

FEDERAL RESERVE BANK OF DALLAS

DALLAS, TEXAS 75222

Circular No. 77-104  
September 12, 1977

VETERANS ADMINISTRATION BENEFITS  
DIRECT DEPOSIT PROGRAM UPDATE SHEET

TO ALL FINANCIAL ORGANIZATIONS IN THE  
ELEVENTH FEDERAL RESERVE DISTRICT:

Printed on the following pages is a copy of the Veterans Administration Benefits Direct Deposit Program Update Sheet.

Veterans Administration payments are paid monthly on the first day of the month. However, if the first of the month is on a Sunday or holiday, the payment will be dated on the following business day which may include Saturday. Payments will be consolidated in the same output file with SSI, Civil Service, and Railroad Retirement payments and will be delivered to your financial organization or processing center by the business day prior to the payment date.

Funds will be credited on the payment date. If the payment date is a Saturday, funds will be credited on the next business day.

The first live payment will be forwarded to your office prior to the October 1 payment date.

If you have any questions concerning this matter, please feel free to call B. B. Sessions at this Bank, Ext. 6184, or the ACH representative at our El Paso, Houston, or San Antonio Branch.

Sincerely yours,

Robert H. Boykin

First Vice President

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Banks and others are encouraged to use the following incoming WATS numbers in contacting this Bank: 1-800-492-4403 (intrastate) and 1-800-527-4970 (interstate). For calls placed locally, please use 651 plus the extension referred to above.

VETERANS ADMINISTRATION BENEFITS EFT PAYMENTS

PROCEDURAL UPDATE SHEET

Payment Cycle

Veterans Administration Payments are paid monthly on the first day of the month. However, if the first of the month is a Sunday or holiday, the payment will be dated the following business day which may include Saturday. Payments will be consolidated in the same output file with SSI, Civil Service, and Railroad Retirement payments and be delivered to your financial organization or processing center by the business day prior to the payment date.

Funds will be credited on the payment date. If the payment date is a Saturday, funds will be credited on the next business day.

Identification of Veterans Administration Payments

Veterans Administration Payments will contain "VA BENEFIT" in the company entry description in the batch header record or on the paper entry register. Types of payments eligible in this category are VA pension, VA compensation, or VA emergency officer retirement payment. No other types of VA pay will be included in the direct deposit system at this time.

The Company Identification field in the batch header will contain a "3114936002" which is a unique number for Veterans Administration Payments. This number will also appear on the entry register.

The first eight digits of the trace number for all Veterans payments will be "11493600."

The Individual Identification in the entry detail record for Veterans Administration Payments is the claim number which is formatted as follows:

VA File (Claim) Number

8 or 9 digits - hyphenated  
xx-xxx-xxx or xxx-xx-xxx

Payee Number

2 digits (numeric)

Non-Receipt Claims

Recipients claiming non-receipt of payments are to address a claim letter to the Veterans Administration Regional Office having jurisdiction over the customer's records.

A suggested format is contained in the Treasury's Transmittal Letter No. 4, dated July 14, 1977, which comprises Section VII of the Green Book. Claim letters must be cosigned by the person claiming non-receipt and the financial organization. The letter must contain:

- a. Name of recipient.
- b. Claim number, including the payee number.
- c. Date of payment.
- d. Name and address of financial organization.
- e. Routing number of financial organization.
- f. Depositor account number, including type of account.
- g. Mailing address of recipient.

DO NOT USE the SSA-735 form used for the Social Security program.

#### Return Item Procedures

Return items should be completed, using the procedures in place for the Social Security programs. Returns may be combined with Social Security and other government payment returns.