



HAMP Application Activity by Servicer¹ **As of April 2012**

Servicer Name	Monthly			
	# Requests Received ²	# Requests Processed ³	# Requests Approved ⁴	# Requests Denied ⁵
American Home Mortgage Servicing, Inc.	2,519	1,608	554	1,054
Aurora Loan Services LLC	453	502	288	214
Bank of America, NA ⁶	19,339	7,088	2,585	4,503
BankUnited	385	142	118	24
Bayview Loan Servicing, LLC	898	610	143	467
Carrington Mortgage Services, LLC	1,044	550	230	320
CCO Mortgage, a division of RBS Citizens NA	0	0	0	0
CitiMortgage Inc	11,679	11,384	3,080	8,304
GMAC Mortgage, LLC	5,224	4,706	1,087	3,619
Green Tree Servicing LLC	3,173	3,957	253	3,704
HomeEq ⁷	0	0	0	0
iServe Residential Lending, LLC	0	0	0	0
iServe Servicing, Inc.	0	0	0	0
JPMorgan Chase Bank, NA ⁸	16,690	11,108	2,352	8,756
Marix Servicing LLC	7	6	0	6
Midland Mortgage Co.	4,814	2,225	207	2,018
MorEquity ⁷	0	0	0	0
National City Bank	400	279	101	178
Nationstar Mortgage LLC	15,819	16,108	511	15,597
Navy Federal Credit Union	430	192	45	147
Ocwen Loan Servicing, LLC ⁹	10,691	8,844	424	8,420
OneWest Bank	2,697	2,048	719	1,329
ORNL Federal Credit Union	19	7	0	7
PennyMac Loan Services, LLC	125	186	65	121
PNC Bank, National Association	14	3	0	3
Quantum Servicing Corporation	12	7	0	7
Residential Credit Solutions, Inc.	201	188	21	167
RG Mortgage Corporation ⁷	0	0	0	0
Saxon Mortgage Services, Inc.	1,553	760	110	650

Program-to-Date			
# Requests Received ²	# Requests Processed ³	# Requests Approved ⁴	# Requests Denied ⁵
130,193	76,974	44,935	32,039
76,928	74,889	55,185	19,704
1,051,206	817,307	539,396	277,911
16,275	4,687	3,901	786
13,831	11,562	6,256	5,306
34,922	19,005	6,635	12,370
9,880	5,358	2,945	2,413
265,945	265,475	205,146	60,329
256,769	243,575	87,003	156,572
57,706	45,122	19,244	25,878
1,339	1,339	1,339	0
4	3	1	2
70	29	13	16
1,007,349	571,419	360,939	210,480
1,886	1,102	459	643
74,919	32,310	3,437	28,873
3,473	3,221	1,820	1,401
30,347	26,994	25,895	1,099
127,859	124,168	40,836	83,332
4,009	1,930	1,013	917
314,294	221,588	97,597	123,991
151,857	108,330	78,857	29,473
468	142	25	117
5,036	4,718	2,013	2,705
1,215	423	22	401
1,439	685	85	600
9,189	7,894	1,841	6,053
489	489	489	0
86,699	71,109	45,168	25,941



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Select Portfolio Servicing, Inc.	2,210	927	631	296	101,690	76,455	71,340	5,115
Specialized Loan Servicing LLC	625	196	60	136	12,544	3,634	1,423	2,211
U.S. Bank National Association	1,615	534	250	284	80,370	41,430	18,573	22,857
Wells Fargo Bank, NA ¹⁰	20,236	10,229	4,611	5,618	759,240	433,296	301,179	132,117
Other Servicers ⁷	0	0	0	0	1,281	1,281	1,281	0
TOTAL	122,872	84,394	18,445	65,949	4,690,721	3,297,943	2,026,291	1,271,652

¹ This report is sourced from the Monthly Servicer Survey of select servicers participating in MHA under a Servicer Participation Agreement through April 30, 2012. This report only contains data for servicers that provide this survey. This survey is a cumulative survey, therefore, an estimate of monthly activity was calculated by taking the latest monthly survey and subtracting it from the previous month's survey. This calculation may at times result in negative numbers due to servicing transfers or servicer corrections to prior reporting. Note that Requests Processed, Requests Approved, and Requests Denied in any given month may be related to Requests Received in prior months.

² "Requests Received" is the total number of HAMP mortgage modification requests received, calculated as the sum of the following from the Monthly Servicer Survey: Initial Packages Received and Being Evaluated; Packages Evaluated, Incomplete and Notice Sent; Packages Evaluated, Complete and Borrower Ineligible; and Packages Evaluated, Complete and Trial Offers Sent.

³ "Requests Processed" is the total number of the HAMP mortgage modifications approved or denied and communicated to the Borrower by the Servicer, calculated as the sum of the following from the Monthly Servicer Survey: Packages Evaluated, Complete and Borrower Ineligible; and Packages Evaluated, Complete and Trial Offers Sent.

⁴ "Requests Approved" is the total number of HAMP mortgage modification requests approved, calculated as Packages Evaluated, Complete, and Trial Offers Sent. Note that all "Requests Approved" do not become Active Trials because some borrowers do not accept the trial or fail to make the first trial payment.

⁵ "Requests Denied" is the total number of HAMP mortgage modification requests denied, calculated as Packages Evaluated, Complete and Borrower Ineligible.

⁶ Bank of America, NA includes Home Loan Services, Wilshire Credit Corporation and BAC Home Loans Servicing, LP.

⁷ Includes servicers that are no longer actively participating in the survey process or whose Servicer Participation Agreement has been terminated. These servicers no longer submit a survey, and their results only reflect previous periods when the survey questions were not as extensive as current surveys (e.g. #Requests Denied was not a component of earlier surveys).

⁸ JPMorgan Chase Bank, NA includes EMC Mortgage Company.

⁹ Ocwen Loan Servicing, LLC includes Litton Loan Servicing LP.

¹⁰ Wells Fargo Bank, NA includes Wachovia Mortgage FSB.