



FEDERAL RESERVE BANK
OF DALLAS

HELEN E. HOLCOMB
FIRST VICE PRESIDENT AND
CHIEF OPERATING OFFICER

DALLAS, TEXAS
75265-5906

April 7, 1997

Notice 97-32

TO: The Chief Operating Officer of
each financial institution in the
Eleventh Federal Reserve District

SUBJECT

**1997 Directory of
Product Codes and Fees**

DETAILS

The Federal Reserve Bank of Dallas 1997 Directory of Product Codes and Fees is now available. The fees in the directory became effective January 2, 1997, and were previously announced in this Bank's Notice 96-114, dated November 1, 1996, and Notice 96-132, dated December 26, 1996.

To help us make decisions about the 1998 directory, we would appreciate your opinion on the usefulness of the current directory. Printed on the reverse of this notice is a survey for that purpose.

ENCLOSURE

A copy of the 1997 Directory of Product Codes and Fees is enclosed for your reference. Please pass along the directory, including this notice, to the person in your institution most likely to use it.

MORE INFORMATION

For more information about specific fees or services, please contact the appropriate person listed by service in the back of this publication. For additional copies, please contact the Public Affairs Department at (214) 922-5254 or (800) 333-4460, ext. 5254.

Sincerely,

Helen E. Holcomb

For additional copies, bankers and others are encouraged to use one of the following toll-free numbers in contacting the Federal Reserve Bank of Dallas: Dallas Office (800) 333-4460; El Paso Branch *Intrastate* (800) 592-1631, *Interstate* (800) 351-1012; Houston Branch *Intrastate* (800) 392-4162, *Interstate* (800) 221-0363; San Antonio Branch *Intrastate* (800) 292-5810.

Directory of Product Codes and Fees Survey

1. Once the directory is received by your institution, is it getting to the person who uses it in a timely manner?

2. What is the title(s) of the person(s) using the directory?

3. A few years ago, we published two smaller, separate directories: one with the product codes and one with the fees. Is the current directory, including the size, with the combined codes and fees more convenient and useful? If not, do you prefer the two smaller directories?

4. Is the directory user-friendly? If not, please tell us what can be done to make it user-friendly.

5. Do you feel that the directory is too detailed? If so, please explain why.

6. Please tell us anything else that will assist us in producing a more customer-oriented directory.

Thank you for your help. After completing the survey, please fax it to

Sandra E. R. Sanders
Public Affairs Department
(214) 922-5268

Or, you may mail it to:

Sandra E. R. Sanders
Federal Reserve Bank of Dallas
P. O. Box 655906
Dallas, TX 75265-5906
