



Customer Brochure On Year 2000 Date Change

FIL-67-98
June 26, 1998

TO: CHIEF EXECUTIVE OFFICER

SUBJECT: *FDIC Consumer Information Brochure on the Year 2000 Date Change*

The Federal Financial Institutions Examination Council's (FFIEC) recent guidance on Year 2000 customer awareness programs indicated the FFIEC was developing a customer brochure highlighting the efforts of financial institutions and the FFIEC to address the Year 2000 computer problem (see [FIL-52-98](#), dated May 13, 1998).

The brochure, *The Year 2000 Date Change*, is now available to the public and is being issued by the Federal Deposit Insurance Corporation (FDIC).

The brochure:

- Addresses basic consumer questions about the potential effects of the Year 2000 date change on financial institutions,
- Reassures consumers that the industry and regulators are taking appropriate steps to address the problem, and
- Reminds consumers that the Year 2000 date change will not affect their FDIC deposit insurance coverage.

Currently, the brochure is available only in English. The FDIC plans to develop a Spanish version later in the year.

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Procedures for Obtaining Copies of the Brochure

Camera-Ready Art to Make Your Own Reprints: Due to the substantial demand anticipated for this brochure, the FDIC is providing all FDIC-insured institutions with the attached camera-ready art that they may use to produce their own supplies of the brochure.

Copies Available Directly from the FDIC: A copy of the brochure can be downloaded from the FDIC's Internet site. The brochure is located at: www.fdic.gov/consumer/index.html.

Single copies of the brochure may be obtained from the FDIC's Public Information Center by writing, faxing or e-mailing your request: Write to: FDIC Public Information Center 801 17th Street, NW, Room 100 Washington, DC 20434 Fax: (703) 562-2296 E-mail: publicinfo@fdic.gov Bulk quantities of the brochure, up to 50 copies per institution, may be

obtained by faxing your request to the FDIC Warehouse at (703) 516-5201. Your request should be written on your institution's letterhead. Your request must include a contact name, a telephone number where the contact may be reached, the title of the document, and the number of copies requested.

For further information about *The Year 2000 Date Change*, please call Edward Silberhorn, Consumer Affairs Specialist in the FDIC's Division of Compliance and Consumer Affairs, at (202) 942-3425.

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Attachment: FDIC brochure, *The Year 2000 Date Change* (No electronic attachment available)

Distribution: Insured Banks (Commercial and Savings) and Insured U.S. Branches of Foreign Banks

NOTE: Paper copies of FDIC financial institution letters may be obtained through the FDIC's Public Information Center, 801 17th Street, NW, Room 100, Washington, DC 20434 (800-276-6003 or (703) 562-2200).