <i>(Banking Supervision Department)</i>	922-6291
<b>N</b>	Relations with Foreign Banks and Bankers <i>(Banking Supervision Department)</i>	922-6305
<b>O</b>	Loans to Executive Officers, Directors, and Principal Shareholders of Member Banks <i>(Banking Supervision Department)</i>	922-6305
<b>P</b>	Minimum Security Devices and Procedures for Federal Reserve Banks and State Member Banks <i>(Banking Supervision Department)</i>	922-6305
<b>Q</b>	Prohibition Against the Payment of Interest on Demand Deposits <i>(Legal Department)</i>	922-5101
<b>R</b>	Relationships with Dealers in Securities Under Section 32 of the Banking Act of 1933 <i>(Banking Supervision Department)</i>	922-6305
<b>S</b>	Reimbursement to Financial Institutions for Assembling or Providing Financial Records <i>(Legal Department)</i>	922-5101
<b>T</b>	Credit by Brokers and Dealers <i>(Banking Supervision Department)</i>	922-6291
<b>U</b>	Credit by Banks for the Purpose of Purchasing or Carrying Margin Stocks <i>(Banking Supervision Department)</i>	922-6291
<b>X</b>	Borrowers of Securities Credit <i>(Banking Supervision Department)</i>	922-6291
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## REGULATIONS *(continued)*

[illegible]



# OPERATING CIRCULARS OF THE FEDERAL RESERVE BANK OF DALLAS

[illegible]

## FREQUENTLY CALLED LOCAL AND TOLL-FREE NUMBERS FOR THE DALLAS OFFICE

	Local	Toll Free
<b>ACCENT</b>	(214) 922-6115	(800) 333-1795
<b>CATIE</b>	(214) 922-6118	(800) 333-1695
<b>Check Adjustments</b>	(214) 922-6565	(800) 333-1715
<b>Customer Services Center</b>	(214) 922-6161	(800) 333-1672
<b>Public Information Hot Line</b>	(214) 922-6100	(800) 333-2231
<b>FEDLINE Network Data Line</b>	—	(800) 401-1555
<b>Transfer of Funds</b>	(214) 922-6110	(800) 333-1768
<b>Treasury Tax and Loan FASTAX</b>	(214) 922-6108	(800) 333-1792
<b>U.S. Savings Bonds, Federal Reserve Bank of Kansas City</b>	—	(800) 333-2919
<b>Dallas Fed Switchboard</b>	(214) 922-6000	(800) 333-4460

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