



FEDERAL RESERVE BANK  
OF DALLAS

HELEN E. HOLCOMB  
FIRST VICE PRESIDENT AND  
CHIEF OPERATING OFFICER

October 18, 1996

DALLAS, TEXAS  
75265-5906

Notice 96-106

**TO:** The Chief Operating Officer of  
each financial institution in the  
Eleventh Federal Reserve District

**SUBJECT**

**Implementation of the  
Electronic Federal Tax Payment System (EFTPS)**

**DETAILS**

We are pleased to announce the implementation of EFTPS on October 28, 1996. Effective this date, electronic tax payments will be accepted for processing by the EFTPS utilizing the Automated Clearing House (ACH) credit or debit options as the primary methods of payment. As you are aware, prenotifications are required for both payment options. Your institution may receive a debit prenote from one of the Treasury Financial Agents on behalf of your corporate taxpayer as early as October 21, 1996. If you are offering the ACH credit payment option, please remember to submit a zero-dollar entry 10 days prior to actual payment transactions for your corporate taxpayer. **Please note that prior to originating a zero-dollar entry, your customer must receive their enrollment confirmation package from EFTPS, which will be distributed beginning Oct 28.**

For your information and review, the proposed regulations that govern Treasury Tax and Loan depositaries and the payment of Federal Taxes via EFTPS were published for comment in the *Federal Register* September 30, 1996. As you may be aware, a provision has been included in the Small Business Job Protection Act that has delayed the requirement for the 1.2 million taxpayers to pay their taxes electronically from January 1, 1997, to July 1, 1997. However, taxpayers are still encouraged to enroll early in EFTPS and begin paying their taxes electronically as soon as they receive their enrollment confirmation package. Over the next six weeks, you will be receiving the following information under separate cover:

DI Fact Sheet about EFTPS  
DI training package  
Fedline Taxpayer Deposit Application business procedures  
ETA Fedwire business procedures

**ATTACHMENT**

Attached is a list of contacts and their telephone numbers.

**MORE INFORMATION**

If you have any questions regarding EFTPS, please refer to the contact list attached. We look forward to working with you on this exciting new initiative.

Sincerely,

*Helen E. Holcomb*

## VIII. Key Contacts

Questions about EFTPS can be directed to FMS, IRS, or TFAs. Telephone assistance is available Monday through Friday, 8:00 a.m. ET to 8:00 p.m. ET. Questions about the ETA same-day reporting applications can be directed to your local FRB during normal operating hours.

### A. Depository Institutions—Additional Information on EFTPS

- Contact the EFTPS Financial Institution See **Exhibit 4**  
Helpline
  - Contact the Financial Management Service, EFTPS Project Team
- |                     |                |
|---------------------|----------------|
| Mike Chew           | (202) 874-7061 |
| Ann Cook            | (202) 874-6714 |
| Walt Henderson      | (202) 874-7454 |
| Mike Mackay         | (202) 874-6892 |
| Elizabeth Oldenburg | (202) 874-6835 |
| Grace Testoff       | (202) 874-6747 |
- Questions or comments about EFTPS may also be directed to the FMS EFTPS Project Team through the Internet at the following address:

[eftps.questions@fms.sprint.com](mailto:eftps.questions@fms.sprint.com)

### B. Depository Institutions—Additional Information on the ETA Same-Day Reporting Mechanisms

- Contact the Federal Reserve of Dallas, Treasury, Tax and Loan Section:  
Janie Worley at (214) 922-6761

### C. Taxpayers—Additional Information on EFTPS

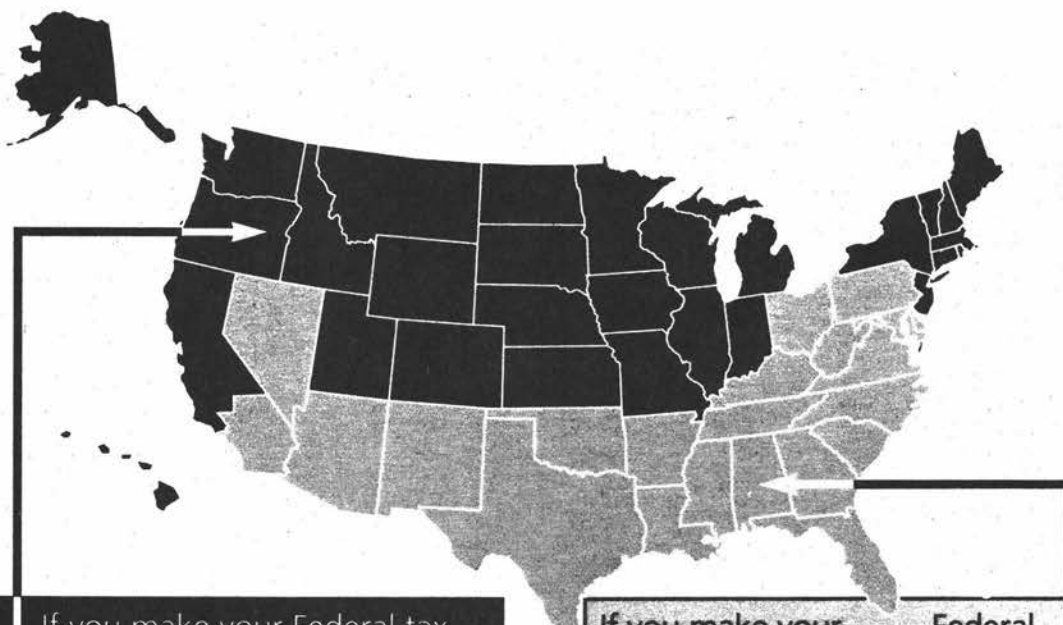
- Contact the EFTPS Customer Service See **Exhibit 4**  
Center Helpline

**NOTE:** The toll-free EFTPS Customer Service Center Helpline numbers listed on **Exhibit 4** are not effective until June 1996.

### D. Taxpayers—Additional Information on TAXLINK (until December 31, 1996)

- Contact the IRS TAXLINK Helpline (800) 829-5469
- Contact the TFA TAXLINK Helpline (800) 332-4104  
First National Bank of Maryland

## EFTPS Customer Service Center and Financial Institution Helplines



If you make your Federal tax deposits at a financial institution in the dark portion of the map, please use these phone numbers for EFTPS enrollment or customer service.

**To Enroll, call  
EFTPS Customer Service Center**

Monday-Friday 8 am to 8 pm ET

English: 1-800-945-8400

Spanish: 1-800-945-8600

TDD: 1-800-945-8900

**Financial  
Institution  
Helpline:** 1-800-945-7900

If you make your Federal tax deposits at a financial institution in the light portion of the map, please use these phone numbers for EFTPS enrollment or customer service.

**To Enroll, call  
EFTPS Customer Service Center**

Monday-Friday 8 am to 8 pm ET

English: 1-800-555-4477

Spanish: 1-800-244-4829

TDD: 1-800-733-4829

**Financial  
Institution  
Helpline:** 1-800-605-9876

The toll-free EFTPS Customer Service Center Helpline numbers for taxpayers are not effective until June 1996.