### HAMP Application Activity by Servicer 1

**As of February 2013**

<table>
<thead>
<tr>
<th>Servicer Name</th>
<th># Requests Received 2</th>
<th># Requests Processed 3</th>
<th># Requests Approved 4</th>
<th># Requests Denied 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank of America, NA 6</td>
<td>18,592</td>
<td>21,632</td>
<td>2,307</td>
<td>19,325</td>
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<tr>
<td>BankUnited</td>
<td>78</td>
<td>64</td>
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</tr>
<tr>
<td>Bayview Loan Servicing, LLC</td>
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<td>1,197</td>
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<td>745</td>
</tr>
<tr>
<td>Carrington Mortgage Services, LLC</td>
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<td>1,057</td>
<td>357</td>
<td>700</td>
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<tr>
<td>CCO Mortgage, a division of RBS Citizens NA</td>
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<td>70</td>
<td>300</td>
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<tr>
<td>CitMorgant Inc</td>
<td>941</td>
<td>1,555</td>
<td>1,074</td>
<td>481</td>
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<tr>
<td>GMAC Mortgage, LLC</td>
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<tr>
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<tr>
<td>Homeward Residential</td>
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<td>688</td>
<td>2,665</td>
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<tr>
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<td>1</td>
<td>1</td>
<td>1</td>
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<td>Serve Servicing, Inc.</td>
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<td>JP Morgan Chase Bank, NA</td>
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<td>National City Bank</td>
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<td>268</td>
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<td>Nationstar Mortgage LLC</td>
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<tr>
<td>Navy Federal Credit Union</td>
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<td>OneWest Bank</td>
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<td>5,671</td>
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<tr>
<td>ORNL Federal Credit Union</td>
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<td>4</td>
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<tr>
<td>PNC Bank, National Association</td>
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<td>1,324</td>
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<td>1,950</td>
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<tr>
<td>U.S. Bank National Association</td>
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<td>Wells Fargo Bank, NA</td>
<td>10,737</td>
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<tr>
<td>Other Servicers 2</td>
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<tr>
<td><strong>TOTAL</strong></td>
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<td><strong>102,785</strong></td>
<td><strong>18,710</strong></td>
<td><strong>84,075</strong></td>
</tr>
</tbody>
</table>

**Program-to-Date**

<table>
<thead>
<tr>
<th>Servicer Name</th>
<th># Requests Received 2</th>
<th># Requests Processed 3</th>
<th># Requests Approved 4</th>
<th># Requests Denied 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank of America, NA 6</td>
<td>1,251,688</td>
<td>1,229,035</td>
<td>568,830</td>
<td>660,205</td>
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<td>BankUnited</td>
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<td>52,970</td>
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<td>GMAC Mortgage, LLC</td>
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<td>90,925</td>
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<tr>
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<td>338,136</td>
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<td>ORNL Federal Credit Union</td>
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<td>11,595</td>
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<td>PNC Bank, National Association</td>
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<td>Residential Credit Solutions, Inc.</td>
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<td>108,925</td>
<td>102,936</td>
<td>77,415</td>
<td>25,521</td>
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<tr>
<td>Other Servicers 2</td>
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<tr>
<td><strong>TOTAL</strong></td>
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<td><strong>6,265,615</strong></td>
<td><strong>2,214,221</strong></td>
<td><strong>4,051,394</strong></td>
</tr>
</tbody>
</table>

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1 This report is sourced from the Monthly Servicer Survey of select servicers participating in MHA under a Servicer Participation Agreement. All data present in this report reflects what is provided by servicers participating in the survey, and cannot be separately reviewed or validated by Treasury.

2 Beginning in August 2012, this report reflects a change in reporting requirements of the Monthly Servicer Survey; servicers report all HAMP modification requests received and their outcome, including multiple requests made on a loan. Prior to August 2012, servicers counted only one request per loan. As a result of this change, prior months' reporting contained data compiled under the different methodology. This update is reflected in this report on a going forward basis.

3 From time to time, a servicer's current month's cumulative results may not equal that servicer's prior month's cumulative results and current month's activity; this is due to corrections or updates made to prior reporting methodology. Note that Requests Processed, Requests Approved, and Requests Denied in any given month may be related to Requests received in prior months.

4 "Requests Approved" is the total number of HAMP mortgage modification requests approved and sent to the borower by the servicer, calculated as the sum of Requests Approved and Requests Denied, defined below. Figures include HAMP mortgage modification requests evaluated and denied due to insufficient documentation.

5 "Requests Denied" is the total number of HAMP mortgage modification requests evaluated and denied to the borrower by the servicer in accordance with program guidance, as reported to servicers to Monthly Servicer Survey question: "Number of requests Denied for a HAMP Trial". Cumulative Requests Denied include all HAMP mortgage modification requests approved and sent to the borrower by the servicer since implementation of Supplemental Directive 10-02, effective June 1, 2010. Figures include HAMP mortgage modification requests evaluated and denied due to insufficient documentation.

6 Bank of America, NA includes BAC Home Loans Servicing, LP.

7 Includes servicers that are no longer actively participating in the survey process or whose Servicer Participation Agreement has been terminated. These servicers no longer submit a survey, and their results only reflect periods when the survey questions were not as extensive as current surveys (e.g. #Requests Denied was not a component of earlier surveys).